

How We Work

We are a Community of Practice in dental medicine working together to guide ICE Health Systems to enable us to advance education, clinical healthcare and research.

Collaboration	How We Work	Current Focus	Big Data	Get Involved
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Two of the key priorities for our collaboration are (1) Governance of the ICE system and (2) Coordination with the professional community to take advantage of the technology and advance healthcare. The simple structure outlined below with committees enables us to realize our priorities.

Institutions Currently Involved In The Collaboration:



University Advisory Board

- EHR
- Financial System & Business Intelligence
- User Experience
- Big Data and Research
- Project Management
- Security
- Content

Private Practice Advisory Board

- DSO Requirements
- Financial System & Business Intelligence
- User Experience
- Big Data and Research
- Clinical
- Administrative Modules



EHR	Focused on reviewing and planning new components and reviewing current components in all clinical areas of ICE. This committee also strikes ad hoc committees of with expertise in specific topics (e.g., Caries classification, Periodontic charting)
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F in a n c i a l S y s t e m a n d R e p o r t s	Focused on guiding ICE to deliver an updated financial and reporting system that meets the needs of all manners of clinics and all specialties within the profession
P r o j e c t M a n a g e m e n t	Focused on testing of new ICE components and offering suggestions for improvement and better integration
C o n t e n t	Focused on the review and development of documents (e.g, Health History) for the invitation to all ICE users to consider. The purpose is to improve standards and consistency.
U s e r E x p e r i e n c e	Focused is to merge the requirements of the great range of users of the system with the desire to continuously improve the experience of every user and to better support the clinical and administrative processes of each practice.
B i g D a t a a n d R e s e a r c h	Focused on the data mining, business intelligence and research opportunities associated with the vast database of ICE. These projects include queries of single or combined data sets with appropriate IRB approval and patient consents provided.

D S O R e q u i r e m e n t s	<p>Focused on identifying the unique requirements for multi-office groups and guiding ICE to develop effective solutions to address these needs.</p>
C o l l a b o r a t i o n M e e t i n g s:	<p>Committees of the collaboration meet on scheduled times that are set by the committee.</p> <p>Committees are structured with a documented purpose and goal (charge) and have a chairperson to help with organization. The goal is to maximize the value of every participant's time and provide the best possible input to ICE in order to receive back the desired system refinements.</p> <p>Committees generally range in number of participants from 2 to 10 people. Depending on the current area of focus and activity, meetings range from weekly to monthly and range from 30 minutes to 2 hours. Meetings are held by web conference with invitations to attend face to face meetings as well. The face to face meetings are held twice per year, once in the spring and once in the autumn. While the collaboration is active and participation is a priority in order for the profession to receive the system required, participation to any meeting is voluntary.</p>