2013-08-14 - Business Case Subgroup Notes

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Date and Time	August 14, 2013, 3:00-4:00 ET
Agenda and Meeting Materials	2013-08-14 - Business Case Subgroup Agenda

Action Items

- Nathan will revise his wiki page and continue our discussion on the list.
- Mike will move/link his Multi-factor Authentication Reference Materials from the ScalePriv space to the Cohortium space.

Highlights

- There was further discussion of the interrelationships among the subgroups. There are natural overlaps, both in terms of topics and personnel. We may want to consider combining or retiring some subgroups, or suspending them during periods when the activity is more in other subgroups. This will be discussed more at the next full Cohortium meeting.
- Nathan Dors presented University of Washington - Elements of Justification.
- We discussed comments elements of a business case justification for multi-factor authentication, based on Nathan's summary for the University of Washington.
    - Will 2-factor become the norm? (or, at least, not passwords)
    - Want to be vendor agnostic, avoid vendor lock-in. (could be part of a justification statement, even if not really a justification itself)
    - There are, of course, applications that won't fit into our architecture.
    - Being proactive with a central MFA service can reduce rogue implementations.
    - Cost Components
        - Training, education, service center
        - Operation
        - Capital
        - One-time vs. ongoing costs
        - Life-cycle of products and refreshing product set.
            - Why refresh?
                - New features, vendor support (usual reasons for refreshing technology)
                - More secure (longer key lengths)
    - What's the right number of tokens? You want to minimize, but not always practical to reduce to 1.
    - We want to be careful this subgroup isn't over-representative of sites that already have MFA. We can test by asking institutions that haven't implemented MFA if this is what they need.
- We'll want to address funding models, as well as justification and cost models.