

NET+ LastPass Program Update March 2022

Time is flying by and keeps getting away from me! There have been several changes to the program since our last [NET+ LastPass update](#) in December 2020 that I will highlight here, including updates on LastPass transitioning to an independent company, the 2021 program update, and LastPass feature and functionality as well as answering a frequently asked question that came up in community discussions. Even though 2021 was another very challenging year for everyone, the NET+ LastPass program has continued to grow with 51 campuses signed up and several more recently added!

LastPass transitioning to an independent company

The NET+ LastPass program was formally launched during a service evaluation in 2014 with a start-up at the time named LastPass at the helm. LastPass was acquired by LogMeIn, and at the end of 2021, LogMeIn decided to transition LastPass back into an independent company. Like the other transitions, this one should have minimal impact on NET+ LastPass campuses. One benefit for campuses will be additional focused development resources being devoted to LastPass accelerating updates. We have been in contact with LastPass and the GoTo team to coordinate on details relating to the transition. Additional information from GoTo on the transition can be found [here](#).

Status update on the 2021 program update

In the 2020 update, the first major update to the program announced campuses would be transitioning from the legacy agreement to the updated agreement that they were involved in developing. We've now worked through most of the campuses transitioning to the updated agreement with only a couple campuses on multi-year agreements still to transition.

Update on LastPass features and functionality

LastPass has been busy developing features and functionality of interest to the higher education community:

- There's a new [Google Workspace integration](#) for campuses that use Google as their directory, which makes it easier for you to manage users in LastPass, and for your end users to access their LastPass accounts.
- New [dark web monitoring](#) is available that campuses might be interested in. I keep hearing about campuses dealing with the most recent compromised password lists and campuses' responses. Adding in the dark web monitoring using NET+ LastPass could help alert people when their emails show up on the dark web and potentially help campus information security teams. Users can access the dark web monitoring in their Security Dashboards. For campuses that don't want their end users to access it, there is a [policy](#) for admins to turn this off. If you've used this, I'd love to hear your feedback because it could be valuable to campuses.
- LastPass Vault Accessibility Updates: Updates to the LastPass vault completed in May 2021 have removed some of the usage barriers for users with disabilities. After a recent accessibility assessment resulting in 83% WCAG (Web Content Accessibility Guidelines) 2.1 AA Compliance, [LastPass' VPAT documentation](#) is now available for customers under an NDA.
- An extensive list of LastPass new features and future features will be announced regularly through [LastPass Insider](#).
- LastPass is working on an update around the Premium as a Perk aspect of the program updating it to [Families as a benefit](#).
- LastPass recently blogged about [cyber liability insurance](#) as many insurance companies are requiring password management and multifactor authentication to reduce premiums.
- LastPass also held a webinar with our partner the REN-ISAC on Password Hygiene in Higher Education: Risks, Solutions, and Strategies that may be of interest to the community. The recording can be found [here](#).

As mentioned in previous updates, we're discussing a potential service evaluation for LastPass MFA and LastPass SSO. If you're interested in that, please reach out to me.

Answering a frequently asked question

One of the most frequently asked questions in community discussion pertains to price increases. Why have there been so many price increases? The campuses asking those questions are on direct agreements for LastPass, so I'm not familiar with the details. For the NET+ LastPass program, we have had one price increase for new and existing campuses since the start of the program in 2015. The NET+ LastPass customer agreement also has a term in it that limits price increases for existing campuses to up to 5% annually. This is one of the many strong contract terms that campuses negotiated with LastPass as part of the NET+ LastPass program.

Closing

That's a lot of updates, so thanks for reading to the end! If you have any questions, suggestions, or want to get involved in the NET+ LastPass program, please reach out to me!