Institutional Profiles Home

Institutional Profiles

The power of community is in open respectful discussions where each of us can participate.

Overview/Introduction

Welcome to the Internet2 NET+ Institutional Profiles site. Here, we gather and share service specific profiles from the community in order to further institutional collaboration and best practices around cloud services in use at peer institutions. Please understand, as the data presented in specific profiles and reported on here could be sensitive in nature, we do limit access to specific service profiles. While you might be able to access this page, it doesn't necessarily mean you should, and likely won't, be able to access all pages within this space.

Access is granted to the following populations on a NET+ service-by-service basis:

- Internet2 members subscribing to specific NET+ services
- Non-members of Internet2 subscribing to specific NET+ services
- Internet2 NET+ staff
- Advisory groups to NET+ as needed

For example, if your institution is a non-member of Internet2 and subscribes through the NET+ ServiceNow program, then ServiceNow subject matter experts (SMEs) from your institution will be granted access to the ServiceNow Institutional Profiles. Likewise, if your institution is a member of Internet2 and subscribes to Canvas through the NET+ Canvas program, then Canvas SMEs from your institution will be granted access to the Canvas Institutional Profiles. However, access will not be granted to Institutional Profiles to members or non-members who do not subscribe to the particular NET+ service. If you think your Institution is subscribed to a particular NET+ service that has Institutional Profiles, but don't have access, please reach out to netplus@internet2.edu.

Service Profiles

Canvas Institutional Profiles

For Canvas specifically, profiles are generated in three different areas for consumption. First, general details around the institution are found in the first table. Example information found here would be student FTE, contact information, teaching and learning philosophy, and utilization of Instructure products like Studio, Catalog, Portfolium, etc. The second area is in paragraph format and publishes content around history, implementation and usage, accomplishments, structure and governance, and roadmap. Third is a lengthy table around integrations. Here an institution is able to attest to what integrations are being used at that institutions. Examples of this would be specific integrations around accessibility, analytics, badging, course evaluations, plagiarism detection, proctoring, student information system, polling, etc.

ServiceNow Institutional Profiles

For ServiceNow specifically, profiles are generated in three different areas for consumption. First, general details around the institution are found in the first table. Example information found here would be production environment release, contact information, version of ITSM license in use, number of licenses subscribed, duration of subscribing to ServiceNow, etc. The second area is in paragraph format and publishes content around history, implementation and usage, accomplishments, and roadmap. Third, is a lengthy table around implementations of specific licenses/tools. Here an institution is able to attest to what services are being used at that institution. Examples of this would be specific integrations around analytics, reporting, CSM, dev ops, field service management, governance, risk, compliance, IT service management, Now platform, etc.

Quick Links

- FAQ: Institutional Profiles

HELP/FAQ

Registering

In order to gain access to specific service profiles, you must have registered yourself in our identity system. To do this, please follow the instructions found at this page: Enrolling in Internet2 IdAM for NET+ Services.

Logging In

In order to gain access to specific service profiles, you must first login to this site. As this site has InCommon login capabilities, the process should be familiar once you click on the "Login" link in the upper right corner of the page.

FAQ

You can find our FAQ here.

Additional Assistance

Please reach out to netplus@internet2.edu