

04/2021 April NET+ Canvas Newsletter



NET+ Canvas Newsletter

April 2021

In this version of the NET+ Canvas Newsletter, learn about the latest updates from Instructure about Canvas, comments and feedback from the Canvas Advisory Board, as well as best practices in Canvas use around the Internet2 Community.

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Instructure Updates

Updates from Instructure regarding Canvas product offerings.

6 Strategies for Inspiring Virtual Learning with Canvas



Increase student engagement and improve your course-building skills with these six Canvas tips. Click [here](#) to learn more.

Student Data Privacy

Current Privacy Initiatives for 2021



- IMS TrustedApps Data Privacy Certification
- Privacy Website (<https://www.instructure.com/canvas/privacy>)
- Privacy Hub on our Community Site (release: April 2021) (<https://community.canvaslms.com/>)
- Privacy Customer Privacy Standards Groups
 - HE, K-12, International
 - Please reach out to me if you are interested in participating.
- Partner Privacy/Security Badging Program as part of our new Partner Hub (<https://community.canvaslms.com/t5/Community-Users/Please-Welcome-Partners-to-our-Community/m-p/442695>)

Click [here](#) to view the student data privacy webinar.

Palo Alto College: To the Power of Portfolium

CUSTOMER STORY

Palo Alto College. To the Power of Portfolium.

Making Learning More Visible—And Students More Powerful.

Palo Alto College (PAC) in San Antonio has long known the benefits of the ePortfolio. Back in 2011, professor Susan Molina championed this tool to help prepare PAC's vibrant community of students for success.

Meet the Palo Alto College Familia

Many PAC students are the first in their families to attend college. Most are also juggling work, family, and other responsibilities.

Gender	Percentage
% Female	61
% Male	39

Click [here](#) to view the case study.

Click [here](#) for all things Higher Education by Instructure.

Canvas Advisory Board Updates



Upcoming Meeting: May 12, 2021

The next Canvas Advisory Board meeting will be on May 12, 2021. The May agenda will be finalized on April 28th, but current meeting agenda items include:

- New and current process for addressing Advisory Board/R1 Peers pain points (Continued from Feb)
- Review of Institutional Profiles
- Canvas Data and Live Events Roadmap
- General Program Updates

A complete listing of all Canvas Advisory Board meeting agendas can be found [here](#).

April Meeting Recap

The [agendas](#) for all our 2021 meetings have been published, including our April meeting. Please note, these are working documents and subject to change so please check back for any updates.

As with March, the April meeting agenda had fewer items, however the meeting was packed with great discussions around non-degree programs, products, and support. We worked with Melissa and her team on future plans for directions within non-degree programs, what they need, support areas, and general future discussions around this topic. All was under NDA. We also introduced a new representative to the group from Utah State University and did general discussion around the board.

Should you have any questions or want further information around the work being done by the NET+ Canvas Service Advisory Board or a copy of the Partner Program Report, please don't hesitate to visit us at <https://spaces.at.internet2.edu/x/7BOJCQ> or contact us at netplus@internet2.edu and we will be happy to respond.

NET+ Canvas Program Update

Temporary Business Model and Pricing Update

We have been working with Instructure over the past several months on a temporary program to bring some relief to struggling institutional budgets due to the pandemic. Thus, I am happy to announce a program that is effective immediately and will conclude June 30th, 2021.

The program allows for pricing discounts for institutions that are going to begin a new Term. If an institution is able to commit to a longer Term length, then they will be able to take advantage of such discounting. If you have any questions about this, please feel free to email us at netplus@internet2.edu and we can share the specifics.

Service Advisory Board Goals for 2021

These are the goals that the advisory board is looking to perfect at the January 2021 meeting:

Goal #1

Develop with Instructure a customer success culture that:

- identifies service and support best practices and next steps
- benchmarks Instructure's service and support appropriately for universities
- aligns Instructure's service and support to best help universities achieve their strategic goals for teaching and learning

Decision: Quarterly check-in, beginning in February, with a focus on how we measure success for Instructure's customer success culture.

Goal #2

Develop a foundational construct with Instructure that puts in place a predictable process for the board to advise and offer insights on future product development or acquisition including cadence, structure, and practice for exchanging ideas.

- Deliverable: 3 “exchange” activities using/iterating this process on things that Jared, Shaun, or product owners are thinking about during 2021
- Deliverable: one of these “exchange” activities is to initiate a Contributing Team for Canvas Data /Live Events

Goal #3

Continue to develop and refine, with Shaun, a strategy and process for I2 and R1 Peer universities to provide Instructure with actionable information on pain points and unmet needs. The strategy and process should be synced with Instructure's product development cycle and allow Instructure to clearly communicate status and progress back to the universities.

Goal #4

Decision: Instructure cannot reasonably do the actual data sharing piece at this point, and universities are likely not ready to use/share de-identified data. And, we're all waiting to see what Unizin is doing in this space. So, we've decided to refocus on (a) what questions we want to answer with Canvas data, and (2) the best way we might answer those questions with the data. We'll tackle this topic in March with Oxana's replacement. 1/27 update: We may also want to explore a de-identified data sharing program thorough I2.

NET+ Canvas - HELPFUL LINKS

- [NET+ Canvas Program Main Page](#)
- [NET+ Canvas 2020 Service Advisory Board Meeting Agendas](#)
- [NET+ Canvas 2021 Service Advisory Board Meeting Agendas](#)
- [NET+ Canvas Service Advisory Board 2021 Goals](#)

Around the Community

Commentary from I2 Canvas users: advice, best practices, feedback.



R1 Peers

The Canvas Peers Research Universities Group (or R1 Peers Group) brings together representatives from large public and private research universities to share best practices around using Canvas and the

surrounding ed tech ecosystem to support teaching and learning. They also collaborate closely with Instructure (Canvas vendor) and sit on the Internet2 NET+ Canvas Service Advisory Board to improve the Canvas platform and user experience for research universities. This group represents more than 250 members from 45 institutions of higher education and research across the United States, and around the world.

For context, recently the R1 Peers Group has collaborated in the following areas:

- Tier 1 support
- Archiving
- 3rd party integrations
- Pain points
- Data privacy

LRS Standards SIG

The Learning Records Store (LRS) Special Interest Group (SIG) assembles use cases for an LRS, creates an LRS reference architecture, and develops implementation/engineering best practices. The SIG promotes open standards that enable data from a variety of teaching and learning tools to be included in the LRS.

This group is chaired by the University of Washington and meets monthly on the fourth Wednesday of the month. For more information or to join this group, please reach out to Matthew Buss (mbuss@internet2.edu). Thank you.

Most Recent LRS SIG Meeting Agenda - 3/24/2021

Brown University is collaborating with Unicon on efforts to provide the infrastructure, visualizations, process and expertise to faculty and administrators so that they can use data from multiple digital course tools and university systems to gain insight about how their decisions impact learner engagement. Roland Hall and Katerina Stepanova at Brown shared their work on the data infrastructure with this group. Brown is now ready to continue the discussion Linda Feng from Unicon initiated in the fall on data retention policies.