NET+ Docusign

Welcome

Welcome to the NET+ Docusign wiki.

Many Internet2 member institutions take advantage of this service offering. If your institution is one of them, then this wiki will provide details on how to make the most of your participation of the program and interact with peers across Internet2 member institutions.

This program is open to Internet2 higher education members. If you are looking details on **how to join the program**, or **add licenses** as an existing participant, please visit the Engage section of the NET+ DocuSign webpage.

NET+ Docusign Townhalls

2024, April 15th, 2:00pm ET. Did you know that Docusign's APIs and SDKs allow you unlimited options for leveraging the Docusign platform? University of Maryland Baltimore County is pushing the envelope (pun intended!) AGAIN, and Joe Kirby, AVP will share the details! In 2024 UMBC created a new API Tool called Docusign Envelope Workflow Review Tool. This tool allows designated individuals access to envelopes of designated forms even though the individual may not be part of the workflow for that particular envelope. Access is managed at the Docusign user level via the assignment of user groups.

Sheheen Umer, Director of AI Product Management will talk about how Docusign is approaching AI and transforming contract management in this part of the presentation. Discover practical applications that streamline contract creation, reviews and post signature management backed by AI assisted technology. Gain insights into how Docusign AI can power your business!

Last but not least, the Docusign team will highlight several new features and functionality.

Folow this link to register for the April 15 th NET+ DocuSign townhall and feel free to share the registration with others within your organization.

2024, February 21st. The presentation and the recording are now available. Sina Carroll, Business Systems Analyst at the University of California, Berkeley talked about the Docusign implementation on their campus. This includes their enterprise configuration, staffing, training, current integrations, benefits for departments, and work with the UC Docusign community. The Docusign team reviewed several recent product enhancements, including new features and functionality.

2023, October 18th. The NET+ Docusign program held an informative Town Hall meeting and you can review the presentation and/or the recording (Passcode: j==C#L7T). Rachel Sligar, University of Virginia, shared details on their Docusign implementation, for which her team received a Sustainability Award. Docusign covered Integrations & API capabilities, including the most common across higher ed institutions (ex. Hyland (Perceptive Content/OnBase), ServiceNow, PeopleSoft, etc.). They also covered some of the most recent product enhancements & updates, including: Self-serve account cloning, Subscription management & feature visibility, Web Forms enhancements, Embedded Signing enhancements, Agreement Actions, Free edition of DocuSign Monitor, Training & enablement resources.

2023, May 23rd. Dane Davis, Lead Solutions Consultant at Docusign highlighted several roadmap items. Gustavo Bitdinger, Director of Product Management and Nikki Erakovich, Senior Product Marketing Manager did a deep dive into Docusign WebForms. The recording is available here.

2022, October 4th. Joe Kirby, AVP, Department of IT at the University of Maryland Baltimore County talked about how they are leveraging Docusign APIs today for integrations with multiple external systems, how web forms are dynamically building Docusign workflows and how user management has been automated regarding the use of Docusign's APIs. If you missed the event, you can access the presentation and the webinar recording.

Key Program Updates

Internet2, Docusign and Carahsoft with assistance from the NET+ Docusign Executive Advisory Board has entered into a new agreement in early 2020. The new agreement removes Internet2 from the purchasing and transaction flow. Carahsoft is instead handling the operational aspects of the program.

Service Documentation and Resources

Accessibility:

- Voluntary Product Accessibility Template® (VPAT) - please email netplus@internet2.edu

Information Security:

- Higher Education Cloud Vendor Assessment Tool (HECVAT) - please email netplus@internet2.edu

Contract and Pricing:

NET+ Docusign Advisory Board (SAB) Membership

- Andrew Dunk, University of Washington
- Andrew Lambuda, Pittsburgh University
- Barry Lanneau, Virginia Commonwealth University
- Catrina Fowler, Rutgers University
- Dejon Lewis, University of California, San Francisco
- Diana Matusick, Pittsburgh University
- Jerry Joe Benson, University of Texas at Austin
- Jesenka Berberovich, University of Washington
- Jill Cozen-Harel, University of California, San Francisco
- Joe Chambers, Oregon State University
- Joe Kirby, University of Maryland Baltimore County
- Ken Daily, Marquette University
- Meghan Swisher, Ohio State University
- Sheilagh O'Hare, University of Texas at Austin
- Shirley Davis, University of California at Berkeley
- Sina Carroll, University of California at Berkeley
- Stephen Nolan, University of Maryland, Global Campus
- Todd Jensen, University of Nebraska
- Tony Lovgren, Idaho State University
- Dana Voss, Internet2, Staff Liaison
- Carrie Davey, Docusign, Staff Liaison

To Contact the Service Advisory Board

- Email: docusign-advisory@internet2.edu

NET+ Docusign Executive Advisory Board (EAB) Membership - last updated in 2019

- Bob Lim, San Jose State University
- Bob Mains, The Ohio State University
- Kent Kuo, Oregon State University
- Jane Wong, University of California, San Francisco
- Jack Suess, University of Maryland Baltimore County
- Steve Smith, University of Nevada, Reno
- Dana Voss Internet2, Staff Liaison
- Derek Nowak, Docusign, Staff Liaison

- NET+ Customer Agreement - please email netplus@internet2.edu

Community Resources

Participate in our Online Community (Participants Only):

Institutions participating in the NET+ Docusign program may take advantage of the sympa discussion list docusign-users@internet2.edu, receive our program newsletter and participate in other activities and events by joining our NET+ Docusign email distribution list. Please contact netplus@internet2.edu to be added to the campus discussion list, or our email communication distribution list.

Send Feedback or Submit a Feature Request:

The NET+ Docusign program is managed by an Internet2 program manager with the support of the NET+ Docusign Executive and Service Advisory Boards.

The NET+ Docusign Service Advisory Board reviews and priorities community feature requests on a regular basis and submits them to DocuSign product leadership. Feature requests may be submitted by emailing docusign-advisory@internet2.edu.

You may also submit feature requests and feedback directly to Docusign. All Docusign users seeking support will be required to **login** to the Support Center to create a case with Docusign Support.

To Contact the EAB

- Email: dvoss@internet2.edu

Questions?

- Internet2 NET+ Service Management netplus@internet2.edu

- Internet2 Program Manager: Dana Voss dvoss@internet2.edu