

# User-Centered Home Page - Wiki Refresh Project



## Workshop Files

### 5/14/2021 Itana Workshop

#### Breakout Room Working Documents:

**Persona #1: Patty Problem Solver**

**Persona #2: Eli Explorer**

**Persona #3: Siri CIO**

**Persona #4: Senior EA Architect Sally**

**Example File: *Persona #5: Nova Newbie***

#### Activity #1: Find resources that are applicable to this Persona

##### Treasure Hunt for Current Content:

- What **existing** content needs to be added to this Persona?
- Document the following:
  - **What** content (name, type, location URL)
  - **Details** (like slide number, table, paragraph)
  - **Why** it helps (short description)

Potential sources: Current Wiki, Presentations or Slides, External Links or Resources

#### Activity #2: Yes, and....

What **new** content or resources need to be added to this Persona?

- Identify any **desired** content or **missing** resources
- List any **Gaps** in the content that you believe need to be filled
- Explain **Why** it's needed (short description)

##### Backstory:

You can learn more about the Wiki Refresh efforts so far by visiting this [page on our wiki](#) and viewing our [shared Mural board](#).

Outputs from our Wiki Refresh 2020 Virtual Face2Face [shared Mural board](#).

## As An Architect...

... I want to build or define an EA practice so that ...

- I understand how to manage and develop my direct reports or indirect partners
- I know who is a champion who can help me build my practice
- I understand my customer's needs so I can deliver value
- I understand the context, culture and maturity of the university so that I design the right approach to EA
- I have sufficient rules and principles so I can provide others with defensible consistent guidance
- I can demonstrate success and show the value to maintain and build support
- I can build consensus across campus in order for change to occur successfully

... I want to mature my practice and increase influence so that ...

- I can develop and deliver a compelling message to build followers
- I can help IT throughout campus set priorities
- I can help campus / IT select priorities so that we make effective and timely decisions
- I can position the work of my practice into the delivery-lifecycle of project and agile teams so I can support compliance and conformance
- I can build an effective change management practice to successfully lead initiatives
- I can ensure the work products my practice creates are relevant to and consumable by decision makers

... I want to architect the portfolio so that ...

- I can identify synergies in IT projects to manage resources more optimally
- I can help derive organization and clarity from chaos and complexity to help the institution use its limited resources most effectively
- I can identify gaps and duplications in IT solutions so we can be effective in our investments and service catalog
- I can help my customers build a strategic plan so their work delivers the greatest architectural and strategic value
- I need at least basic visibility of the applications and technologies in use at my institution so I can guide decision making
- I can help a service build a strategic roadmap so their work delivers the greatest architectural and strategic value
- I would like to see how EA can facilitate change at my organization.

... I want to understand architecture skills and context so that ...

- I have access to an introduction to EA page with basic definitions and its building blocks
- I can find a definition of enterprise architecture that I can use
- I know what are the most important skills to put me on my journey..
- I understand how to speak the language of the business decision makers
- I understand the different types of Architectural domains

- I know what the core competencies I should have so i can build a development plan
- I know what success looks like and how to measure it so I can build the EA practice to its next level of maturity and value.

### ... I want to build my personal architecture skills so that ...

- I know where does my present competencies position me on the path to becoming an architect?
- I develop ways of constantly improving and growing
- I am able to create and communicate compelling presentations
- I can understand best practices/successful case studies
- I am able to facilitate discussions and meetings
- I learn the art of facilitating from the side
- I learn the art of managing from the side

### ... I want to expand and grow my personal architecture knowledge so that ...

- I can understand the processes and service dependancies of the other work teams
- I can develop the people skills to penetrate into silos and get to know their current practices to be able to provide enhanced solutions
- I know what tools other architects are using
- I know some best EA practices already applied in the sector of HEI
- I need stories and examples from other architects about approaches and artifacts so that I can try some of them in my own architecture context
- I am able to develop Enterprise Architectures, in line with the current EA trends

### ... I want to grow my network and connect with peers so that ...

- I can exchange and share knowledge and experience related to EA practice
- I can find 2 or 3 mentors to help me on my journey
- I can identify professional development opportunities to grow my knowledge, skills and network
- I have a mentor that can give me some advice and support me during my EA journey
- I know how to align myself to the higher level meetings that discuss wider IT projects spanning multiple domains
- I have someone to critique or discuss some crackpot ideas I have for our practice
- I can discuss with a mentor the current trends having an impact on the design of EA's

## Wiki Pages

[Eli Explorer \(working\)](#)

[Nova Newbie: New to Enterprise Architecture \(EA\) in Higher Education](#)

[Patty Problem Solver \(working\)](#)

[Senior EA Architect Sally \(working\)](#)

[Siri CIO \(working\)](#)

[Tasks List \(Test\)](#)

## Test Collection Page