

# ServiceNow Higher Education Virtual Forum (Sept 2020)

## Abstract: [Register Now](#)

At the core of every educational institution is the student: prospective, attending and graduated. As we see more online education even at the traditional institutions, there is an accelerated need for campuses to invest in new strategies and technologies providing an improved student experience.

Join us on Thursday, September 24<sup>th</sup> at 8am PST for an interactive virtual summit aimed at inspiring change and innovation among universities. This is an opportunity for open communication with other institutions across the country to discuss key priorities around digital transformation; streamlining operational processes; monitoring the health of your students, faculty, and staff; and much more.

## Details: [Register Now](#)

24 Sep 2020

Start Time: 8:00 AM Pacific, 9:00 AM Mountain, 10:00 AM Central, 11:00 AM Eastern

Duration: 2 hours, 30 minutes

## Agenda: [Register Now](#)

08:00AM	A Digital Campus for the Student Experience
08:30AM	Breakout Session <ul style="list-style-type: none"><li>• Redesigning the Student Experience (Technical)</li><li>• Anticipating and Meeting Evolving Student Expectations in a Digital Environment (Executive)<ul style="list-style-type: none"><li>◦ Customer Speaker: Lone Star College</li><li>◦ Customer Speaker: University of Texas at San Antonio</li></ul></li></ul>
09:00AM	Break
09:05AM	How to Lead Campus-Wide Change <ul style="list-style-type: none"><li>• Customer Speaker: California Polytechnic State University</li><li>• Customer Speaker: DePaul University</li></ul>
09:40AM	Digital Transformation, Success Stories on Campus Customer Speakers: <ul style="list-style-type: none"><li>• Customer Speaker: University of Chicago</li><li>• Customer Speaker: University of Notre Dame</li></ul>
10:05AM	Conclusion/Final Thoughts