

# CACTI Public Meeting Notes of 28-April-2020

## Attending

### Members

- Tom Jordan, University of Wisc - Madison (chair)
- Jill Gemmill, Clemson (vice chair)
- Rob Carter, Duke
- Matthew Economou, InCommon TAC Representative to CACTI
- Michael Grady, Unicon
- Karen Herrington, Virginia Tech
- Christos Kanellopoulos, GEANT
- Les LaCroix, Carleton College
- Chris Phillips, CANARIE

### Guests

- Mark Cox, UVA
- Corey Scholefield - IDPro
- Heather Flanagan, Spherical Cow Group/IDPro
- George Dobbs, chair of the IDPro Body of Knowledge Committee and IDPro Board member

### Internet2

- Kevin Morooney
- Ann West
- Steve Zoppi
- Nick Roy
- Jessica Fink
- Emily Eisbruch
- Mike Zawacki

### Regrets

- Marina Adomeit, SUNET
- Margaret Cullen, Painless Security
- Nathan Dors, U Washington
- Bill Thompson, Lafayette College

### Pre-Read Materials

1. [IDPro Body of Knowledge](#)
2. [IDPro BOK Slides](#)

### New Action Items from this call

- Al TomJ work with Jessica to
  - 1) Poll InCommon membership around top 5 issues IT departments are facing
  - 2) reach out to EDUCAUSE to understand their most recent polling
  - Also reach out to see what CSG is doing in this area
- Al Heather and NickR will discuss plan for IDPro body of knowledge work around Higher Ed IDM, and report back to CACTI and IDPro

## DISCUSSION

### Administrivia

- Intellectual Property reminder <https://www.internet2.edu/policies/intellectual-property-framework/>

### Eduroam

- What is the best way to enable a site to come online with eduroam when everyone must work at home?
- CANARIE is looking for a playbook on this, on and testing eduroam when people are away from campus
- If interested, please contact Chris Phillips

### Community-sourced cookbooking

- There are gaps in resources and information for IT departments and IdM groups during this COVID-19 pandemic

- It was suggest to look at **crowd sourcing**, specifically
  - develop a template and ask the community to document things they have done to address specific issues
  - community members would submit their approach and in return they could get it reviewed and suggestions made by CACTI about how to make it better.
  - once reviewed, we can publish and promote.
  - community members would receive recognition for their work, submission and chocolate or t-shirts/something fun
- Potential cookbook topics, sharing configurations and solutions on
  - Managing remote exams
  - Remote proctoring
  - plagiarism tracking software (one popular plagiarism tool can be accessed thru edugain , leading to request for edugain)
  - Re-skilling for staff moving into Identity Management
  - integration solutions
- It was noted that the [IDM Cloud Services Services Cookbook](#) has been turned over to REFEDs for making it available to the community
- Jill: should we focus on cookbook or recipes? Cookbooks are more comprehensive and need editors, recipes are "you get what you can"
- recipes is a good place to start
- Heather: like idea of REFEDs having a library of such materials, keeping in mind:
  - different regions / federations have different needs
  - hub and spoke federations have some different needs for example
  - InCommon members may have common needs, so suggestion to start at InCommon level rather than international scope to start
- Would be helpful to include site instructions/ recipes in a predictable place
- Role of IDPRO; IDPRO is at higher level than "how do I do this thing"
- EDUCAUSE and CSG have been gathering resources
- Suggestion to reach out to the community, sponsor a competition on the top 5 issues, in order to crowd source, to gather creative ideas
- Send a poll or survey to InCommon participants list, asking top 5 issues IT departments are facing
- Ask which things you could provide a solution for, and what are you looking for
- EDUCAUSE does a quick poll (on technology support or staff issues), to gather info
- Al TomJ work with Jessica to
  - 1) Poll InCommon membership around top 5 issues IT departments are facing
  - 2) reach out to EDUCAUSE to understand their most recent polling
  - Also reach out to see what CSG is doing in this area

#### IDPro possible intersections (Tom/Heather) <https://www.idpro.org/>

- Heather presents slides on IDPro Body of Knowledge
- Ian Glazer was keynote at 2017 Internet2 Global Summit; spoke about IDPro  
<https://www.internet2.edu/blogs/detail/13962>
- IDPro has done a survey each year to find out state of play in IDM community
- Much around IDPro effort has been focused on enterprise and commercial, hope it will change to include Higher Ed
- Apprenticeship model has been widely used
- Idea to create a source of material, such as project management institute did about 20 years ago
- Then build a certification program
- First [IDPro Body of Knowledge](#) issue published at end of March 2020
- Used [Janeway OpenSource Platform](#) that allows automation of publication steps <https://github.com/BirkbeckCTP/janeway/wiki>
  - Native accessibility support, including support for people with dyslexia
  - There is HTML version and a [GITHUB repository with feedback and ideas on the articles published to date](#)
- On Slack REFEDs channel, there is discussion on identifiers and usernames, need more clarity, also identity definition (service versus human accounts), these are good posts for the GITHUB
- There were compromises for Issue 1 of [IDPro Body of Knowledge](#)
- Need to work on pedagogy
- There were questions around what format/style to use: Blog post? Or more rigorous style?
- Need to work on diversity, there were 8 male authors
- Distributed across continents, but not enough cultural diversity
- 25 peer reviewers, some diversity there
- Open to new authors and peer reviewers
- Need to improve participation, so far, all contributors were volunteers
- At least two peer reviewers for each writing
- Body of Knowledge board reviews all submissions
- IDPro board gives final review
- For the future:
  - More authors, and more diverse set of authors are needed
  - How many review steps should there be? Tighten that up
  - Become clearer on goals and specific expected outcomes
  - Develop a clear plan on certification and how it will become a reality
  - IAM Profiles for different sectors,
  - Higher Ed has significant diversions from enterprise
- IDPro is a membership organization
  - 250 individual members and a few dozen commercial firms,
  - annual budget \$250,000.
  - Much from 3-4 large corporate sponsors, paying \$50K per year,
  - See members here: <https://www.idpro.org/members/>
  - Heather is paid staff
  - Honorarium is offered for some articles but no one has taken this offer
  - Mostly volunteer driven
- Most participants are from commercial sectors, so most articles are on commercial sector
- Hope to change that with more input from higher ed constituents
- Within IDPro body of knowledge, Higher Ed info could potentially be presented as a profile

- Higher Ed already has the structure for collaboration
- [AI](#) Heather and NickR will discuss plan for IDPro body of knowledge work around Higher Ed IDM, and report back to CACTI and IDPro
  - ChrisP : interested in the base level certification work
  - It was noted that there will need to be different tags for certification, architecture versus implementation

#### **CACTI Sponsored Working Groups**

- CACTI has looked at spinning up the two Working Groups
- Evaluating IAM Software  
Recruiting and Onboarding
- Jessica and TomJ spoke about mechanisms to assess community interest and ability to move forward with proposed working groups.  
TomJ will share info with CACTI (done)

#### **DID NOT DISCUSS ON THIS CACTI CALL:**

- InCommon Trusted Access Platform Software Integration connection points? Training intersections/etc?
- Continued [NET+ CSTAAC](#) collaboration on vendor influence
- [7 things for CI\(S\)Os to know](#)
  - Post-COVID how does our list change? Some of these things become even more important?

Parking Lot

1. EARN IT act follow-up (Kevin)

Next Meeting: Tuesday, May 12th, 2020