

# 2020 NET+ Canvas SAB Agendas

## January 2020

Meeting cancelled due to last minute absences

## February 2020

Our annual face to face meeting at Instructure headquarters. This is a day long meeting with execs and leads in various departments within Instructure. In is also available for virtual attendees who could not make the trip.

### Agenda

Time	Topic	Presenter
8:00 - 8:30	Welcome and Breakfast	Internet2
8:30 - 9:30	Internet2/Instructure Partnership Goals Strategy <ol style="list-style-type: none"><li>1. Governance Ideas for Internet2 Data/Canvas</li><li>2. Data Privacy</li></ol>	<ul style="list-style-type: none"><li>• Melissa Loble</li><li>• Dan Goldsmith</li><li>• Chris Takemori</li><li>• Jen Goldsmith</li></ul>
9:30-10:30 am	Value of Open Standards/Open Source	<ul style="list-style-type: none"><li>• Dan Goldsmith</li></ul>
10:30-11:30 am	Product Strategy/Roadmap Conversation <i>(including Catalog)</i>	<ul style="list-style-type: none"><li>• Steve Townsend</li></ul>
11:30-12:30 pm	<ul style="list-style-type: none"><li>• Lunch</li><li>• Steve to join and review Matt's notes on <a href="#">pain-points list</a></li></ul>	<ul style="list-style-type: none"><li>• Internet2</li><li>• Steve Townsend</li></ul>
12:30-1:15 pm	Data/Live Events	<ul style="list-style-type: none"><li>• Oxana</li><li>• Kevin</li></ul>
1:15-1:45	The future of Bridge	<ul style="list-style-type: none"><li>• Emily Foote</li></ul>
1:45- 2:30 pm	Plans for Assessment	<ul style="list-style-type: none"><li>• Mick Hewit</li><li>• Shaun Moon</li></ul>
2:30-3:00: pm	Partner Program Proposal	<ul style="list-style-type: none"><li>• Melissa Loble</li><li>• Karl Lloyd</li><li>• Dave Nelson</li></ul>
3:00-3:45 pm	DIG conversation	<ul style="list-style-type: none"><li>• Jared Stein</li><li>• Kevin Turco</li></ul>
3:45-4:15 pm	Portfolium 2020	<ul style="list-style-type: none"><li>• Peter D'Orsi</li></ul>
4:15-4:45 pm	<ul style="list-style-type: none"><li>• Pricing/ products to add to Internet2 NET+ Program</li><li>• Internet2 Net+ Business update</li></ul>	<ul style="list-style-type: none"><li>• Chris Benwell</li><li>• Mat Searl</li><li>• Sean Traigle</li><li>• Internet2 SAB</li></ul>
4:45-5:00pm	Jared takeaways from December I2 meeting and future engagements <i>*time permitting</i>	<ul style="list-style-type: none"><li>• Jared Stein</li></ul>

## March 2020

Due to COVID-19 impacts on our community, the vast majority of the participants on the Canvas SAB are not able to attend the monthly call in March. As such, we will be working to reschedule the agenda into future meetings.

### Agenda

General discussion with Zach Pendleton (VP of Strategy) on the topics below and others as they come up.

1. What do your online programs look like today (ie which technologies/services do you use to support online programs, etc.)?
2. What current challenges do you face using Canvas for online programs?
3. How do you see online programs evolving in the next 5 years?
4. How do you see non-degree programs playing out into your Institution's future?

## April 2020

### Agenda

1. Discussion on Post-COVID-19 changes to campuses for Fall 2020 and beyond (Kevin Morooney, VP Internet2)
2. Steps Instructure is taking to scale out and meet current demand (Steve Townsend, Instructure)
3. Current Campus Pain Points due to COVID-19 Response

## May 2020

From our March agenda that was cancelled (Please see above). We are going to resume the discussion outlined below.

### Agenda

General discussion with Zach Pendleton (VP of Strategy) on the topics below and others as they come up.

1. What do your online programs look like today (ie which technologies/services do you use to support online programs, etc.)?
2. What current challenges do you face using Canvas for online programs?
3. How do you see online programs evolving in the next 5 years?
4. How do you see non-degree programs playing out into your Institution's future?

### **Meeting Minutes - May 13, 2020**

1. Internet2 Terms of Use redirecting on Instructure site. Need to fix. Libby following up with Melissa on this.
2. Add product attend next call on outstanding items
3. What do your online programs look like today (ie which technologies/services do you use to support online programs, etc.)?
  - a. Network Connectivity an Issue
  - b. Trying to find a good mix of virtual/remote instruction and solutions for
  - c. Peer Review
  - d. Where does Canvas fit in with NGDLE (spoke/hub/other?)
  - e. Clearer insights on student engagement important going forward
  - f. Additional functionality needs to be added to the platform and not additional solutions for a fee
  - g. Blueprints and outcomes are being used more
4. What current challenges do you face using Canvas for online programs?
  - a. Effectiveness is now being sought from Canvas now that instruction is 100% online. Previous models did not have this.
  - b. Instructors are now saying they are rethinking their courses because they are getting better participation from them.
  - c. Instructors are more interested now than ever on what is possible virtually
  - d. Move faculty away from large lecture classes?
  - e. Integrations with Canvas
    - i. Most issues are on the end of the solution being integrated
  - f. More development needed on Quizzes.Next
5. How do you see online programs evolving in the next 5 years?
  - a. Ran out of time
6. How do you see non-degree programs playing out into your Institution's future?
  - a. Ran out of time
7. What have you learned beyond the LMS during this?
  - a. Students are responding positively to advising online

## June 2020

### Agenda

1. Shaun Moon - Update on product and pain points
2. Update on Internet2 ToS Privacy Policy for Canvas users
3. Program Updates - Steps to bring the program up to date
4. Partnerships update
5. Update on Portfolium ToS and implementation costs

## July 2020

### Agenda

1. Introduction with Steve Daly, new Instructure CIO (Steve's 1st day is July 1).
2. Kevin Turco will walk and talk us through "where we are today and where we are headed on the Product side with regard to Catalog, Commons, Studio, Portfolium, and MasteryConnect (for context on the larger strategy), as well as our SIS integration work".
3. Discussion with Accessibility discussion with Paul Hao and Gentry Beckmann on WCAG 2.1, Level AA compliance.
4. I2 housekeeping with Matthew. (Program pivots for Fall and beyond)

## August 2020

### Agenda

1. Update on Advisory Board/R1 Peers Priorities (2019) - Shaun Moon
  - a. [https://docs.google.com/spreadsheets/d/1EDxQFYJ-4tQI9BR8-sCbsBNIXyHhh2ITq68pVEPBV\\_M/edit#gid=0](https://docs.google.com/spreadsheets/d/1EDxQFYJ-4tQI9BR8-sCbsBNIXyHhh2ITq68pVEPBV_M/edit#gid=0)
2. **(Tabled To September)** NET+ Canvas Program Business - Matthew Buss
  - a. Review of current business model attributes
    - i. Term Length: Initial Services Term  $\geq$  3 years; Renewal Services Terms = 3 years
    - ii. Pricing increases yearly by 3%
    - iii. Student FTE is calculated from latest published year from IPEDS and covers the entire Term
      1. e.g. Student FTE is already 2 years out of date when it is used and then could be up to 7 years out of date by renewal time
    - iv. Internet2 has rights to use of name and logo. However, Instructure does not.
    - v. Accessibility: Currently, all services need to adhere to Section 508 and WCAG 2.0 AA compliance
    - vi. Bridge and Practice are not in the program
    - vii. Security language is original

## September 2020

### Agenda

1. Update from Kevin (Instructure)
2. [HECVAT](#) Overview
3. Review of Program Pricing vs Subscriber Pricing
4. Review of Program Attributes
  - a. Term Length: Initial Services Term  $\geq$  3 years; Renewal Services Terms = 3 years
  - b. Pricing increases yearly by 3%
  - c. Student FTE is calculated from latest published year from IPEDS and covers the entire Term
    - i. e.g. Student FTE is already 2 years out of date when it is used and then could be up to 7 years out of date by renewal time
  - d. Internet2 has rights to use of name and logo. However, Instructure does not.
  - e. Accessibility: Currently, all services need to adhere to Section 508 and WCAG 2.0 AA compliance
  - f. Security language is original
5. Review of 2020 - 2021 Temporary Business Model
6. Bridge and Practice will not be in the NET+ Canvas agreement
7. Institutional Profiles for Program Participants

## October 2020

### Agenda

1. State of the Canvas/Instructure world from Steve Daly (20 minutes)
2. Jared, Shaun and the Advisory Board on a discussion of the tools/technologies we're using to do things that Instructure doesn't offer (but we wish it did). (40-60 minutes)
  - a. Shaun with quick overview of pain-points prioritization process going forward
3. Melissa will address fall support foibles (background in email appended below) (20 minutes)
  - a. Melissa on creative ways to augment Instructure support staff in partnership with the universities
4. Melissa with quick update on Canvas vendor/partner program progress (10 minutes)
5. Matt Buss to share updates on HECVAT

## November 2020

### Agenda

1. Partnership Program Update (Melissa)
2. Product Pain Points (Shaun)
3. [2020 Goals](#) Review (Tom/Matthew)
4. 2021 Goals Planning (Tom/Matthew)
5. HECVAT Update (Matthew)

## December 2020

### Agenda

1. [2020 Goals](#) Review (Tom/Matthew/Melissa)
2. 2021 Goals Planning (Tom/Matthew/Melissa)
3. Pain Points Coordination Follow Up (Shaun)
4. HECVAT Update (Matthew)