NET+ Zoom

Welcome

Welcome to the NET+ Zoom wiki.

Many higher education institutions take advantage of this service offering. If your institution is one of them then this wiki will provide details on how to make the most of your participation of the programming and interact with peers across Internet2 member institutions.

This program is open to all Internet2 higher education members and not-for-profit higher education institutions whose main campuses are located in the United States, or entities mutually agreed to between Internet2 and Zoom. . If you are looking details on **how to join the program**, **add licenses** as a existing participant or move to the latest version of the NET+ Zoom Customer Agreement, please visit the Participate Tab of the NET+ Zoom webpage.

Service Documentation and Resources

Accessibility:

VPAT versions are available at: https://zoom.us/accessibility.

Identity:

Identity documentation are available at: https://support.zoom.us/hc/en-us/sections/200305453-Single-Sign-On

Information Security:

Zoom has completed a Consensus Assessments Initiative Questionnaire (CAIQ) and a HECVAT. Both are available upon request.

Contract and Pricing:

Please contact netplus@internet2.edu for pricing or a copy of the NET+ customer agreement.

Community Resources

Participate in our Online Community (Participants Only):

Institutions participating in the NET+ Zoom program may take advantage of our email discussion list, receive our program newsletter and participate in other activities and events by joining our NET+ Zoom email distribution list. Please contact netplus@internet2.edu to be added.

Community Resources and FAQ

Visit our resource page for tips and suggestions on how to effectively use and operate Zoom.

NET+ Zoom Service Advisory Board (SAB) Membership

- Tom Marentte, University of Notre Dame
- Kevin Reeve, Utah State University
- Thomas A Gerace, Tulane University
- Eli Jacobson, Brandeis University
- Tom Lewis, University of Washington
- Jason Smith, University of Washington
- Quyen Vaillant, Internet2, Staff Liaison

To Contact the Service Advisory Board

- Email: zoom-advisory@internet2.edu

Questions?

- Internet2 NET+ Service Management netplus@internet2.edu

- Internet2 Program Manager: Quyen Vaillant qvaillant@internet2.edu

Send Feedback or Submit a Feature Request:

The NET+ Zoom program is managed by an Internet2 program manager with the support of the NET+ Zoom Service Advisory Board.

The NET+ Zoom Service Advisory Board reviews and priorities community feature requests on a quarterly basis and submits them to Zoom product leadership. Feature requests may be submitted using this form.