

NET+ Services Intake

Reviewing a Service for Consideration

When do we add a new service into the NET+ Cloud Services Portfolio?

1. There is an unmet need in the market for a specific technology
2. There is a challenge with an incumbent vendor where the R&E community can work together either with that vendor or alternative vendors
3. There are at least five Internet2 [member institutions](#) willing to [participate](#) in a Service Evaluation

Key Characteristics and Requirements for a NET+ Service:

- Scale at least nationally
- Meet unique R&E needs today and into the future
- Delivered over global R&E networks
- Adopt R&E federated identity standards
- Commit to community Accessibility, Privacy, Security and other Compliance needs
- Commit to sales practices and a business model that aligns with community expectations
- Support a common, community contracting terms and conditions (negotiate once, use many times)

Candidate Services

Requirements of Service Providers

- Service Provider Sponsor: Executive sponsor within sales or partner management and within product management at the service provider
- Identified Higher Education Sponsor: CIO or another senior executive from a higher education [member institution](#)
- Commitment to:
 - A formal [Service Evaluation](#) with a minimum of five [higher education member institutions](#)
 - Enterprise-wide offerings and best pricing at a community scale
 - Establishing a service advisory board for each service offering
 - [Community business terms](#) (Internet2 NET+ Facilitation and Customer agreements)
 - Support the community's security, privacy, compliance, and accessibility obligations
 - Join Internet2 as an [Industry Member](#) and the InCommon Federation as a [Sponsored Participant](#)
 - Adoption of [InCommon](#) -Shibboleth/SAML2.0 and Connection of services to the R&E Network
 - Completion of the Higher Education Cloud Vendor Assessment Tool ([HECVAT](#))
- Willingness to work with the Internet2 community to customize services to meet the unique needs of education and research

Intake Process

1. Exploration
 - a. Determine the level of community interest
 - b. Review the level of alignment with Internet2 members current cloud priorities
2. Review Requirements
 - a. Determine the business model
 - b. Review NET+ standards for functionality, technical integrations, security, accessibility, business model and contract terms
 - c. Overview of process and expectations management
 - d. Identify academic member sponsor
3. Complete Intake Form
 - a. Articulate sponsorship from Internet2 members and candidate service leadership
 - b. Product roadmap and vision of higher education
 - c. Overview of anticipated resources and timeline
4. Community Consultation
 - a. Opportunity for review of the intake form and product
 - b. Feedback from NET+ advisory committees and other groups
5. Review and Prioritization
 - a. Review by the NET+ leadership team
 - b. Recommendation to move forward, move to backlog for future consideration or rejection