

# NET+ CrashPlan

## Welcome

Welcome to the NET+ CrashPlan wiki.

Many [Internet2 member and non-member institutions](#) take advantage of this service offering. If your institution is one of them then this wiki will provide details on how to make the most of your participation of the programming and interact with peers across Internet2 member institutions.

This program is open to all Internet2 [higher education](#), [affiliate](#), [federal affiliate](#), and non-members. If you are looking details on **how to join the program**, **add licenses** as an existing participant or move to the latest version of the NET+ CrashPlan Customer Agreement (April 2019), please contact us at [netplus@internet2.edu](mailto:netplus@internet2.edu).

## Service Documentation and Resources

### Accessibility:

- Voluntary Product Accessibility Template® (VPAT) - please email [internet2@crashplan.com](mailto:internet2@crashplan.com)

### Identity:

- [NET+ CrashPlan Identity Guidance](#)
- [Configure InCommon for SSO in your CrashPlan environment](#)

### Information Security:

- [Higher Education Cloud Vendor Assessment Tool \(HECVAT\)](#)

### Contract and Pricing:

- NET+ Customer Agreement - please email [netplus@internet2.edu](mailto:netplus@internet2.edu)

## Community Resources

### Participate in our Online Community (Participants Only):

Institutions participating in the NET+ CrashPlan program may take advantage of our email discussion list, receive our program newsletter and participate in other activities and events by joining our NET+ CrashPlan email distribution list. Please contact [netplus@internet2.edu](mailto:netplus@internet2.edu) to be added.

### Join the CrashPlan Community Forum (Open to all CrashPlan Customers):

Customers of CrashPlan are encouraged to join the [CrashPlan Community](#). See [Sign up for the enterprise customer portal](#) for instructions to join.

### Collaborate on Community Resources (Participants Only):

Speaking of community, did you know about the [NET+ CrashPlan Community Folder](#)? This was created specifically for YOU, members of the NET+ community to collaborate with each other. Follow the link above to request access using your .edu email account.

## Key Program Updates

Subscribers may review our [mailing list archives](#) for monthly updates on the program and the CrashPlan product.

## Blog stream

Create a blog post to share news and announcements with your team and company.

## NET+ Crashplan Service Advisory Board (SAB) Membership

- Robert Talda, Cornell University, SAB Chair
- Brent Harris, Baylor
- Everett Allen, North Carolina State University
- Dianne M. Wolochowicz, Princeton University
- Troy Hollister, Rice
- Emilio Del Plato, Rochester Institute of Technology
- Sam Daniel, University of Delaware
- Tim Martin, CrashPlan
- Nick Lewis, Internet2
- Nidhi Yadav, Internet2

### To Contact the Service Advisory Board

- Email: [crashplan-advisory@internet2.edu](mailto:crashplan-advisory@internet2.edu)

## Questions?

- Internet2 NET+ Service Management [netplus@internet2.edu](mailto:netplus@internet2.edu)
- CrashPlan EDU Sales Team [internet2@Crashplan.com](mailto:internet2@Crashplan.com)
- Internet2 Program Manager: Nidhi Yadav [nyadav@internet2.edu](mailto:nyadav@internet2.edu)

### Send Feedback or Submit a Feature Request:

The NET+ CrashPlan program is managed by an Internet2 program manager with the support of the NET+ CrashPlan Service Advisory Board.

The NET+ CrashPlan Service Advisory Board reviews and priorities community feature requests on a quarterly basis and submits them to CrashPlan product leadership. Feature requests may be submitted [using this form](#).