ACAMP2010 - BestPracticeSharingGoogleDocs_w_FederatedUsers

Wiki space for work on 2010 Advance CAMP Action Item:

Document and promulgate best practice for sharing Google docs with federated users

	Overview
Deliverables/Goals	
Group Members	Steven Carmody, Will Norris (Google)
Status	*to help tracking, please keep adding to the status info here with summary of current status and date*

Working Area

Notes from Action Item Follow-Up Call on 30-March-2011

Steven reported:

"Document and promulgate best practice for sharing Google docs with federated users"

- This action item is challenging due to many bugs in the Google code
- There were a huge # of problems at start of semester
- Using groups to manage permissions to access docs it works pretty well
- Using a mixed model -- a combination of groups and individuals -- is highly problematic
- Some people but not others can see docs , there are different views of what's available
- Emails alerts sent in unpredictable fashion
- There is a lawsuit is underway concerning failure to meet ADA requirements http://nhjournal.com/2011/03/15/complaint-google-programs-hard-for-blind-students/
- This lawsuit is halting some schools in their tracks

- the instructional technology group at Brown is working on documentation, including best practices. The foundation of this work would be a Brown product, but it would be ideal to have community take ownership.

- Ann remarked that the Brown experience could potentially make an interesting Advance CAMP presentation.

- Where should we post this information so folks know where to find it?

- An IAM online webinar would be a good idea, however that does not resolve the question of where to post information in the long term for the community's reference.

- Could users of Google docs and Google groups create a group similar to an InCommon community group?

- It was noted that Google is not in InCommon.

- Perhaps an **EDUCAUSE IdM Toolkit** would be the correct framework for this information.

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