

Account onboarding practices (MOUs, AUAs, etc.)

Every institution has its own way it onboards and manages its accounts. Some pay the vendor with a single PO and rebill internally. Others have direct billing to their account holders. Some schools create special Ts & Cs for their users while others cover them with existing AUAs. This page is a place where schools can share their practices so we can learn from each other.

Indiana University

AWS

- IU sets up accounts for its users to be direct billed by the reseller. Internal rebilling comes at a cost and we want to keep the price for the users as low as possible.
- If a user or department wants to get an account with one of the cloud vendors the person responsible for the funding source must sign IU's [Public Cloud Acceptable Usage Agreement](#). When they sign the agreement and indicate which platform(s) they are interested in, they are emailed instructions for producing an IU purchase order to fund their account.

GCP

[GCP Configuration Proposal](#)

Penn State

- Billing is done via a single PO and processes chargeback internally.
- Penn State's [account request form](#) requires agreement to a built-in attestation and billing information.