

# Conference Call Minutes, 2010-04-01

## ITANA Meeting Minutes, 1 April 2010

### ----- Attending

Jim Phelps, University of Wisconsin—Madison (chair)  
Marina Arseniev, University of California, Irvine  
Tom Barton, University of Chicago  
Geoff Bouchay, University of California, Berkeley  
Mike Daley, University of Michigan  
Tom Dopirak, Carnegie Mellon University  
Shelly Farren, McGill University  
Scott Fullerton, University of Wisconsin—Madison  
Christian Johansen, Penn State University  
Jim Leous, Penn State University  
Piet Niederhausen, Georgetown University  
Steve Olshansky, Internet2  
Mark Poepping, Carnegie Mellon University  
David Walker, University of California, Davis  
Dean Woodbeck, Internet2  
Ann Kitalong-Will, Internet2 (scribe)

### ----- ACTION ITEMS

(AI) (All) Review Cloud Computing materials in preparation for Shel Waggoner's (UC-Berkeley) discussion, tentatively re-scheduled for April 29, 2010 call. Materials can be found: [https://spaces.at.internet2.edu/display/itana/Cloud Computing](https://spaces.at.internet2.edu/display/itana/Cloud+Computing)

(AI) (Scott) will ping ITANA list to find those interested in Enterprise Portal group & coordinate participation. Jim will also identify a wiki-keeper on team. See topics of interest wiki page: <https://spaces.at.internet2.edu/display/itana/Topics+of+Interest>

(AI) (Piet) will revise EA framework interview questions based on today's discussion. Further suggestions can be sent to him. Interview questions can be reviewed here: <https://spaces.at.internet2.edu/display/itana/Interview+questions>

(AI) (Piet) will revise Workflow Survey Questions; suggestions can be sent to him or posted on wiki. Survey questions can be reviewed here: <https://spaces.at.internet2.edu/display/itana/Workflow+survey+questions>

(AI) (All) - send suggestions to email list of those who are interested in conducting EA framework interviews, and those who are interested in being interviewed.

(AI) (Jim P.) will champion Data Governance and Organizational Maturity and will bring up discussion at a future call or by email.

(AI) (All) Topic of interest: wiki best practices needs champion. Send email to Jim P. if interested.

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Cloud Computing discussion is tentatively re-scheduled for April 29, 2010 phone call.

### ----- MINUTES

Minutes from March 18, 2010 were approved and will be posted to wiki.

### ----- AI UPDATES

Enterprise Portals - Scott Fullerton spoke to the Jasig group with respect to campus enterprise portals, keeping in mind the need to reevaluate the value/necessity of portals. It's recommended that the focus for the group be discussion of strategy and how portals fit into overall infrastructure. The group should be comprised of interested members from ITANA and Jasig to develop a strawman statement of portal taxonomies and strategy.

(AI) (Scott) will ping ITANA and Jasig lists to find those interested in Enterprise Portal group & coordinate participation. Jim will also identify a wiki-keeper for the group. See topics of interest wiki page: <https://spaces.at.internet2.edu/display/itana/Topics+of+Interest>

Cloud Computing - tentatively re-scheduled for the April 29 call.

(AI) (All) Review Cloud Computing materials in preparation for Shel Waggoner's (UC-Berkeley) discussion, tentatively re-scheduled for April 29, 2010 call. Materials can be found: <https://spaces.at.internet2.edu/display/itana/Cloud+Computing>

EA Training - Jim to follow-up, Ron and Keith have not yet had a chance to discuss graphical model used for workflow.

## FRAMEWORK WG UPDATE

Interview questions are drafted, and can be viewed here: <https://spaces.at.internet2.edu/display/itana/Interview+questions>

The interview is divided into 3 main sections:

1. Background information about the EA group
2. Framework section - divided into 3 sub-sections (EA as practice, EA as information gathering, EA as a roadmap)
3. Tools section - divided into 4 sub-sections (Modeling, Templates, Managing/Reposing Information, Presenting EA Information)

Suggestions include:

- Interview at least 3 people in each group to find out how perspectives differ, how consistent the architecture is.
- Ask about the roadblocks and successes organizations had in moving from FW into the actual day-to-day problem solving.
- Ask about methods used to encourage buy-in: who was involved? What were objectives?
- Include stakeholder analysis: who are stakeholders? What are their concerns? What can we provide to them?

(AI) Piet will revise EA framework interview questions based on today's discussion. Further suggestions can be sent to him. (AI) All - send suggestions to email list of those who are interested in conducting EA framework interviews, and those who are interested in being interviewed.

## WORKFLOW WG UPDATE

The WG has drafted survey questions. The plan is to 1) conduct the survey to develop high-level understanding of issue, then, 2) based on survey, will conduct follow-up interviews with institutions and develop short case studies.

(AI) Piet will revise Workflow Survey Questions; suggestions can be sent to him or posted on wiki. Survey questions can be reviewed here: <https://spaces.at.internet2.edu/display/itana/Workflow+survey+questions>

## TOPICS OF INTEREST

See current Topics of Interest page: <https://spaces.at.internet2.edu/display/itana/Topics+of+Interest>

Data Governance - Jim P. will champion, will bring up issue on future call or by email.

(AI) All: Wiki Best Practices needs a champion; email Jim P. if interested.

## SaaS Discussion

A fun link to open the discussion, watch at your leisure: <http://www.youtube.com/watch?v=VjfaCoA2sQk>

The group discussed security issues in cloud computing, with some points to consider during Shel Waggoner's presentation on the April 29 call. A joint follow-up or precursor to Shel's call should be scheduled to discuss the issues in more depth. Some issues to consider for Shel's call:

- What are different campuses' experiences with SaaS providers handling sensitive information (e.g. salesforce.com)?
- How are cloud providers providing separation between clients' data?
- What gets covered in service contracts in regards to security risk? Is the contract enough?

David Walker posted a link to a white paper on the email list for those who are interested: <https://spaces.ais.ucla.edu/display/uccctf/Home>

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**NEXT MEETING - THURSDAY, APRIL 15**  
2 p.m. EDT / 1 p.m. CDT / Noon MDT / 11 a.m. PDT