

# 2019-02-08 Call Note - EA and ERP Programs

## Agenda

1. Roll Call (by time zone - East to West)
2. Scribe Shout-Out
3. Agenda Bash
4. Topic: EA and ERP Programs - U Washington
5. Itana Org Updates
  - a. Working Group Updates
    - i. API Working Group
    - ii. Business Architecture Working Group
    - iii. EA Maturity Model
    - iv. New to EA in HE Working Group
  - b. Book club update - How to Measure Anything (Rupert Berk)
  - c. Steering Committee Update

## Attendees

- Four call-in numbers
- Brian DeMeulle
- Peit Niederhausen
- Bryce Fox
- Alberto Mendoza
- Ashish Pandit
- Beth Schaefer
- Betsy Draper
- Betsy Reinitz
- Brandon Rich
- Brenda Reeb
- Dave Miller
- Dave Berry
- Declan Fleming
- J.J. Du Chateau
- Jacob Morris
- James J Phelps
- John White
- Louis King
- Maher Shinouda
- Sanju H. Boolani
- Serge Goldstein
- Zed
- Brendan Bellina
- Douglas Bergere
- Jey Ramakrishnan
- Krishna Seelam
- Rupert Berk

## Announcements - Itana News, Working Group Report out

## Topic Title - Architecture and ERP programs

Dashed lines (-----) used to separate institutions. See meeting deck for additional information, [https://docs.google.com/presentation/d/1nbb64h04EtHvzjY1UQjT2aP63bNjBrG2oHntoUXyYbl/edit#slide=id.g4ea6386a83\\_0\\_60](https://docs.google.com/presentation/d/1nbb64h04EtHvzjY1UQjT2aP63bNjBrG2oHntoUXyYbl/edit#slide=id.g4ea6386a83_0_60)

- help business units understand change management, testing
- Value of guardrails for future work, establishing reference architectures, decision tree to provide guidance (e.g., for integration)
  - fairly well received by business units, in part due to the pressure to make progress (crisis mode)
- "We don't need architects, we need people to do stuff"
- CIO leadership is good
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- Executive sponsorship includes CIO
- Building security into (architecture) review has been effective to add to credibility and adherence to standards. review board sponsored by central IT.
- cultural aspect - demanding people work for your architects
- stabilization - implementation part II, operationalizing, actually doing some of the work not done during planning that hinders implementation
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- data and process focused, business led
- look for opportunities to consolidate services/systems

- organizational change management is huge - train and educate early
- use Lean Six Sigma bench of green belts (LSSGB) and black belts (LSSBB) to assist, 20-25% of university staff have basic Lean Six Sigma training
- BI team heavily involved, including data architect
- PMO coordinates the effort
- funded by central campus, and shifting to cloud first, SaaS first, where those "older technology" resources are repurposed to the enterprise project
- service owners are expected to be trained to the LSSGB level and have a continuous improvement plan in place
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- focus on integrations and data flow was funded in the project and managed by the EA program
- when funding for the enterprise project was finished, advanced capabilities evaporated with little support to sustain
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- small EA program - focus on standards and adherence to those standards with "architects" across institution.
- Further focus on authentication, narrow scope to keep the university out of trouble
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- EA program playing catch up with the enterprise project
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- How do we get away from one-shot lifts and move toward an continuous effort?
  - change is part of what we do
  - role of continuous improvement (e.g., service continuous improvement plan)
  - possible role of LSS

Time - no further Itana org reports