

Conference Call Minutes, 2008-Sept-19

InCommon Library Services Working Group, Draft Minutes, September 19, 2008

Attending

Holly Eggleston, University of California-San Diego (chair)
Tom Barton, University of Chicago
Bill Jordan, University of Washington
Janice Mathewson, Penn State University
Tod Olson, University of Chicago
Renee Shuey, Penn State University
Ann West, Internet2/EDUCAUSE
Dean Woodbeck, Internet2 (scribe)

Announcements

Holly will attend both the Internet2 Fall Member Meeting and the EDUCAUSE annual meeting and will do the library services presentations at each. She will also pursue setting up Face2Face meetings at both conferences. If you will attend one or both of these conferences, please send Holly an email: HEggleston@ucsd.edu

We need case study write-ups/institutional profiles from Penn State and Maryland. You can add your information to the wiki:
<https://spaces.at.internet2.edu/display/inclibrary/Working+Group+Use+Cases>

Ebsco and Elsevier

Bill Jordan mentioned a recent RefWorks outage, rated to the company doing maintenance and failing to restore the proper metadata. Chicago experienced something similar with Iliad.

This led to a discussion about the best procedure for quickly resolving such problems. The problem may be reported to the library technical staff, for example, who may create a problem ticket or call the campus Shibboleth or IdM person. But there is not a good way to determine if the problem is local or with the vendor, nor is there a good escalation path for reporting such things to the federation or to the vendor.

Around the Horn

Chicago is one of the pilot sites for Elsevier's Scopus product and is still doing troubleshooting. In doing the troubleshooting, Chicago can provide a vendor with a campus ID, so they can look like a Chicago user and do their own troubleshooting. Such accounts are valid for a relatively short period of time. Chicago is also working to activate personalization with ScienceDirect.

Penn State - The only federated library application in production is RefWorks.

UCSD continues to work on the VPN and WebVPN and integrating those features with Shibboleth.

Next call - Friday, October 3, 1:00 p.m. (EDT)