

Email Message Templates

COmanage Registry provides the concept of Message Templates. These formatted emails allow for notifications and messages to be specified once and reused in multiple instances within a supported context. Message Templates can use substitution codes to enable email personalization and the inclusion of other important information. Both plain text and HTML versions are supported.

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1. Message Contexts

COmanage Registry v2.0.0 introduces *Message Templates*, which allow for notification and email messages to be specified once and reused in multiple instances of a supported context. Available contexts are:

- Authenticator (as of Registry v4.0.0)
- Enrollment Flow Verification
- Enrollment Flow Approval Notification (to the Enrollee; as of Registry v3.3.0 this context can also be used for denials)
- Enrollment Flow Finalization
- Expiration Notification
- Plugin (as of Registry v4.0.0)

So, for example, a given confirmation message can be defined once and then attached to multiple Enrollment Flows.

2. Personalizing Messages

Message Templates support [Notification Message Substitutions](#). In addition, messages may be specified in both HTML and plain text formats.

3. Message Status

If a Message Template is set to *Suspended*, it cannot be added to new context instances but will continue to be used by any instances to which it is already attached.