

# NET+ Zoom

## Welcome

Welcome to the NET+ Zoom wiki.

Many [higher education institutions](#) take advantage of this service offering. If your institution is one of them then this wiki will provide details on how to make the most of your participation of the programming and interact with peers across Internet2 member institutions.

This program is open to all Internet2 [higher education](#) members and not-for-profit higher education institutions whose main campuses are located in the United States, or entities mutually agreed to between Internet2 and Zoom. . If you are looking details on **how to join the program, add licenses** as a existing participant or move to the latest version of the NET+ Zoom Customer Agreement, please visit the Participate Tab of the [NET+ Zoom webpage](#).

## Service Documentation and Resources

### Accessibility:

VPAT versions are available at: <https://zoom.us/accessibility>.

### Identity:

Identity documentation are available at: <https://support.zoom.us/hc/en-us/sections/200305453-Single-Sign-On>

### Information Security:

Zoom has completed a [Consensus Assessments Initiative Questionnaire](#) (CAIQ).

### Contract and Pricing:

Please contact [netplus@internet2.edu](mailto:netplus@internet2.edu) for pricing or a copy of the NET+ customer agreement.

## Community Resources

### Participate in our Online Community (Participants Only):

Institutions participating in the NET+ Zoom program may take advantage of our email discussion list, receive our program newsletter and participate in other activities and events by joining our NET+ Zoom email distribution list. Please contact [netplus@internet2.edu](mailto:netplus@internet2.edu) to be added.

### Community Resources and FAQ

Visit our [resource page](#) for tips and suggestions on how to effectively use and operate Zoom.

## Key Program Updates

Subscribers may also review our [mailing list archives](#) for monthly updates on the program.

## Blog stream

Create a blog post to share news and announcements with your team and company.

## NET+ Zoom Service Advisory Board (SAB) Membership

- Michael Ball, University of Notre Dame
- Mark Leonard, University of New Hampshire
- Brian Chickery, Vassar College
- Thomas A Gerace, Tulane University
- Eli Jacobson, Brandeis University
- Tom Lewis, University of Washington
- Tim O'Neil, Brandeis University
- Jason Smith, University of Washington
- Christy Flis, Zoom, Staff Liaison
- Quyen Vaillant, Internet2, Staff Liaison

### To Contact the Service Advisory Board

- Email: [zoom-advisory@internet2.edu](mailto:zoom-advisory@internet2.edu)

## Questions?

- Internet2 NET+ Service Management [netplus@internet2.edu](mailto:netplus@internet2.edu)
- Internet2 Program Manager: Quyen Vaillant [qvaillant@internet2.edu](mailto:qvaillant@internet2.edu)

### Send Feedback or Submit a Feature Request:

The NET+ Zoom program is managed by an Internet2 program manager with the support of the NET+ Zoom Service Advisory Board.

The NET+ Zoom Service Advisory Board reviews and priorities community feature requests on a quarterly basis and submits them to Zoom product leadership. Feature requests may be submitted using [this form](#).