Welcome

Welcome to the NET+ Code42 wiki.

Many Internet2 member institutions take advantage of this service offering. If your institution is one of them then this wiki will provide details on how to make the most of your participation of the programming and interact with peers across Internet2 member institutions.

This program is open to all Internet2 higher education, affiliate, federal affiliate, and non-members. If you are looking details on how to join the program, add licenses as an existing participant or move to the latest version of the NET+ Code42 Customer Agreement (April 2019), please contact us at netplus@internet2.edu.

Service Documentation and Resources

Accessibility:

- Voluntary Product Accessibility Template® (VPAT) - please email internet2@code42.com

Identity:

- NET+ Code42 Identity Guidance
- Configure InCommon for SSO in your Code42 environment

Information Security:

- Higher Education Cloud Vendor Assessment Tool (HECVAT)

Contract and Pricing:

- NET+ Customer Agreement - please email netplus@internet2.edu

Community Resources

Participate in our Online Community (Participants Only):

Institutions participating in the NET+ Code42 program may take advantage of our email discussion list, receive our program newsletter and participate in other activities and events by joining our NET+ Code42 email distribution list. Please contact netplus@internet2.edu to be added.

Join the Code42 Community Forum (Open to all Code42 Customers):

Customers of Code42 are encouraged to join the Code42 Community. See Sign up for the enterprise customer portal for instructions to join.

Collaborate on Community Resources (Participants Only):

Speaking of community, did you know about the NET+ Code42 Community Folder? This was created specifically for YOU, members of the NET+ community to collaborate with each other. Follow the link above to request access using your .edu email account.

Key Program Updates

Subscribers may review our mailing list archives for monthly updates on the program and the Code42 product.

NET+ Code42 Service Advisory Board (SAB) Membership

- Robert Talda, Cornell University, SAB Chair
- Brent Harris, Baylor University
- Everett Allen, North Carolina State University
- Thomas Francois, Princeton University
- Phillip Impompino, Princeton University
- Diane Yee, Rice University
- Noah Abrahamson, Stanford University
- Tolgay Kizilelma, UC Merced
- Traci Le Duc, Code42
- Nick Lewis, Internet2

To Contact the Service Advisory Board

- Email: code42-advisory@internet2.edu

Questions?

- Internet2 NET+ Service Management netplus@internet2.edu
- Code42 EDU Sales Team inter net2@code42.com
- Internet2 Program Manager: Nick Lewis nlewis@internet2.edu

Send Feedback or Submit a Feature Request:

The NET+ Code42 program is managed by an Internet2 program manager with the support of the NET+ Code42 Service Advisory Board.

The NET+ Code42 Service Advisory Board reviews and priorities community feature requests on a quarterly basis and submits them to Code42 product leadership. Feature requests may be submitted using this form.

The NET+ Code42 Service Advisory Board wants to engage more, share best practices, and help solve challenges with our peers. We’re excited to announce the NET+ Code42 monthly community call series for 2021 into 2022 will be starting on November 4th at 2 p.m. ET / 11 a.m. PT. We’ll use this time for a quarterly call on the first Thursdays of each month at 3 p.m. ET / 12 p.m. PT on 11/4/2021, 2/3/2022, 5/5/2022, and 8/4/2022 at 2pm ET / 1pm CT. Register for the calls here.

We’re going to focus on questions you would like to ask your peers about issues you’re working on for your campus, as well as having an open discussion. We’ll have an agenda with updates from NET+ Code42, Code42, questions and topics submitted by you and other NET+ Code42 participants. We’ll occasionally have short presentations from campuses or Code42 to get the discussion started.
The agenda for the first call on November 4th will be:

1. Introduction to the call, announcements, reminder the call is being recorded, etc
2. Updates from NET+ Code42 program (5 min)
3. Updates from Code42 (5 min)
4. Short presentation on privacy aspects of using Code42 Crashplan and Incydr
5. Q/A on presentation
6. Open Q/A

Let me know if you would like to share anything interesting you’ve done or are planning for your campus Code42 implementation. You will still use a registration page to help with calendar invites, etc.

Please feel free to share this with other interested people on your campus or in the community!

Registration for the community calls along with the call-in details can be found at:

https://internet2.zoom.us/meeting/register/tJAsceGvqTMuGtLdEkamZGjJNUrLU99YKPi9

These community calls are supported by the NET+ Code42 service advisory board and campuses signing up for theNET+ Code42 program.

If you have any questions about the call series, please contact Nick Lewis (nlewis@internet2.edu) or the NET+ Code42 Service Advisory Board at Code42-advisory@internet2.edu.

Recordings of the community calls and subsequent calls will be posted for the NET+ Code42 community at:

https://spaces.at.internet2.edu/x/fYY5CQ

More details on the NET+ Code42 program can be found at:

https://internet2.edu/services/code-42/

The registration page will be used to register you for the virtual event and to provide you with Internet2 updates. Learn more about managing your communications preferences and learn about Internet2’s privacy policy at https://internet2.edu/community/about-us/media-resources/internet2-communications-management/

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NET+ Code42 Town Hall Recap - October 2020
Sean O'Brien (internet2.edu) posted on Dec 17, 2020

The NET+ Code42 program held its quarterly all subscribers town hall on October 15. This town hall is designed to keep subscribers up to date on the latest Code42 product updates, any NET+ Code42 program changes and to encourage and enable dialog amongst subscribing institutions.

The Fall 2020 Town Hall covered the following topics:

- Program Updates and Reminders
- Product Roadmap Update
- Overview of Branding Changes - CrashPlan and Incydr
- Community Topics
  - Is anyone leveraging the Code42 API to pull Crashplan data into their CMDB (eg. ServiceNow)?
  - Overview of the new SCIM integration and how it works with Azure and Google.

Subscribers may access the following materials:

- Agenda and Notes
- Presentation Slides
- Full Recording
- Additional Files, including the transcript

Are you a subscriber to the NET+ Code42 program and need access to the files? Please click request access to the NET+ Code42 Community Google Drive folder and let us know what institution you are from.

We look forward to seeing you at our next town hall in 2021!

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