NET+ Frequently Asked Questions

Here are some frequently asked questions (FAQ) about Internet2 NET+ services. Click on a category below to browse the questions and answers in that category. Still can’t find the answer you need? Ask us at netplus@internet2.edu!

General Information

Don’t know much about Internet2 NET+ cloud services and applications? Then this category is an excellent place to start. Find out what NET+ services are, what types of services are offered, and more. There is also an info sheet available describing an overview of all Internet2 Cloud Initiatives.

Service Lifecycle

How do services become part of the Internet2 NET+ portfolio? How is a service removed from the catalog? These and other questions are answered here.

Service Evaluation Process

What are the key steps of the evaluation process for entry into the NET+ portfolio?

Service Evaluation Resources and Timeline

What are the typical resource requirements & timeline for a Service Evaluation?

Agreement Types

Internet2 is neither a reseller, nor a provider of any of the Services available through the Internet2 NET+ Program. Internet2 enters into Agreements to facilitate service providers’ provision of Services to qualified institutions.

Pre-Service Evaluation

Increasing the speed and efficiency at which research and education institutions can adopt cloud services has been a primary goal of the Internet2 NET+ initiative from its inception. In response to this, Internet2 NET+ has created the Pre-Service Evaluation Program.

Services Intake

If you are interested in providing a cloud service to the higher education community through the NET+ program or are a community member looking for a new services offering, you can learn more about the requirements here.