

NET+ Frequently Asked Questions

Here are some frequently asked questions (FAQ) about Internet2 NET+ services. Click on a category below to browse the questions and answers in that category. Still can't find the answer you need? Ask us at netplus@internet2.edu!

General Information

Don't know much about Internet2 NET+ cloud services and applications? Then this category is an excellent place to start. Find out what NET+ services are, what types of services are offered, and more. There is also an info sheet available describing an overview of all [Internet2 Cloud Initiatives](#).

Service Lifecycle

How do services become part of the Internet2 NET+ portfolio? How is a service removed from the catalog? These and other questions are answered here.

Service Evaluation Process

What are the key steps of the evaluation process for entry into the NET+ portfolio?

Service Evaluation Resources and Timeline

What are the typical resource requirements & timeline for a Service Evaluation?

Agreement Types

Internet2 is neither a reseller, nor a provider of any of the Services available through the Internet2 NET+ Program. Internet2 enters into Agreements to **facilitate** service providers' provision of Services to qualified institutions.

Services Intake

If you are interested in providing a cloud service to the higher education community through the NET+ program or are a community member looking for a new services offering, you can learn more about the requirements here.