Establishing Remote-Student Identity - A Survey

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Your students are admitted, registered, receive financial assistance, take examinations, receive grades, graduate, receive a diploma, order transcripts and have a viable academic life and history. However, these educational experiences and institutional services are delivered remotely - these students have never been to campus and proximity to brick and mortar is not an expectation nor a program requirement. But, who are these people and how do you know they are who they say they are?

What is the Goal of This Survey

This survey focuses on the process used to verify identity and to communicate login credentials to prospective, admitted, and registered students by institutions offering degree programs at a distance. The goal is to 1) publish a set of remote identity practices that 2) have been reviewed by key privacy and regulatory experts.

Who Should Complete the Survey

The survey is intended to be filled out by the individual or individuals most familiar with the application and registration process of your institution’s distance education program(s). (The distance education programs considered by this survey should culminate in academic credentials such as a degree or certification.)

How Long will the Survey be Open?

The survey will be available from September 15 to October 6.

For more information on this survey, see

Who is Sponsoring This Survey

It was developed by the InCommon Student Services Group- a collaboration of IT Staff and Registrar campus teams, EDUCAUSE and Internet2 along with AACRAO.

Where Can I Find the Survey Results

Responses received from this survey will be analyzed and the results will be presented at the 2010 EDUCAUSE Annual Conference (October 12-15) and made available online afterward on the AACRAO, InCommon, and InCommon Student sites. Specific responses will remain anonymous, with "Institution Name" only being used for correlation between different departments of the same institution and cited in the list of participating schools.

Where Can I Get More Information?

You can find out more about the InC Student group by visiting their wiki. If you have a question about this survey, please send email to incommon-info-request@incommon.org.

Terms

The following technology-related terms are used in this survey:

UserId (or userid) is an account user name or login ID (NetID). Can be name-based or not and may or may not be permanent/persistent. For some systems, the userid may also be an email address.

Credential is an identifier (such as a Userid/NetID) or identifying token (such as digital certificate) coupled with a "shared secret", usually a password or pass phrase issued by a system to a person, that has been mapped authoritatively to an individual. The identity of the person may or may not be known to the system when the identifier and the shared secret are issued.

Identity Proofing is the process used to verify the physical identity of an individual by having them present identifying documents such as a passport or drivers license in person, or remotely through challenge-response questions that contain information about the individual being "proofed" that would not be available to the general public. Identity proofing establishes the identity of the person to whom a credential (identifier and shared secret) has been issued.