2019-02-08 Call Note

Agenda

1. Roll Call (by time zone - East to West)
2. Scribe Shout-Out
3. Agenda Bash
4. Topic: EA and ERP Programs - U Washington
5. Itana Org Updates
    1. Working Group Updates
        1. API Working Group
        2. Business Architecture Working Group
        3. EA Maturity Model
        4. New to EA in HE Working Group
    2. Book club update - How to Measure Anything (Rupert Berk)
    3. Steering Committee Update

Attendees

- Four call-in numbers
- Brian DeMeulle
- Peit Niederhausen
- Bryce Fox
- Alberto Mendoza
- Ashish Pandit
- Beth Schaefer
- Betsy Draper
- Betsy Reinitz
- Brandon Rich
- Brenda Reeb
- Dave Miller
- Dave Berry
- Declan Fleming
- J.J. Du Chateau
- Jacob Morris
- James J Phelps
- John White
- Louis King
- Maher Shinouda
- Sanju H. Boolani
- Serge Goldstein
- Zed
- Brendan Bellina
- Douglas Bergere
- Jey Ramakrishnan
- Krishna Seelam
- Rupert Berk

Announcements - Itana News, Working Group Report out

Topic Title - Architecture and ERP programs

Dashed lines (-----) used to separate institutions. See meeting deck for additional information, https://docs.google.com/presentation/d/1nbb64h04EtHvzjY1UQjT2aP63bNjBrG2oHntoUXyYbI/edit#slide=id.g4ea6386a83_0_60

- help business units understand change management, testing
- Value of guardrails for future work, establishing reference architectures, decision tree to provide guidance (e.g., for integration)
    - fairly well received by business units, in part due to the pressure to make progress (crisis mode)
- "We don't need architects, we need people to do stuff"
- CIO leadership is good
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- Executive sponsorship includes CIO

- Building security into (architecture) review has been effective to add to credibility and adherence to standards. review board sponsored by central IT.
- cultural aspect - demanding people work for your architects
- stabilization - implementation part II, operationalizing, actually doing some of the work not done during planning that hinders implementation
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- data and process focused, business led
- look for opportunities to consolidate services/systems
- organizational change management is huge - train and educate early
- use Lean Six Sigma bench of green belts (LSSGB) and black belts (LSSBB) to assist, 20-25% of university staff have basic Lean Six Sigma training
- BI team heavily involved, including data architect
- PMO coordinates the effort
- funded by central campus, and shifting to cloud first, SaaS first, where those "older technology" resources are repurposed to the enterprise project
- service owners are expected to be trained to the LSSGB level and have a continuous improvement plan in place
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- focus on integrations and data flow was funded in the project and managed by the EA program
- when funding for the enterprise project was finished, advanced capabilities evaporated with little support to sustain
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- small EA program - focus on standards and adherence to those standards with "architects" across institution.
- Further focus on authentication, narrow scope to keep the university out of trouble
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- EA program playing catch up with the enterprise project
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- How do we get away from one-shot lifts and move toward an continuous effort?
    - change is part of what we do
    - role of continuous improvement (e.g., service continuous improvement plan)
    - possible role of LSS

Time - no further Itana org reports