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SMART CAMPUSES AND THE INTERNET OF THINGS

PRESENTED BY: Florence D. Hudson, SVP and Chief Innovation Officer, Internet2

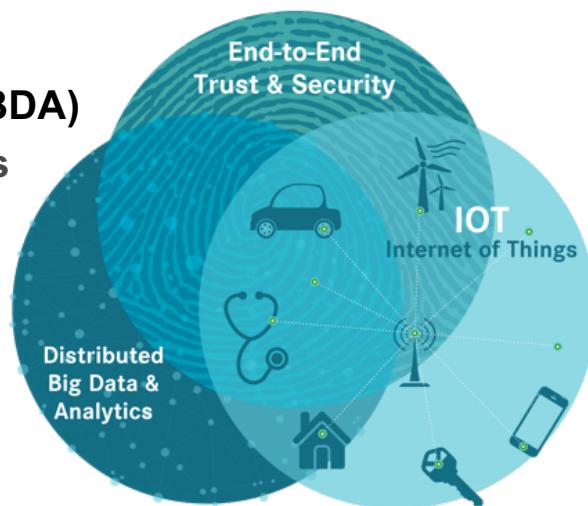
Internet2 Smart Campus initiative was developed based on use cases from three member-led innovation working groups established in 2015 from a member survey requesting input on focus areas for open collaborative innovation

E2E Trust & Security (E2ET&S)

- **TIPPSS for IoT – Trust, Identity, Privacy, Protection, Safety, Security**
- NSF EAGER Cybersecurity Transition to Practice Acceleration
- SDP (Software Defined Perimeter), Network Segmentation for IoT

Distributed Big Data & Analytics (DBDA)

- Health & Life Sciences / Genomics
- **Smart Campuses & Cities**
- NSF Big Data Hub Collaboration

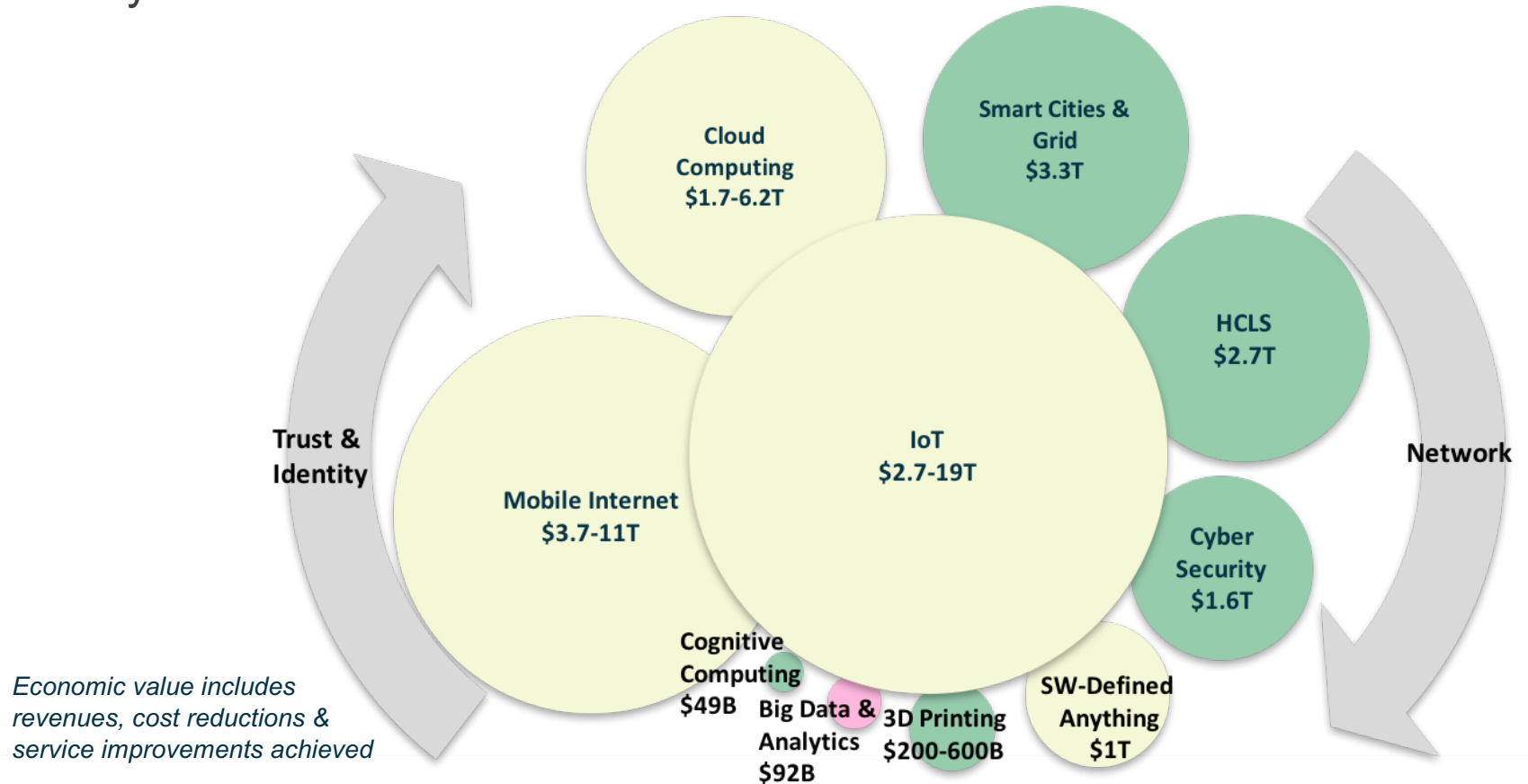


Internet of Things (IoT)

- **IoT Sandbox**
- **Smart Campuses & Cities**
- **Smart Grid Testbed**

Key:
Smart Campuses & Cities oriented

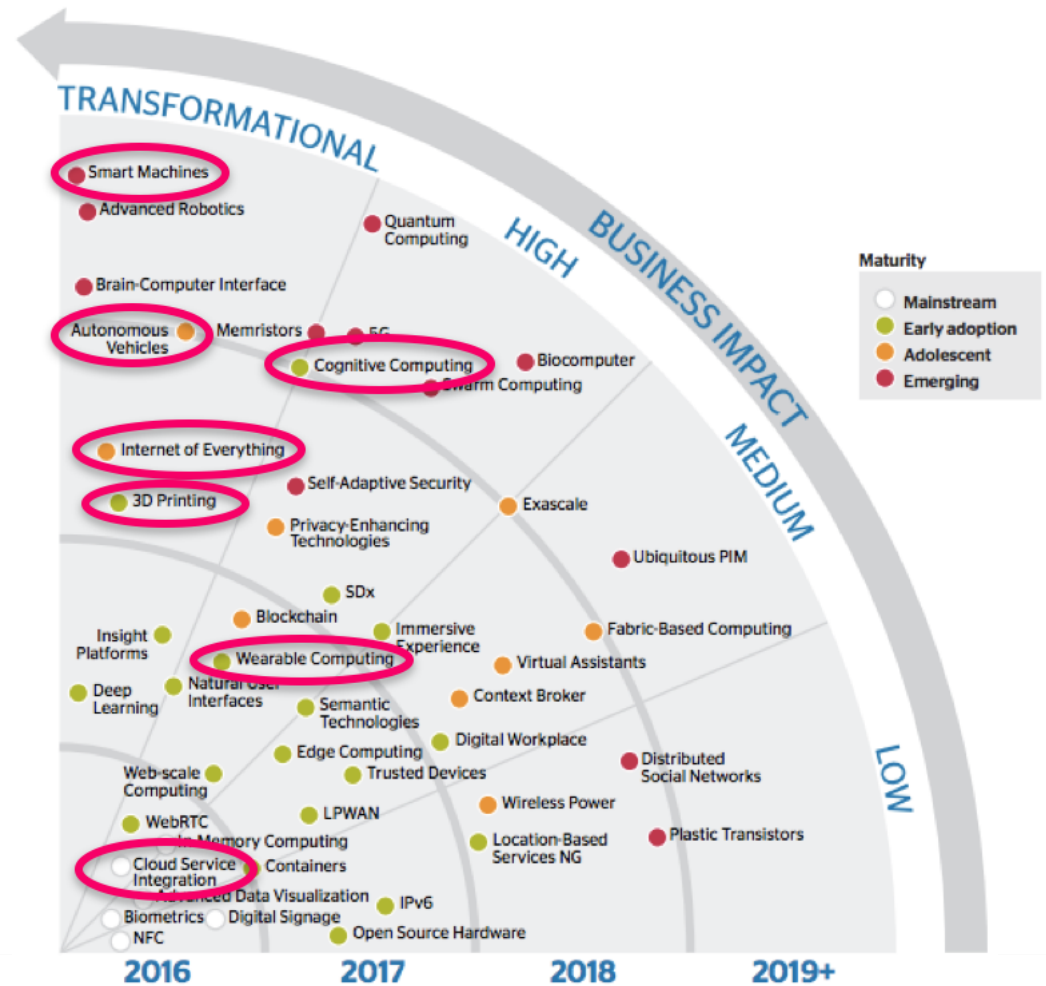
The Internet of Things could represent \$19T in economic value by 2025, a significant component of key ICT trends for Research & Education and Smart Communities.



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Sources: McKinsey 2016; Frost & Sullivan 2016; CNBC 2016; Markets & Markets 2016; Morgan Stanley 2016; CMS Wire 2016; Business Wire 2016; Wikibon 2016; Yahoo! Finance 2017

Supporting technologies for key ICT trends are already having significant business impact, with IoT applications & devices at the top of the transformation curve.



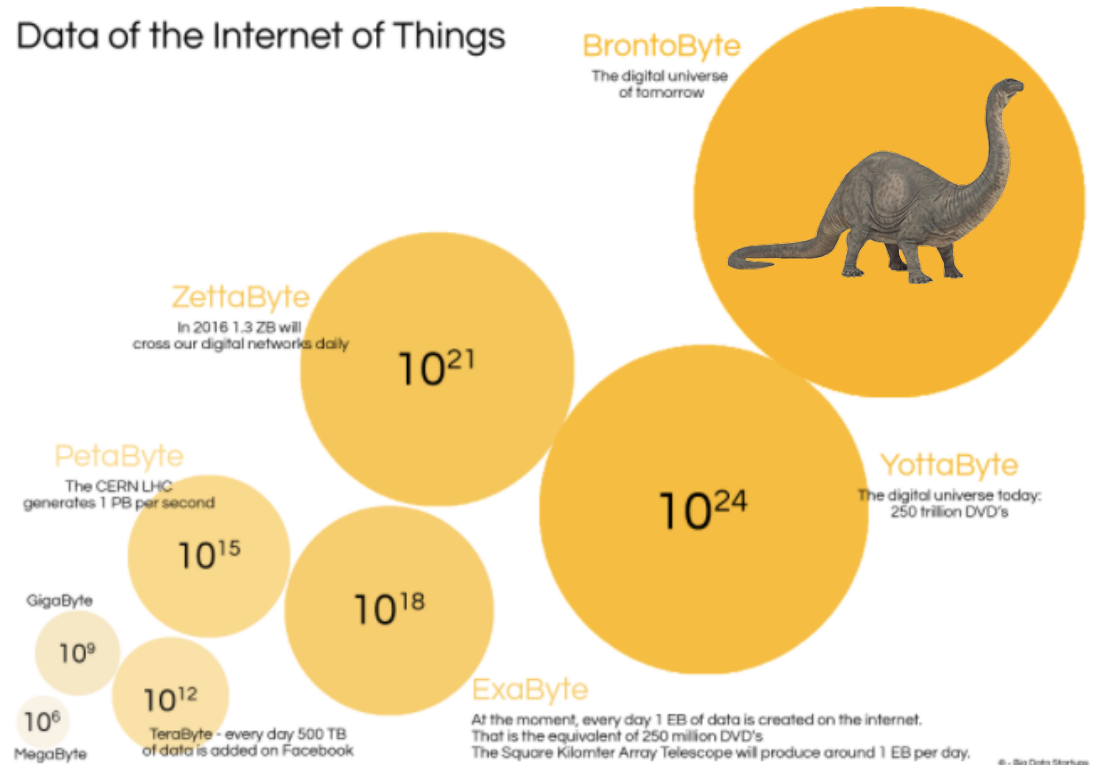
The Internet of Things will generate the majority of new data on the back of explosive device growth.

IoT installed base, global market, billions



Sources: What's The Big Data 2015; Datafloq 2016; GlobalSources 2016

Data of the Internet of Things



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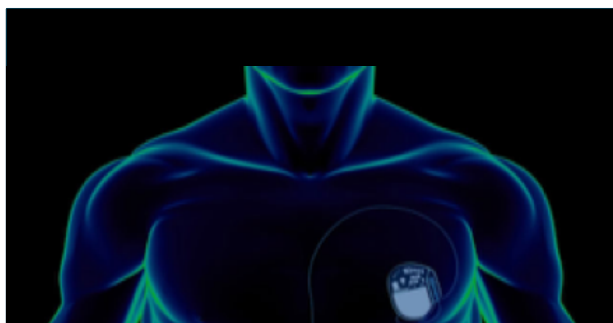
Sources: What's The Big Data 2015; Datafloq 2016; GlobalSources 2016

IoT risk and security awareness is increasing... and highlighting the need for security research and development.



Vehicle Hacking

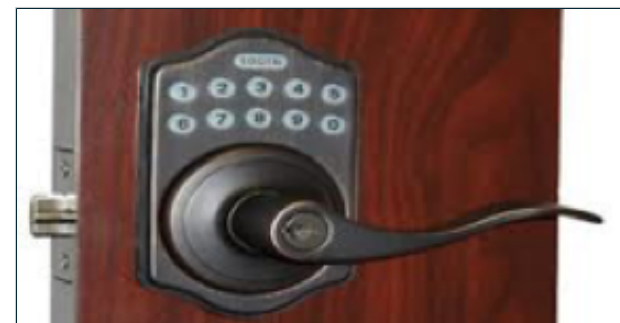
<http://bit.ly/jeephackwired>



Healthcare Device Hacking

<http://bit.ly/jnjinsulinpump>

<http://bit.ly/medtronicinsulinpump>



**Smart Home Devices
Hacking Other Devices**

<http://bit.ly/hackedhomedevices>

Internet2 Smart Campus Initiative is led by a Smart Campus CIO Advisory Council including thought leaders who are executing smart campus strategies.



- Kickoff meeting with Smart Campus CIO Advisory Council at Internet2 Global Summit, May 2016
- Share best practices and recommendations to deploy Smart Campus capabilities
- Commissioned IoT Systems Risk Management Task Force
- Microsoft and Internet2 co-convened first annual Campus Connections Summit, Feb 2017, 140+ university “CIO + 1” attendees from around the world



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Research & Education activities are growing in Smart Campus / Communities, IoT, end-to-end trust & security, big data & analytics, Smart Grid.

| | | | |
|--|---|--|---|
|  <p>Smart Campus operations & data analytics research</p> |  <p>Advanced Networking / Cybersecurity Research</p> |  <p>Smart Grid research</p> | <p>NC STATE UNIVERSITY</p> <p>Smart Grid research network testbed</p> |
|  <p>IoT Lab for Research and Pedagogy</p> |  <p>Smart transportation / IoT ethics research</p> |  <p>Smart Grid research</p> |  <p>Smart Grid research and data sharing</p> |
|  <p>IoT Security, Privacy & Ethics</p> |  <p>Trust, Identity, Protection, Privacy, Safety, Security</p> |  <p>IoT Systems Risk Management & Security</p> |  <p>Smart Campus operations, trust and security</p> |

- Grey - IoT research and pedagogy
- Blue - IoT Smart grid research
- Orange - IoT security, privacy, ethics

ASU Smart Campus Journey began with a Smart Stadium



Gen 1: Game Day Experience

- Infrastructure upgrade
 - WiFi
 - DAS
- Real Time Parking
- Sensor Packs
- A smarter sound game
- Upgraded mobile app

Gen 2: Stadium Suite

- Water flow sensors
- Alexa skillset
- Sentiment analysis
- Indoor wayfinding
- AWS Dash



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Gen 3: Scaling to a Smart Campus

- Smart Fleet
 - Vehicle/Golf Cart Reservation tracking
- Smart Classroom
 - Automated attendance tracking
- Smart Assistant
 - Building out Alexa skillset
 - Integrating other information sources



ASU Smart
Culture



Academic, Government & Private Partnerships



Project Wing partners with Virginia Tech to test delivery by unmanned aircraft



Project Wing will be conducting research flights with Virginia Tech's Mid-Atlantic Aviation Partnership to explore food delivery by unmanned aerial vehicles. They will gather data on these operations to share with the Federal Aviation Administration as a step towards safely integrating deliveries by unmanned aircraft into everyday life.

The [Virginia Tech Mid-Atlantic Aviation Partnership](#) and X's [Project Wing](#) will conduct research flights this fall at Virginia Tech, delivering food using unmanned aerial vehicles.



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<http://vtnews.vt.edu/articles/2016/09/ictas-maaprojectwing.html>

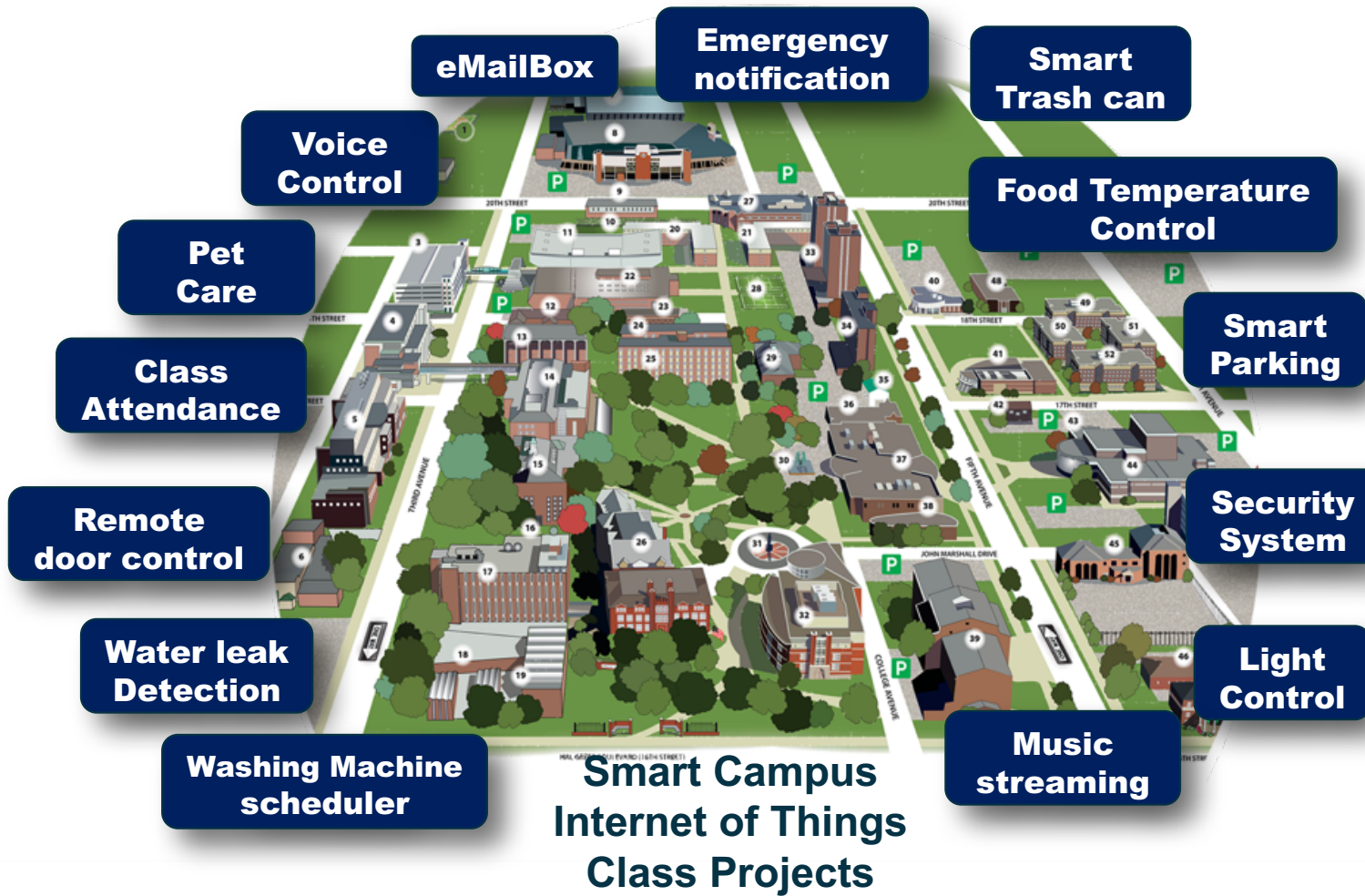
IoT Research & Education at Stanford University – Autonomous Vehicles and Ethics



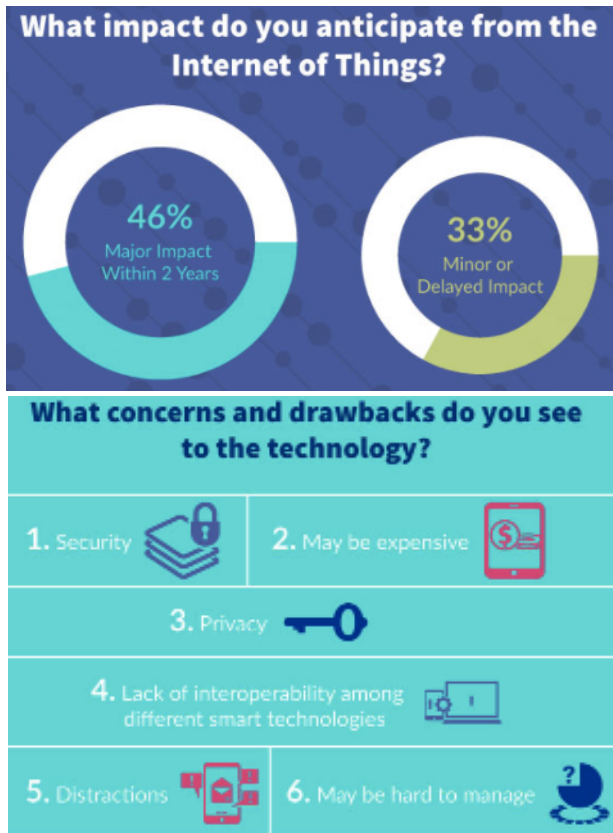
<http://bit.ly/autonomousvehiclesethics>



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IoT will have an impact in higher education and K-12.



- ### What are the benefits of smart school technology?
1. Increases student engagement
 2. Takes advantage of mobile learning
 3. Enables a more personalized education
 4. Eases the learning process for students
 5. Improves efficiency or reduces costs
 6. Improves measurement of student success
 7. Helps teach creativity
 8. Provides a safer learning environment
 9. Enhances control and responsiveness

- ### Top 10 Currently-Implemented Smart Technologies
1. Interactive whiteboards
 2. Cameras and video
 3. Tablets and eBooks
 4. Student ID cards
 5. 3-D printers
 6. Smart HVAC system
 7. Electric lighting/maintenance
 8. Temperature sensors
 9. Attendance tracking
 10. Wireless doorlocks

*N=612 IT Managers;
K-12 (65%) & Higher Ed (35%)*

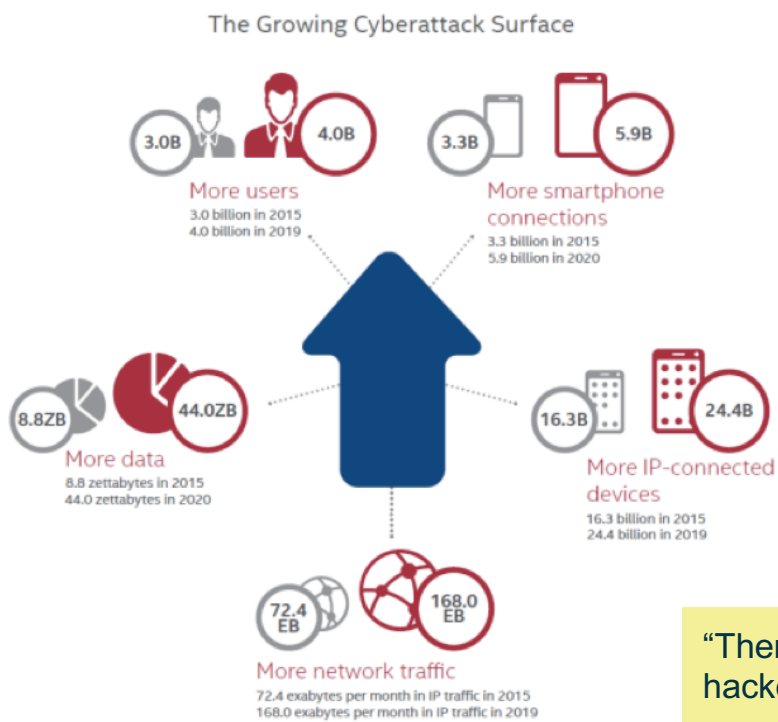


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Sources: EdTech 2016; Extreme 2016

Cybersecurity is required for IoT, Smart Cities, and Smart Grid to be successful.

Cybersecurity grabbing headlines, increasingly important with more connected IoT devices.



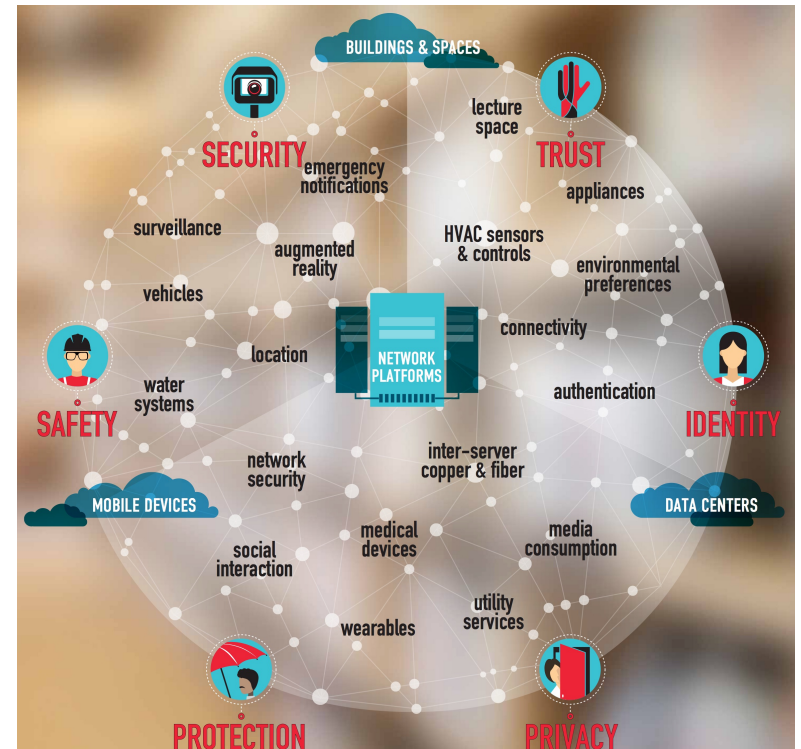
- Distributed Denial of Service (DDoS) attacks increasingly more potent and frequent
- Key areas for innovation: detection, response, defense, prediction, prevention
- Multiple aspects of risk: data, physical, and financial
- Critical applications of IoT require TIPSS: **Trust, Identity, Privacy, Protection, Safety, and Security**

“There are two kinds of big companies in the US. There are those who’ve been hacked, and those who don’t know they’ve been hacked.”

— *FBI Director, James Comey*

Addressing TIPSS for IoT is essential to achieving safe, secure, scalable future smart city and campus architectures.

- **Trust:** Allow only designated people/services device access
- **Identity:** Validate identity of people, services, or “things”
- **Privacy:** Device, personal, sensitive data is kept private
- **Protection:** Device users protected from harm
- **Safety:** Safety of devices, infrastructure and people
- **Security:** Maintaining security of data, devices, people, etc.



Flo's Top Concerns: TIPPSS in an interconnected IoT world.

Top concerns:

- Connected vehicles
- Connected healthcare devices

Protection needed regarding:

- Physical health and safety risk
- Financial risk
- Reputational harm
- Loss of privacy
- Data theft
- Hack in / Hack out risks

How The Internet Of Things Is The Perfect Target For DDoS Attacks And Data Breaches
14 January 2017, 12:00 pm EST By Athena Chan Tech Times

COMPUTERWORLD
FROM IDG

NEWS
DDoS attack on Dyn came from 100,000 infected devices

TechRepublic. SEARCH Q CXO Cloud Big Data Security Innovation More - Newsletters Forums Resource Library Tech

SECURITY
49% of businesses fell victim to cyber ransom attacks in 2016
Ransom is the top motivation behind cyber attacks, according to a report from Radware, and IT professionals are most concerned about data loss. Here's what you need to know.
By Alison DeNisco | January 10, 2017, 3:00 AM PST

xconomy Xperience Tech + Life EXOME Biotech + Health Our Regions Tech Channels Meet the Xconomists Our Events

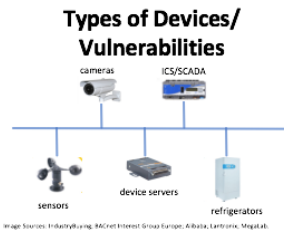
Cybersecurity in 2017: Goal, Illusion, or Oxymoron?

Internet2 IoT Systems Risk Management Task Force: Recommends Initial Exposure Benchmarking/ Baselining via Shodan & Censys.io tools.

How to Find IoT Devices Connected to Your Campus Network

Why is this important?

IoT devices on our campus networks may be vulnerable to malware and increase the risk for information security and privacy compromises. Yet, many of these devices show up on campus without the knowledge of central IT. So how can we find those devices that put us at risk? The Internet2 IoT Systems Risk Management Task Force found two tools, Censys and [Shodan](#), to be easy enough for non-security experts to use to find IoT devices.



[Bashlite](#) and Mirai malware have created botnets that carried out DDoS attacks on DYN, OVH, and an unnamed US university. Other potential vulnerabilities include:

- Devices with weak or hardcoded passwords: IP cameras, light sensors, refrigerators
- Devices that connect through known high risk ports such as Telnet/port 23 using TCP/IP (no encryption): printers, cameras, device servers
- Devices that connect to components of building automation systems: SCADA and ICS components

Tools: Shodan and Censys



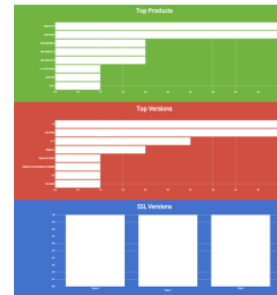
Shodan and Censys are search engines that find servers and other devices connected to the Internet that use Internet protocols specifically associated with industrial control systems and, increasingly, IoT devices & systems. They retrieve metadata about the devices such as geographic location, operating system, device name and serial number.

Join Us

Interested in joining the Internet2 Collaborative Innovation Community and IoT Working Group? Contact the Internet2 Chief Innovation Office at CINO@Internet2.edu

Reports

Both tools let you download reports in a variety of formats, like JSON, CSV, XML. You can also generate reports and have them emailed to you using Shodan.



WARNING: Consult your CISO office before sharing results and reports with external audiences.

What results mean

So you found IoT devices on your network connected to the Internet but does that mean they pose a risk?

- Is this a device that should be on a network segment behind a firewall? Is there a reason it is publicly available?
- Is it a device that enables remote access to configure key systems like building power or other operational technology?
- Could it be used as a jump point for bad actors?
- Is it a device on a watch list for password default or one that uses a protocol with known vulnerabilities, like Telnet?

If you find devices that meet some of these criteria, you may want to notify both device owners and your CISO office.

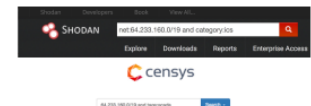
How to get started

WARNING: Consult your CISO office before proceeding since prior notice and authorization may be required.

Anyone can run basic searches in Shodan and Censys for free, although advanced searching and reporting features may have a cost. Create accounts at:

shodan.io
censys.io

Try searches with IoT keywords, such as "camera." Also, Shodan has a specific filter for finding Industrial Control System devices: the ics category and Censys syntax includes the "scada" tag for Supervisory control and data acquisition components of industrial control systems.



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Arizona State University's Vision for a Connected Campus



A comprehensive connected campus blends both IoT-driven insights and digital engagement capabilities to deliver a leading higher education experience across university stakeholders.

Smart Campus

Implementing IoT technologies across multiple layers of the campus environment to help inform university decision making and improve the day-to-day life of students, faculty, administrators, and alumni

Digital Student

Delivering world-class on campus and digital experiences by looking at services from the outside-in putting students, faculty, administrators and alumni at the heart of design



- Student**
- Higher Student Retention
 - Higher Student to Teacher Ratio
 - Higher Student Engagement

- Faculty**
- Higher Student Interaction
 - Early Detection of Disengagement
 - More Personalized Attention

- Administration**
- Better Resource Utilization
 - Secured & Safe Infrastructure
 - Automated and Continuous Process Improvement
 - New Revenue Streams



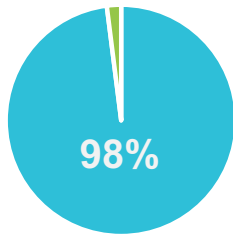
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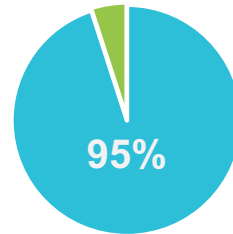
February 2017 Microsoft Campus Connections Summit participants identified initiatives to further the Smart Campus journey.

- **Safety & Security**
 - Cybersecurity Learning Hub
 - Digital Literacy
- **Energy & Sustainability**
 - Campus as a Living Lab Breaking Cultural Barriers
 - Achieving Carbon Neutrality SCOPE ME
- **Success & Data Analytics**
 - The Agile University
 - Global Talent Profile
 - MentorBot Personal Tutor for Student Success
- **Collaborative Research**
 - Research Portal “1 Portal for All”

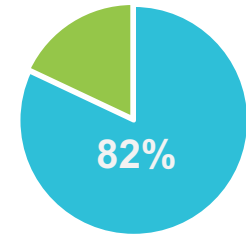
Survey finds that U.S. university students are comfortable sharing personal data with universities, but want an improved college experience in return.



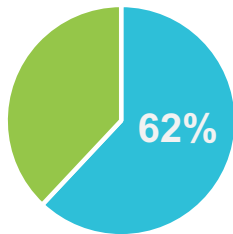
98% want school to use personal information to improve academic processes



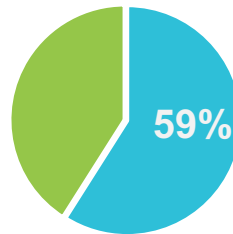
95% expect the personal data shared to improve college experience, student life



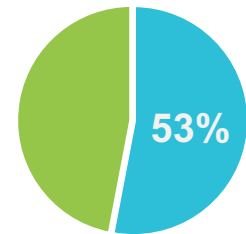
82% think personal data shared now will transform future college experiences



62% want school to track graduation requirements & progress



59% want school to use personal data to help select, register for classes



53% want school to use data for scheduling academic advising sessions

Future smart communities will be an interconnected “system of systems” to improve efficiency, safety, quality of life, energy use, & environment.



What can we enable if we think across the system of systems?

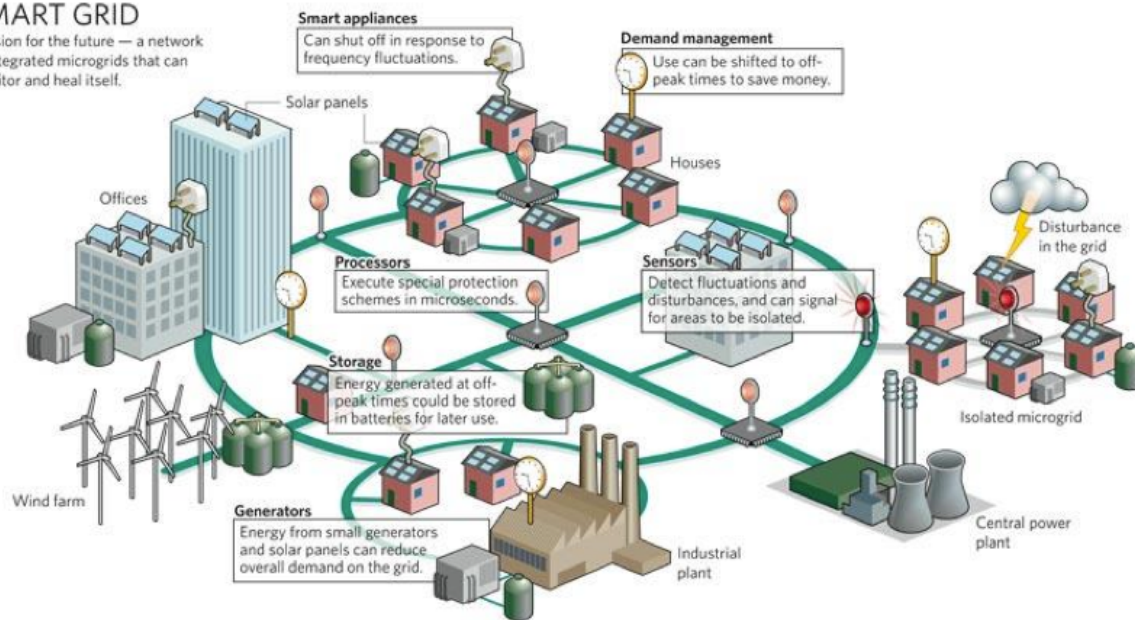


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Smart Grids are a key step in the development of Smart Cities/ Campuses, and require end-to-end trust and security.

SMART GRID

A vision for the future — a network of integrated microgrids that can monitor and heal itself.



Smart Grid value is transformational and positively impacts

- Transmission optimization
- Renewables integration
- Distribution automation
- Advanced metering infrastructure
- Analytics
- Cybersecurity

Universities & Regional Networks are leveraging the Internet2 Network for Smart Grid testbeds

Mobile Internet is an enabler of IoT, Smart Cities/Campuses, and Healthcare transformation.

Internet-enabled portable devices are now a way of life

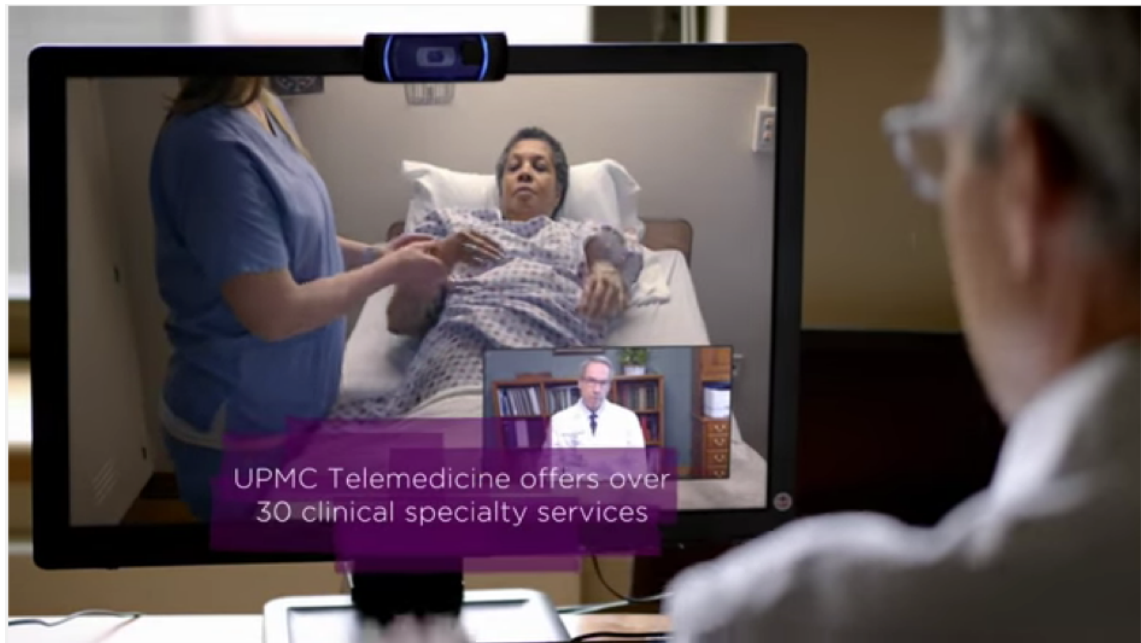
- By 2020, 4 Internet-Connected devices for every human
- Mobile computing devices, high-speed wireless connectivity, and applications
- Healthcare could benefit the most from Mobile Internet
- Consider a Connected Healthcare scenario:
 - <http://bit.ly/asperationalhealthcare>



Healthcare Leads Mobile Internet Potential in 2025



Healthcare & Life Sciences advances – like Telemedicine – are enabled by broadband connectivity and IoT.



University of Pittsburgh Medical Center Telemedicine
<http://bit.ly/upmctelemedicine>

Internet2 Smart Campus Initiative Next Steps

- **Increase** IoT systems risk awareness using Shodan & Censys.io, demos at Global Summit 2017 in Washington, D.C. April 23-26
- **Share** IoT Systems Vendor Management Document at Global Summit 2017
- **Planning Workshop** with Princeton University Center for Information Technology Policy (CITP) on TIPSS and Ethics in Campus IoT Networks, 2017
- **Create** thought leadership on TIPSS for IoT for smart & connected campus/communities
 - **Whitepaper collaborations:** Enterprise IoT Internet2-ITANA (IT Architects iN Academia) Collaboration and Internet2 Chief Innovation Office Program Advisory Group led whitepaper
- **Participate** in new community initiatives and collaborations toward a Smart Campus

Opportunities for the Research & Education Community.



- **Develop curricula & labs to build the technical & business leaders of the future economy**
 - TIPPSS, IoT, Precision Medicine, Smart Campus/Cities/Grids, new business models, technologies
- **Create technology innovation through research and testbed programs**
 - Testbeds leveraging Internet2, international & regional networks: Smart Campus/Smart City/Smart Grid
 - Collaborative research and Innovations for device, chip, app, network, architecture, security ...
- **Develop new models for improved operation & sustainability of a campus, city, community**
 - IoT to measure, monitor, model, and manage campus / city / community / health / safety operations
 - Cross-functional collaboration for improved outcomes, e.g., IT / facilities / administration / students
- **Internet2 and its members can guide health & life sciences to the next frontier**
 - Enable leverage of various data sets for precision medicine
 - Connect across multiple new technologies for strategic areas/use cases
- **Higher education and K-12 opportunities to leverage innovations for R&E**
 - Advanced networking, Trust & identity, Innovation communities, cloud services
 - Leverage current innovations, enable collaborative research for future innovations





Questions & Answers...

Thank You

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