

# Scalable Consent: Basics

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#### Topics

- Consent Today
  - Consent, Regulation, Appropriate Use
  - Current Options
- Basics of Scalable Consent
  - Use Cases and Requirements
  - Design and Development Process
- Core subsystems
  - UX, e.g. PrivacyLens
  - Informed Consent Manager and internals
  - Informed Content for effective decisions
- Timelines for product development

### Consent, Regulation and Appropriate Use

- Use cases where consent is inappropriate
  - By contract institutional use of software as a service
  - By regulation e.g. some GDPR (EU Privacy Regulation) stipulations
  - By business rules e.g. "negative" rights (blacklists, etc.)
- Use cases where consent is required
  - Installation of most applications on a smartphone
  - By regulation e.g. some GDPR (EU Privacy Regulation) stipulations
  - To provide a consent event record for audit
- Use cases where consent is helpful
  - To provide selective release of values
  - To permit user control over their privacy
  - To encourage applications to be privacy-preserving



#### Kim Cameron's Laws of Identity



Download the poster. Read the explanation of the Laws of Identity.



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# A compilation of consent requirements

- Capabilities
  - User-centric consistency across use cases, protocols and technology environments
  - Support a variety of on-line/offline, one time and ongoing consent requests
  - Fine-grain attribute release with meta-attributes possible
  - Support for informed content
  - Support consent event records for audit, histories, etc.
- Presentation
  - Clear affirmative actions
  - Multi-lingual and accessibility support
  - Informed content access
    - Icons for IdP, RP, trustmarks, etc
    - Human-readable values for attributes and values, etc.
    - Links to privacy policies, dialogue boxes, etc
- User administration
  - Management of consent revocation, automatic reconsent triggers and use of notification service
  - Support for identity portability among IdP's



#### **Consent options**

• Per application, brokered by device OS (e.g. mobile) or via web

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- At an identity provider
  - Client side storage
  - Shib IdP v3 server side
  - Consent as a stand-alone multi-protocol service
    - Need shims for Shib
- Consent as a service

### **Scalable Consent Basics**

- Components to create a scalable consent experience and infrastructure
- Catalyzed by multi-year NIST grant to Internet2 and colleagues for scalable privacy in federated identity
- Intended to be deployed institutionally at scale within R&E and beyond
- Spans multiple protocols (SAML, OIDC, Oauth), deployment models (IdP server-side, consent as a service)
  - Consent for attribute release or permissions for applications to access personal data
- Rolling out over the next year as open source; part of TIER





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PrivacyLens - Lujo Bauer et al, CMU

# **Informed Consent Management**

- Integrates institutional and individual desires for attribute release
  - The ICM integrates the institutional ARPSI with the user COPSU
- Serves multiple use cases
  - Real-time
  - When the user is not present
  - Persistent
- Works closely with UI and presentation
  - Implemented via API's to manage security and privacy concerns
  - Marshalls informed content to UI
- Key issues include revocation of consent, suppression of consent, reconsent, informed content integration
- Rich policy issues
- Consent event records interacts with numerous use cases notification requirements, user selfadministration

## Timelines

- API's largely done and available now
- Workable code units for the API's being developed by Duke
  - First modules to work with in August
  - Fullish complement of modules by the end of the year
- Available as consent as a service or integrated with an IdP
- Integration with Shib IdP a key issue
  - The Shib IdP attribute filter flows are different
  - Short-term shims being developed; long-term Shib Consortium is open to new flows and contributions
- Informed Content issues to be worked ongoing

# **Informed Content**

- The fuel that drives effective and informed user consent decisions
- Limited, though extensible sets of marks, assessments, policies, etc.
  - Icons for IdP and SP
  - SP IsRequired and Optional Attribute Needs
    - SAML metadata today
  - Displaynames and values for everything
  - Trustmark information
  - Explanatory application-specific dialogue boxes (e.g. why attribute is needed)
  - Privacy and third-party use policy pointer
  - Additional information feeds
    - Vetted, self-asserted, reputation systems, etc

### Informed content dimensions

- Data fields
  - Icons, required attributes, trustmarks, privacy policies, etc.
  - Federated agreements on syntax and semantics of attributes
  - Much doesn't yet exist and driving a value-prop for it is uncertain
  - Easier for internal federations to manage
- Transports
  - SAML metadata, well-known URI's, publish and subscribe mechanisms, etc.
  - Much to understand on the fit of transport to data to trust
- Trust management
  - Vetted, self-asserted, reputation system based
  - Structuring for human consumption

#### Next steps

Identify and convene an ad hoc groups of those doing consent now

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- Scalable Consent code available fall; alpha deploys expected
- Initiative for wide deployments over the next 6-12 months
- Challenges include:
  - Informed content and trust issues
  - Institutional policies

## Why might you be interested?

- Consent is part of the long-term IdM landscape
  - There are many situations where consent is not needed or explicitly not permitted by regulation (e.g. some GDPR use cases)
  - There are many situations where consent is useful or explicitly needed (e.g. p2p apps and some GDPR use cases)
- Internal federation use
  - Department to department or student to student app interactions
- Use with external services (replacing Google consent?)
- Doing the right thing is still important