

**Subject:** Longwood Awareness Alert - eBay Data Breach

---

Good Afternoon,

Wednesday (5/21/14) Ebay Inc. announced that they had experienced a data breach. The attacker was able to use these compromised credentials to harvest usernames, encrypted passwords, email addresses, physical addresses, telephone numbers and birth dates. Financial information was not stored on the same network as the user credential.

At present, eBay has not noticed any fraudulent activity from the breach and has confirmed that their sister company, PayPal was not affected by the breach. As a precaution, eBay recommends that all 145 million users reset their password.

ITS would like to remind users that when these types of breaches occur, they should:

- Beware of calls and offers you receive. The attacker now has your contact information and can use that information to try to scam you.
- Beware of calls/letters/emails requesting you to verify or provide any of your personal information. They now have enough information to make these phishing attempts look legitimate.
- If you don't know who's calling, don't answer the phone.
- If you don't know the person who sent you a suspicious email, delete it. If it's that important, they will try to contact you again.
- Reset your password on any sites where the compromised credentials are used.
- Use passwords that are easy to remember but not easy to guess.
- Don't create a password with personal information (pet's name, children's names, birthdays, etc.) These items are easy to guess.
- Use a different user id/email address for work and home.
- Use different passwords for every site/system where you are required to logon, including LancerNet.
- Don't write down passwords.
- Use a Password Manager if you can't remember them.
- Change your passwords often.

References:

<http://www.washingtonpost.com/blogs/the-switch/wp/2014/05/21/ebay-asks-145-million-users-to-change-passwords-after-data-breach/>

<http://mashable.com/2014/05/21/ebay-breach-ramifications/>

<http://www.foxbusiness.com/industries/2014/05/21/ebay-asks-all-users-to-change-passwords/>

<http://www.theverge.com/2014/5/21/5737914/ebay-will-ask-all-customers-to-change-passwords-after-massive-breach>

<http://money.cnn.com/2014/05/21/technology/security/ebay-passwords/>