## Governing from the front



#### **Rear Admiral Grace Hopper**

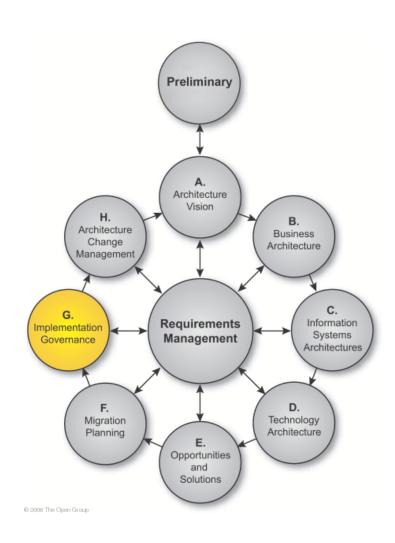
- Developer of the first compiler for a programming language (Univac)
- Coined the term "bug" at Harvard
- Defense Distinguished Service Medal
- Oldest active-duty commissioned office in the US Navy (79 years, 8 months, 5 days)

"It is much easier to apologize than it is to get permission"

### **Architectural Governance**

- Traditional Governance Techniques
- Why They Didn't Work at UMUC
- Why They Don't Work Elsewhere
- What We Do Differently at UMUC

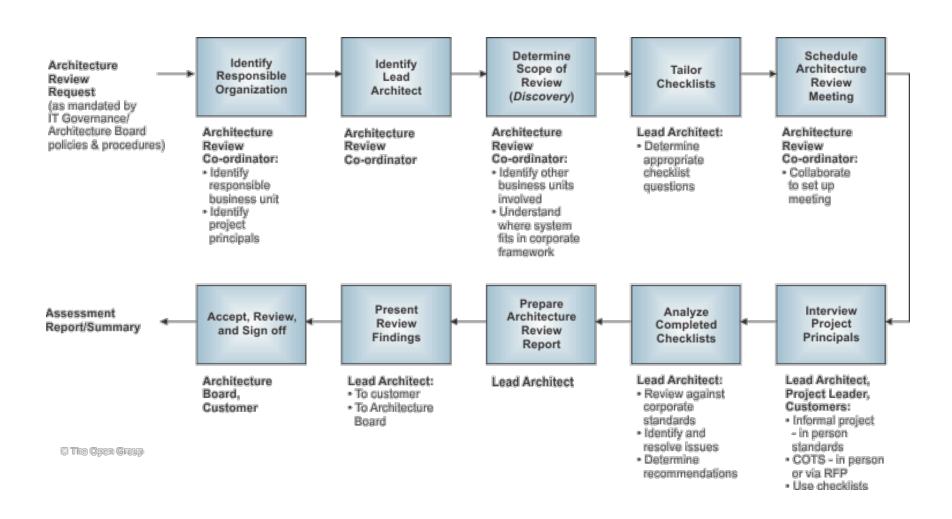
## **Architectural Governance**



## **Architecture Compliance Reviews**

- Focus on standards adherence
- Cover common domains
- Repeatable process to assess projects
- Conducted by an Architecture Review Board

### **TOGAF Architecture Review Process**



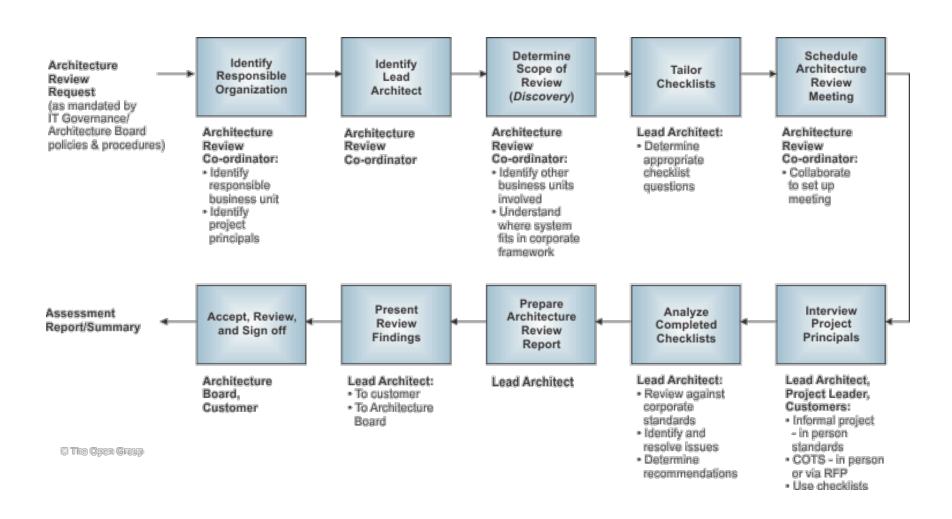
## They don't work

(at least at my university)

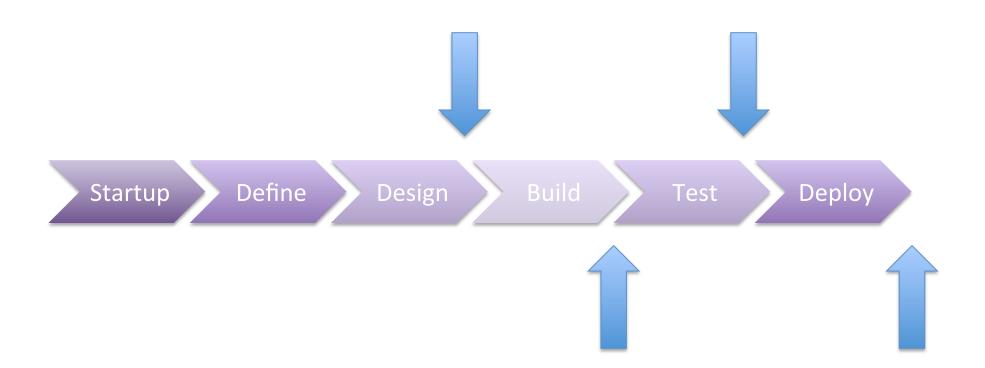
## What ACR's were designed for



### **TOGAF Architecture Review Process**



## But When?

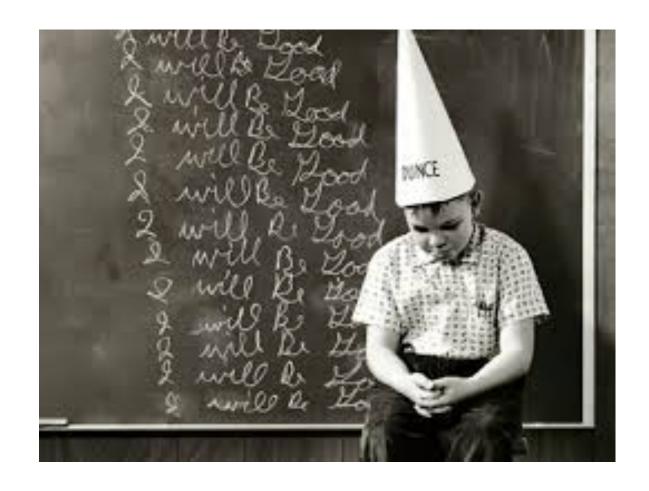


- Exceptions?
- Escalations?
- Overrides?



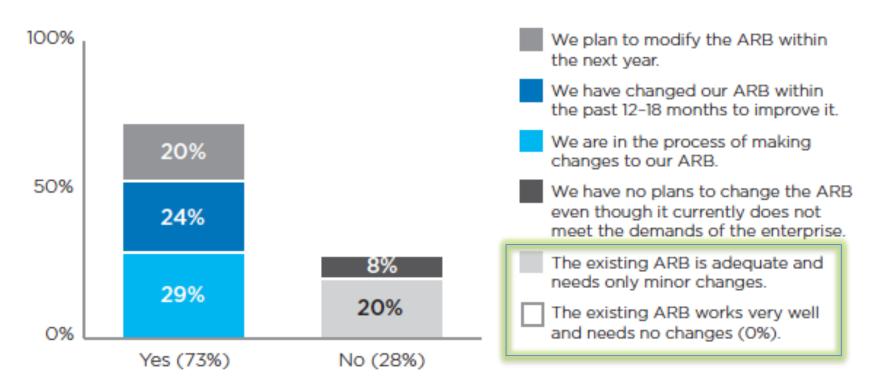






## They don't work well anywhere else either

## Does your current ARB structure require changes to meet your enterprise's demands?

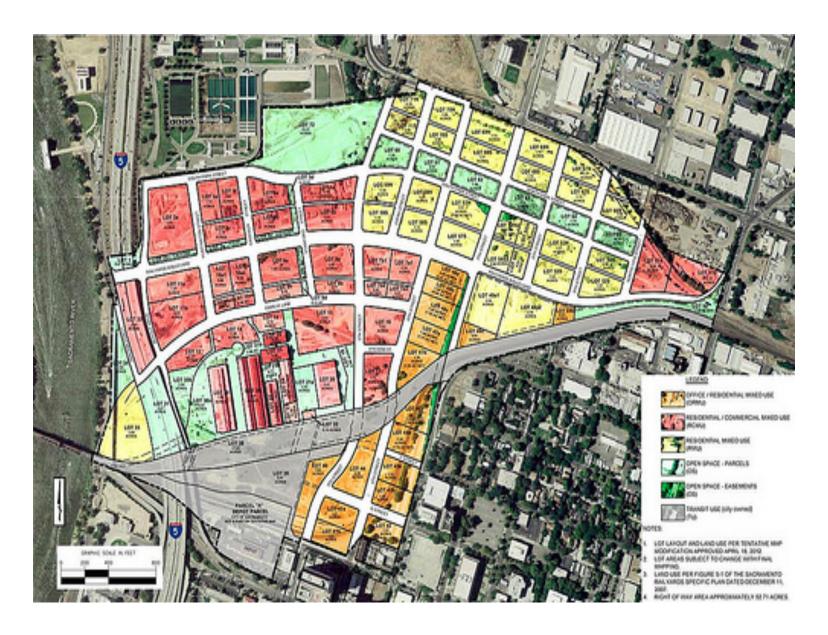


n = 66 member institutions.

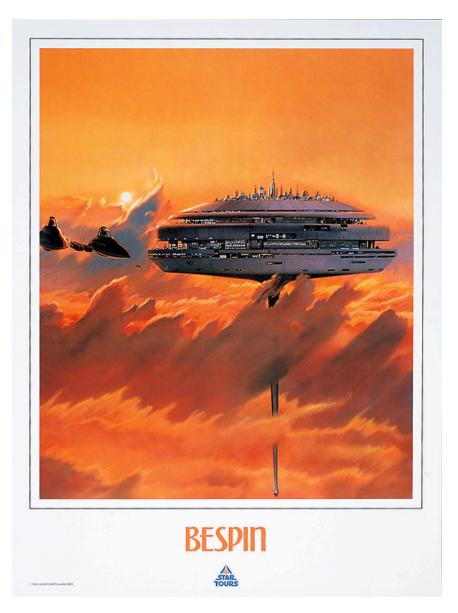
Note: Total does not equal 100% due to rounding.

Source: CEB, CEB Enterprise Architecture Leadership Council Membership Survey, May 2012.

# Even if they do work, they won't work for long

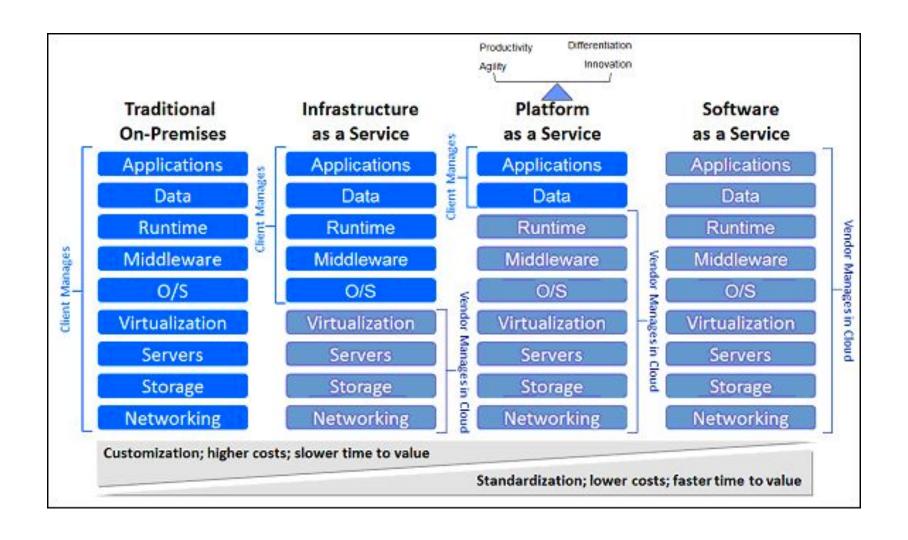


Source: The Atlantic



Source: LucasFilms

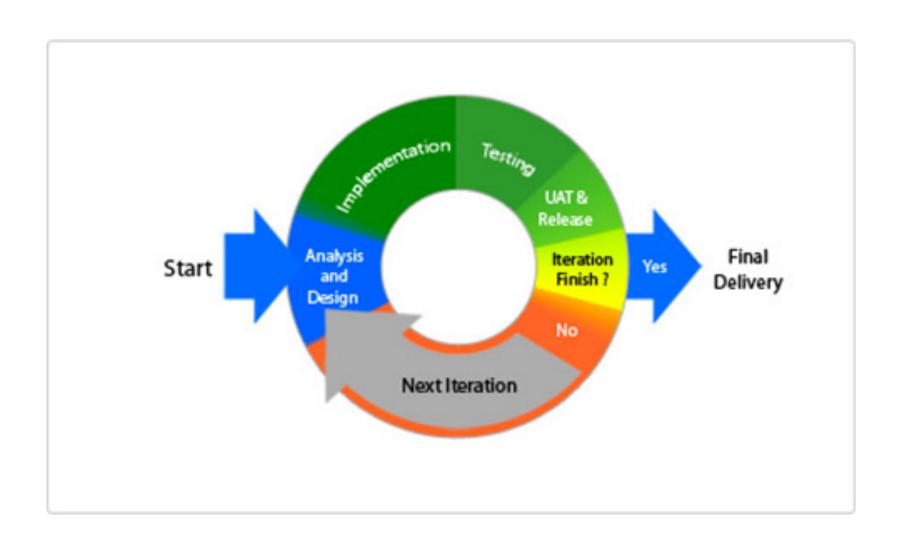
### Alternate View



## When this...



### ...turns into this?



## THE Governance Challenge

Traditional Strengths of EA	Undermined or Made Irrelevant By
Long Range Planning	Compressed Business and Tech Cycles
Project Governance	Increase in Small and Agile Projects
Technical Expertise	Increase in Technical Diversity and Rate of Change
Standard Setting	BYOE and Greater Business Partner Architecture

Source: CEB

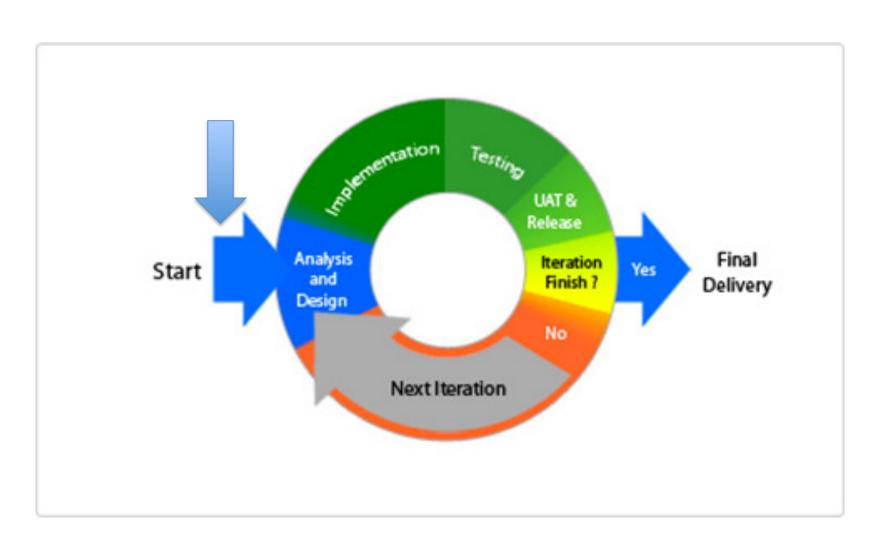
"It is much easier to apologize than it is to get permission"

What do we do about it?



### An Architect is a Leader

## Governing from the front



## Governing from the front at UMUC

(Your mileage may vary)

## **Project Initiation**

### Architects at UMUC

#### **Enterprise Architects**

- "Urban Planners"
- "Sales Engineers"
- Roadmapping
- Standards
- Strategic Alignment
- Product Evaluation
- Tech Portfolio Mgmt

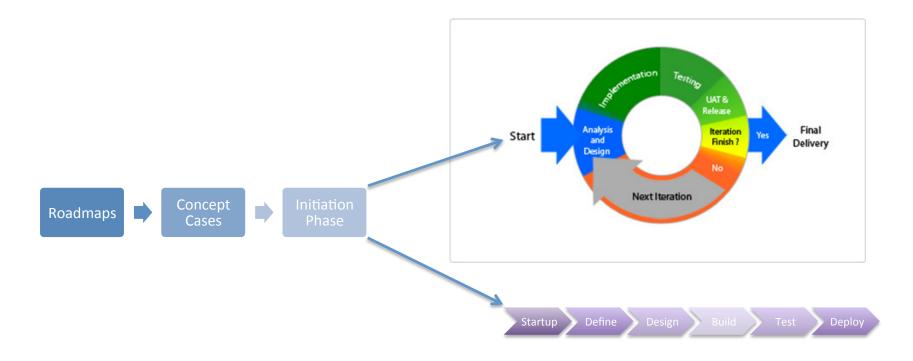
#### **Solution Architects**

- "General Contractor"
- Solution Design
- Development
- Operational Transition
- Standards Adoption

## Architects on Projects at UMUC

**Enterprise Architects** 

**Solution Architects** 

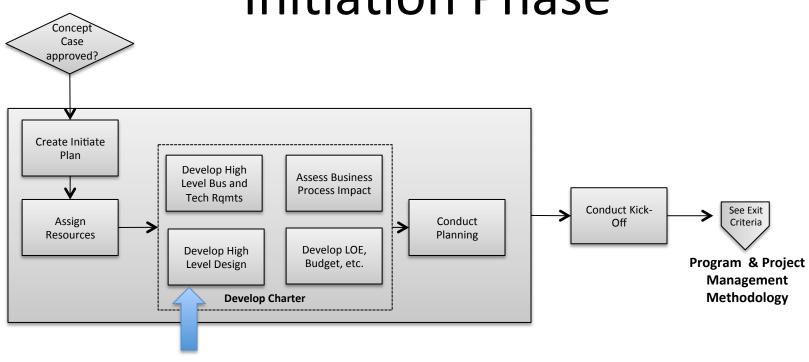


## Concept Cases at UMUC

#### **Project Name Concept Case**

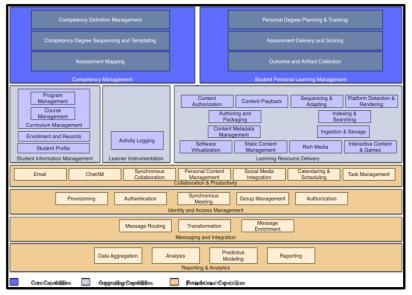
Problem Statement: A concise description of the need the project seeks to address. Why is the	Executive Sponsor	Champions the project, ensures investment provides value
project necessary?	Sponsor Delegate	Dedicated to the project, represents the Executive Sponsor
Project Objectives:	Sponsoring Dept.	UMUC Department
New or enhanced product(s) or service(s) that will result from successful completion of the project. What will the project deliver?	Product Owner	Voice of the customer, responsible for product once it is put into use
Business Benefit:	Major Departments Impacted	UMUC Departments affected by the implementation of this project
Business gain(s) or avoidance of negative impact to be realized from successful completion of this project. How will it help the University?  Timeline/Constraints/Other Considerations:	Strategic Alignment	Successfully Educate More Students Single Global University Innovation in Learning Invest in UMUC
Requested project completion date and any restrictions or limitations that may impact the project.	Estimated Total Project Cost	Small (< \$250K) Medium (\$250K - \$499K) Large (\$500K - \$1M) X-Large (>\$1M)
Initial Investment Details		
Approach  Description of how the initial investment dollars will be used and what the result will be.	Budget Requested	\$000,000
	Next Decision	Project Phase / Date

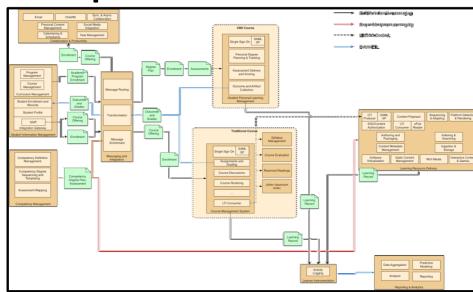
## **Initiation Phase**

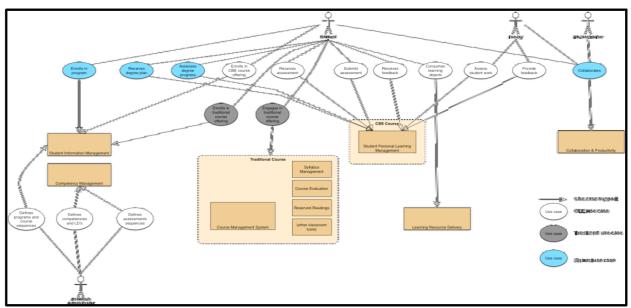


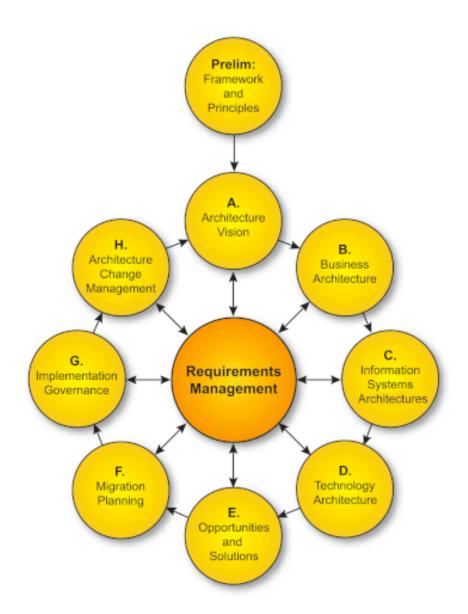
Key Deliverables	Create Initiate Plan	Assign Resources	Develop Charter	Conduct Planning		
	Initiation Plan	Resource Plan	<ul><li>Program/Project Charter</li><li>Candidate Architecture and Alternatives</li></ul>	<ul> <li>Initial Program/Project Plan</li> <li>Initial Program/Project Budget</li> <li>Program/Project Resource Plan</li> <li>RACI Matrix</li> </ul>		
Exit Criteria	<ul> <li>Questions for Initiate Phase are answered</li> <li>Understand, scope, timeline, roles and responsibilities, and project team structure</li> </ul>					

## An Example









## Room for Improvement

- Architecture Value Matrix
- "Federated" Governance via Self-Service

## **Building Relationships**

### **Procurement**

- Vendor and Procurement Reviews
- SLA and Terms in Contracts
- Agreement that EA Approves All Technology Procurements

### IT Peers

- PMO
- Solution Architects
- Customer Relationship Managers

### An Architect is a Leader

"It is much easier to apologize than it is to get permission"

## It is much better to provide answers than it is to grant permission

## Thank You