The InCert™ Project and Two-Factor Authentication

Multi-Factor Authentication Cohortium Meeting November 27, 2013

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InCert: The Problem Space

- InCert addresses two independent but related issues
 - Stronger authentication can be hard to deploy
 - Passwords are painful to use, phishing is easy and commonplace
 - Enhanced authentication, to be used, must be as or more simple for users to use than normal passwords and add real security
 - Manual on-boarding of devices on to the campus network is hard
 - Device configuration for campus network (WLAN)
 - Device MAC address network registration
 - Security settings & device security testing
 - etc., etc.

Today's discussion focuses on InCert's MFA support capabilities

InCert and Assurance

- A Level of Assurance (LoA) generally requires
 - An *Identity Proofing* process that identifies the individual
 - A *Credential Issuance* process leveraging the identity proofing work to bind the credential to the end user
 - Credential technical properties
 - A sufficiently strong credential
 - Credential protection mechanisms (e.g., password memorization, token, etc.)
- InCert focuses on something we call "Standard Assurance"
 - Supports the use of stronger authentication technology for common campus applications

Digital Certificates

- Digital Certificates are a binding between a name and a cryptographic key pair
 - The binding is performed by a Certification Authority (CA) that is *trusted* by everyone
 - The CA digitally signs the certificate



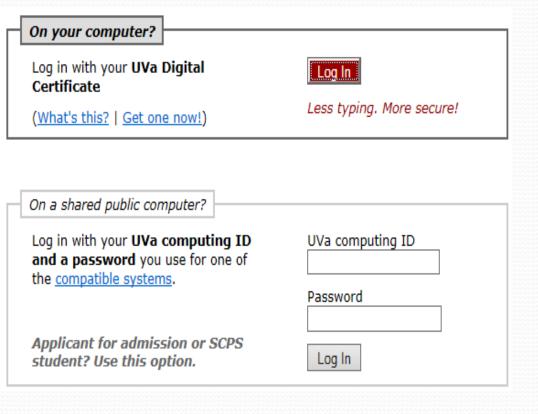
- Identifying web sites and supporting SSL encryption
- Digital signatures for software distribution
- Signed electronic mail
- Authenticating users (and devices)
- Certificate-based authentication is immune from phishing attacks



Personal Digital Certificate Applications

- Common Uses for Standard Assurance Certificates
 - Web authentication, typically to campus Web SSO
 - VPN authentication
 - Wireless authentication (EAP-TLS)
 - S/MIME for signed (and encrypted) email
 - Digital signatures
 - Globus / Grid
- InCommon Client Certificate Site
 - https://www.incommon.org/cert/clientcerts.html

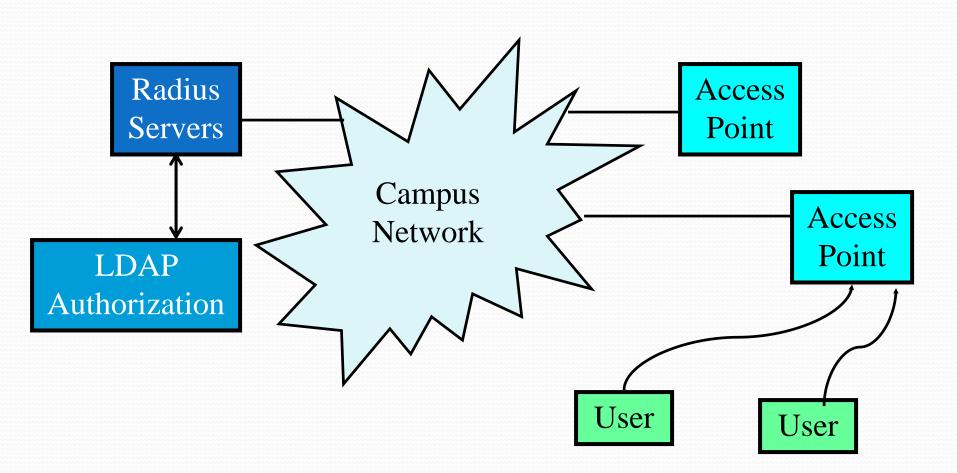
Applications: Web SSO AuthN



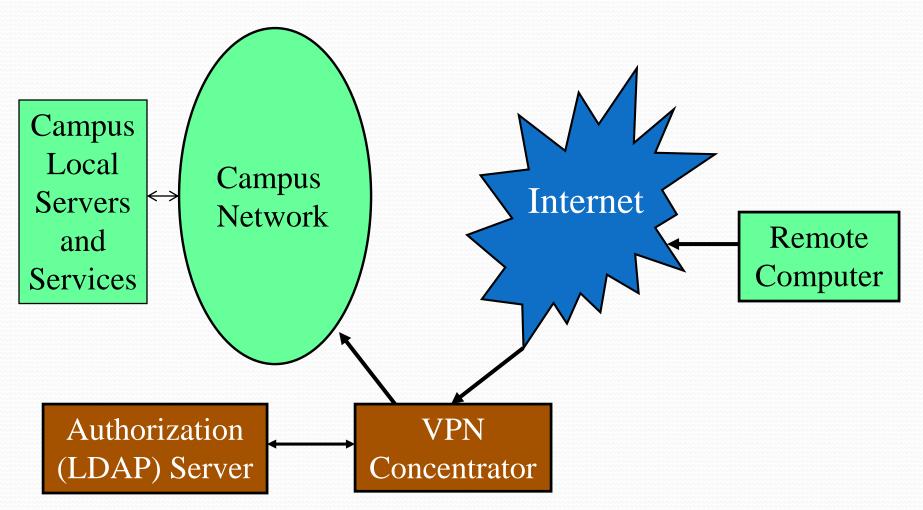
At UVa

- We have used personal certificates for many years
 - Everyone has a certificate (or two)
 - Users need certificates for Wireless, VPN, etc.
 - Certificates are generally more convenient to use and much more secure than passwords
- Key to success: easy certificate lifecycle management
 - We use a Certificate Provisioning Tool

Applications: EAP-TLS Wireless AuthN



Applications: VPN AuthN



Usability and Enhanced Security

Web SSO Authentication

- No phishing
- Easier to use (single click)
- MFA at least from an anti-phishing perspective, perhaps more

Wireless Authentication

- 802.1x / EAP-TLS for Wireless Access
- No phishing
- For end users, it just silently works
- eduroam

VPN

- No phishing
- Simpler for end users, single click with no password entry
- MFA at least from an anti-phishing perspective, perhaps more

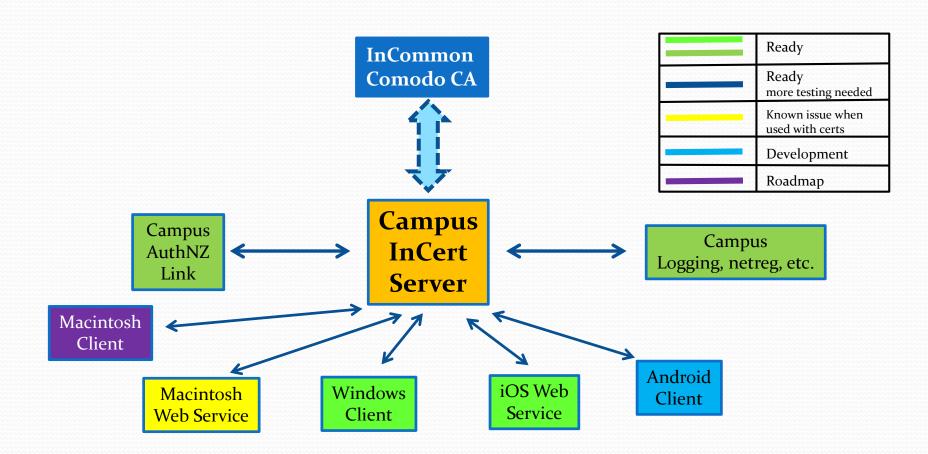
Challenges with Personal Certificates

- Why isn't everyone already using personal certificates?
 - Difficult to deploy to users
 - Certificate provisioning to end user devices
 - End user device configuration for certificate use
 - Certificate life-cycle management
 - Belief that certificates are difficult for users to use
 - Perception that certificates are for high assurance processes only
 - Lack of a business case
 - Passwords had been considered "good enough"

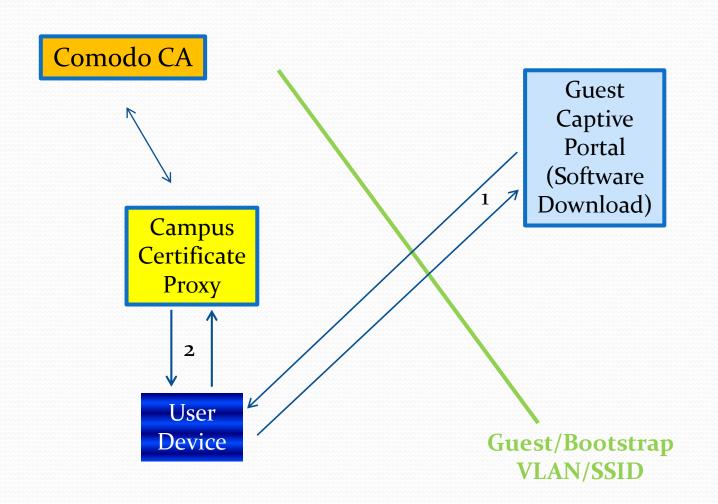
InCert: Common Device On-Boarding Tool Development

- Goals for InCert Project
 - Automate on-boarding for workstations and mobile devices
 - Automatically configure network and wireless settings
 - Campus SSIDs and/or eduroam
 - Device registration, security configuration, etc.
 - Open community-sourced tool set
 - Life-cycle management of end user certificates
 - Built-in support for InCommon Certificate Service
 - Customizable per-campus without coding
 - Easy for campus to leverage just the pieces that meet local needs
 - Early support for at Windows, MacOS, iOS, and now Android
 - Support for other campus needs (e.g., netreg, security, etc.)

InCert Tool Structure and Status



Typical Campus User/Device On-Boarding Process



			Windows			Apple	
X.	#	Description	81	7	Vista	iOS	OS X
	1	Install a certificate and private key in PKCS12 format into the user's native store. This includes the installation of intermediate certificates, handling user authentication, etc.	✓	√	✓	✓	√
	2	Download profile and configure wireless for EAP-TLS for Campus SSID.	✓	✓	✓	✓	✓
	3	Download profile and configure wireless for EAP-TLS for eduroam SSID.	✓	✓	✓	✓	✓
Ž	4	Download and configure other campus wireless profiles.	✓	✓	✓	✓	✓
	5	Configure the workstation's firewall.	✓	✓	✓		
	6	Enforce a passcode or password policy; if the user deletes this policy requirement, delete the certificate; enforce an inactivity timeout. ²	✓	√	✓	✓	√ 3
	7	Configure a password-protected screen saver.	✓	✓	✓		√ 4
	8	Require password-based workstation login.	✓	✓	✓		
	9	On each user login, check if certificate will expire in the next 30 days. If so, prompt the user to obtain a new certificate.	✓	√	✓		
	10	Computer MAC address registration (Wired and Wireless).	✓	✓	✓		
	11	Ability for the user to rerun the tool as needed to fix settings (without obtaining a new certificate each time).	✓	✓	✓		
ž	12	Customizable MSI installer.	✓	✓	✓		
	13	XML-driven utility configuration with XSD schema.	✓	✓	✓		
Ž.	14	Create a restore point.	✓	√	√		
	15	Configure Windows Update.	✓	✓	✓		

See http://www.internet2.edu/incert/functionality.html for details

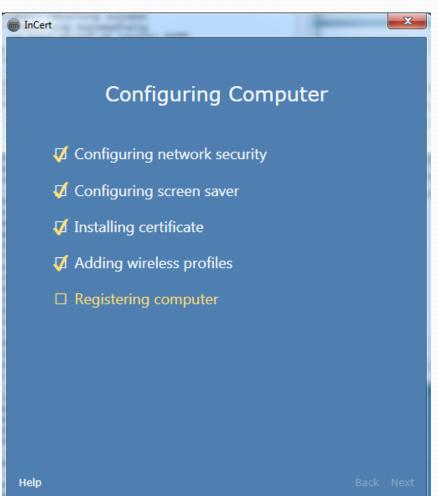
InCert Certificate Provisioning



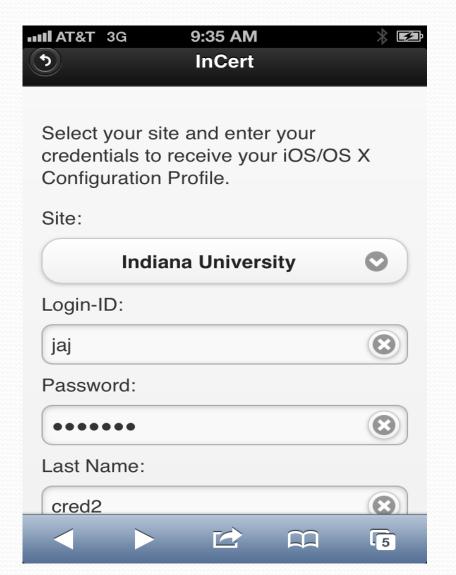
- Certificate Provisioning
 - Username and Password
 - Ability to add up to three additional shared secrets
 - ID Number
 - Security Questions
 - Date of Birth
 - etc.
 - Enables credential issuing with more assurance than just a password

InCert Security





iOS and MacOS Tool





Getting Involved

- Request for testers and feedback
 - We'll provide test accounts on <u>incommontest.org</u>
 - You will be issued certificates from the InCommon Comodo CA
 - Client Testing
 - Windows client
 - iOS web service
 - Mac OSX Web Service
 - Note: Mac OSX certificate import bug and planned client
 - Services / Demos
 - Device analysis
 - Web authentication
 - If you support eduroam on campus, testing certificate-based wireless authentication
 - To become a tester, please email: <u>incert-info@internet2.edu</u>
 - We'll contact you after the Thanksgiving holidays
- Source code
 - The source code is slowly starting to become available
 - See: https://github.com/Internet2/incert/

InCert Background/Summary Information

- Summary Documents
 - http://www.internet2.edu/vision-
 initiatives/initiatives/trusted-identity-education/incert/
 - https://spaces.internet2.edu/download/attachments/24
 577004/InCommonCertToolv2.pdf
 - http://internet2.edu/incert/functionality.html
 - https://spaces.internet2.edu/x/f66KAQ
 - https://www.incommon.org/cert/clientcerts.html
- Demonstration Site
 - https://certdevo.incommontest.org/
- Screen movie of early version of Windows client
 - https://spaces.internet2.edu/x/vAhOAg
- Client Certificate Roadmap
 - https://spaces.internet2.edu/x/7AN3AQ

• Questions / Discussion

• Thank you