

## User/Individual perspective

Do you have users who've asked about MFA/wonder why it isn't an option for their access to your services?

Yes

Do you have an SSO in front of a number of your services that your users would consider critical/sensitive?

Yes

Add "User opt-in to require MFA" support to your SSO system.

A

See "A" on Institutional Perspective Chart

*Advantage to institution: start getting the concept out in front of all of your users, but give them control over when to start using MFA. This will also begin to build institutional capabilities to support. Basics are there for when institution/services decide MFA is critical*

*With an "opt-in" strategy, be sure to allow for one or more "Alternative Strategies" in case given user has trouble using MFA when they need to access a service.*