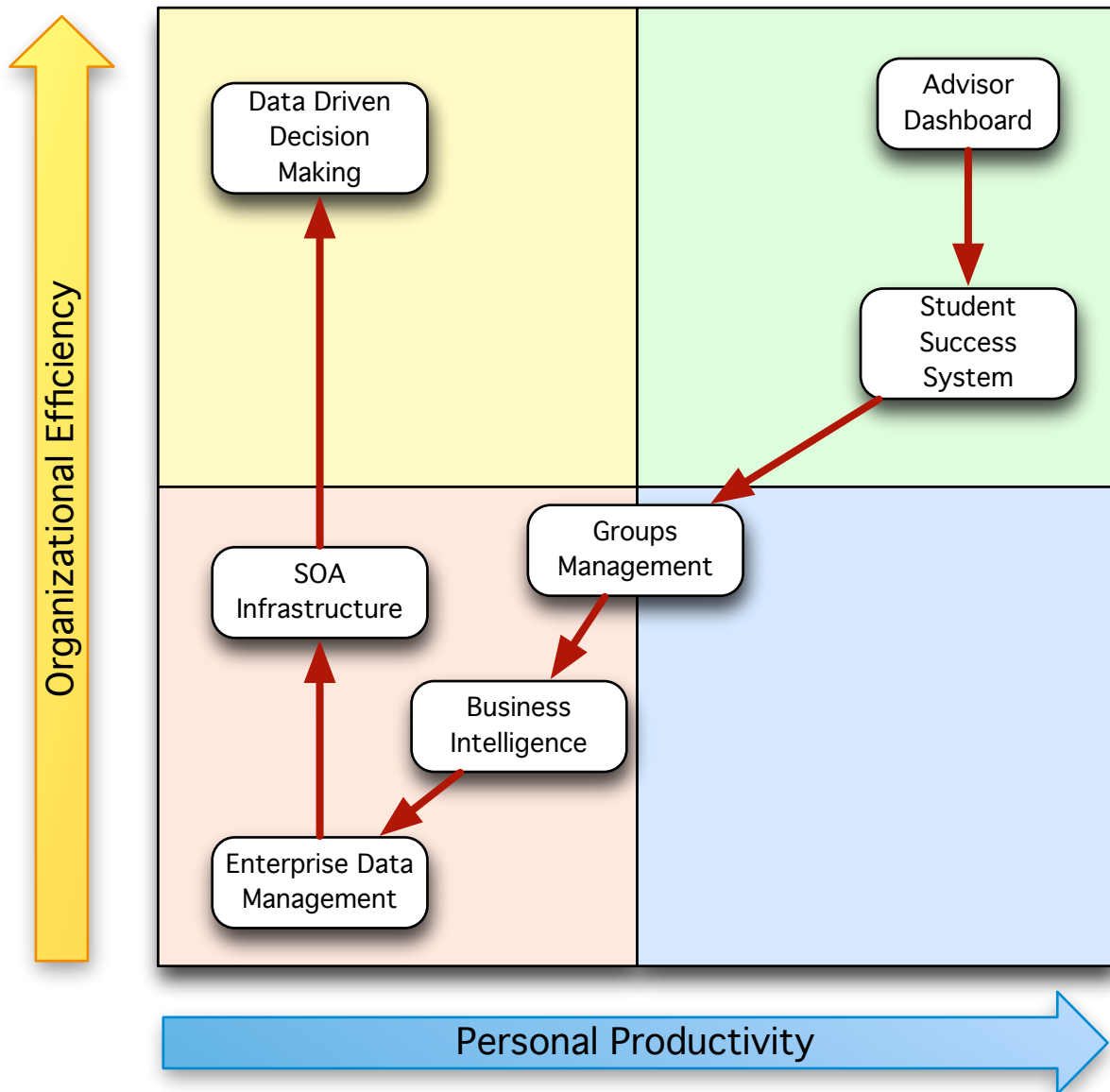


Mobile Access is a capability that end-users, like students and staff, are requesting for more and more services. This has expanded beyond the traditional email and calendar access to class schedules, travel systems, work flow notification and more. Mobile Access relies on **Mobile Device Support** to keep end-users productive and happy. It also relies on **Mobile Application Development** by either internal teams or **Community Development** efforts. Those applications rely on the **Identity Management System** to get end-user data. They also rely on data that has been well defined and exposed from the appropriate source. This is the work of the **Enterprise Data Management** Effort. Finally, they also rely on the **SOA Infrastructure** to secure those data access points, control the load on source systems, route messages appropriately and streamline governance of the data requests. Successful delivery of these efforts feeds into the **APR** initiative by allowing creative solutions to business process design efforts such as mobile notification of work items in queues and mobile authorizations.



The Advisor Dashboard allows advisors to see a variety of information about a student or pool of students at a glance. One source would be the **Student Success System**. The dashboard would display information based on the type of advisor. To support these views, we need to have well defined populations (**Groups Management**). The dashboard will also need reports from a variety of systems. These reports would be defined and delivered by the **Business Intelligence** effort which in turn relies upon a robust **Enterprise Data Management** service. The joining of the data and routing of messages (flags for students on probation for example) will need the **SOA Infrastructure**. These efforts would directly support **Data Driven Decision Making**.