

# NET+ PAG Meeting Minutes

March 31, 2020

Present: Jack Suess, Michele Norin, Virginia Evans, Matt Riley, Kevin Morooney, Sean O'Brien, Jamie Sunderland, Elaine Alejo

Absent: Loren Malm

Announcements and Service Updates for the following services were discussed

- **Amazon Web Services** - We have completed an update to the NET+ AWS agreement which adds professional services (which will be an additional revenue stream for Internet2) and extends the term of the agreement for another 5 years.
- **Google Cloud Platform** - Working with Google, we released 2020 new participant offers. These include: Onsite training, Role-based support, Comprehensive partner onboarding, Researcher consultation and support. Together these benefits represent over \$40,000 of investment by Google per new NET+ subscriber. More details are here: <https://www.internet2.edu/blogs/detail/17590>. At Google's request, we are also looking at updating the agreement to include non-members.
- **Palo Alto Networks** - We are both building community awareness and working on a pre service evaluation contract. We've scheduled a NET+ Palo Alto Community Call on April 1, 2020 at 2PM ET. Joe Karam will share Princeton's experience with Palo Alto Access plus we will solicit the community's feedback on how to further develop this pre-service evaluation program to meet emerging community needs. We continue to work with Internet2 legal on a contract.
- **Zoom** - Requests for Zoom continue to come in. Total requests sent to NET+ were down 29% last week over the previous week and monthly requests remain up 350% over February. We've also continued to post Zoom community updates here: <https://spaces.at.internet2.edu/label/NPC/zoom-covid-19>.
  - 110g added
  - Group gave their experience about seeing a difference given that so many people are home working? Is peering making a difference?
- Adding CSTAAC and BPLAC representatives
  - Adding a member from each to this group? Everyone ok with it, could be a 3-6 month trial then adjust from there.
  - Could have an executive session where they are excused (JS)
- What we've seen and experienced the last 3 weeks
  - Commencement, high intensity events for campuses,
  - Already going into summer sessions- VirginiaE doesn't see any slow down

- JackS- anticipating that the fall will be disrupted. Taking steps now to start thinking about it. Looking to the I2 community has the most expertise on what's working and not. Sharing of what works. Risk abatement on the mind.

**NEXT CALL TOPICS**-What did this do to the NET+ model? What opportunities should we be capitalizing on?

**Comments/notes**

JackS- Any conversations with SURFNET? About VPN? Not sure it is ready yet and there are still questions out there that need addressing (KM) campuses relying on vendors and they are being gracious at the moment.

Virtual desktop in AWS - might be a product that builds on something I2 already has, can we scale it to the circumstances.

Next Meeting: April 28, 2020

Meeting adjourned