



# NET+ Canvas Newsletter

March 2021

*In this version of the NET+ Canvas Newsletter, learn about the latest updates from Instructure about Canvas, comments and feedback from the Canvas Advisory Board, as well as best practices in Canvas use around the Internet2 Community.*

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## EVENTS

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**NET+ Canvas Service Advisory Board Meeting**

April 14, 2021

See meeting agenda items under Canvas Advisory Board Section

## [Future Meeting Agendas](#)

## Instructure Updates

*Updates from Instructure regarding Canvas product offerings.*

### The Daly Dispatch: February 2021 Edition



The monthly update on all things Canvas from Instructure CEO Steve Daly. Learn more [here](#).

### Case Study: RMIT University



[Click here](#) to see how partnering with Canvas has enabled this forward-thinking institution to scale online learning and stay ahead of the curve amid the disruption caused by the recent pandemic.

## Intentionality Is Key to Student Success—and the Reason Behind TutorMe’s Integration With Canvas



In a time of distance learning, integration with TutorMe brings online learning to a whole new level. [Click here](#) to learn more.

[Click here](#) for all things Higher Education by Instructure.

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## Canvas Advisory Board Updates

### Upcoming Meeting: April 14, 2021

The next Canvas Advisory Board meeting will be on April 14, 2021. The April agenda will be finalized on February 25th, but current meeting agenda items include:

- New and current process for addressing Advisory Board/R1 Peers pain points (Continued from Feb)



A complete listing of all Canvas Advisory Board meeting agendas can be found [here](#).

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## March Meeting Recap

The [agendas](#) for all our 2021 meetings have been published, including our March meeting. Please note, these are working documents and subject to change so please check back for any updates.

The March meeting agenda had fewer items, however the meeting was packed with business discussions. We worked with Jared on future plans for directions within teaching and learning as well as forecasting for different product lines. We also worked with Shaun on alignment of near-future roadmap items for different product lines as well. All was under NDA.

Should you have any questions or want further information around the work being done by the NET+ Canvas Service Advisory Board or a copy of the Partner Program Report, please don't hesitate to visit us at <https://spaces.at.internet2.edu/x/7BOJCQ> or contact us at [netplus@internet2.edu](mailto:netplus@internet2.edu) and we will be happy to respond.

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## NET+ Canvas Program Update

### Temporary Business Model and Pricing Update

We have been working with Instructure over the past several months on a temporary program to bring some relief to struggling institutional budgets due to the pandemic. Thus, I am happy to announce a program that is effective immediately and will conclude June 30th, 2021.

The program allows for pricing discounts for institutions that are going to begin a new Term. If an institution is able to commit to a longer Term length, then they will be able to take advantage of such discounting. If you have any questions about this, please feel free to email us at [netplus@internet2.edu](mailto:netplus@internet2.edu) and we can share the specifics.

## **Service Advisory Board Goals for 2021**

These are the goals that the advisory board is looking to perfect at the January 2021 meeting:

### **Goal #1**

Develop with Instructure a customer success culture that:

- identifies service and support best practices and next steps
- benchmarks Instructure's service and support appropriately for universities
- aligns Instructure's service and support to best help universities achieve their strategic goals for teaching and learning

Decision: Quarterly check-in, beginning in February, with a focus on how we measure success for Instructure's customer success culture.

### **Goal #2**

Develop a foundational construct with Instructure that puts in place a predictable process for the board to advise and offer insights on future product development or acquisition including cadence, structure, and practice for exchanging ideas.

- Deliverable: 3 “exchange” activities using/iterating this process on things that Jared, Shaun, or product owners are thinking about during 2021
- Deliverable: one of these “exchange” activities is to initiate a Contributing Team for Canvas Data/Live Events

### **Goal #3**

Continue to develop and refine, with Shaun, a strategy and process for I2 and R1 Peer universities to provide Instructure with actionable information on pain points and unmet needs. The strategy and process should be synced with Instructure's product development cycle and allow Instructure to clearly communicate status and progress back to the universities.

### **Goal #4**

Decision: Instructure cannot reasonably do the actual data sharing piece at this point, and universities are likely not ready to use/share de-identified data. And, we're all waiting to see what Unizin is doing in this space. So, we've decided to refocus on (a) what questions we want to answer with Canvas data, and (2) the best way we might answer those questions with the data. We'll tackle this topic in March with Oxana's replacement. 1/27 update: We may also want to explore a de-identified data sharing program through I2.

## NET+ Canvas - HELPFUL LINKS

- [NET+ Canvas Program Main Page](#)
- [NET+ Canvas 2020 Service Advisory Board Meeting Agendas](#)
- [NET+ Canvas 2021 Service Advisory Board Meeting Agendas](#)
- [NET+ Canvas Service Advisory Board 2021 Goals](#)

## Around the Community

*Commentary from 12 Canvas users: advice, best practices, feedback.*



### R1 Peers

The Canvas Peers Research Universities Group (or R1 Peers Group) brings together representatives from large public and private research universities to share best practices around using Canvas and the surrounding ed tech ecosystem to support teaching and learning. They also collaborate closely with Instructure (Canvas vendor) and sit on the Internet2 NET+ Canvas Service Advisory Board to improve the Canvas platform and user experience for research universities. This group represents more than 250 members from 45 institutions of higher education and research across the United States, and around the world.

For context, recently the R1 Peers Group has collaborated in the following areas:

- Tier 1 support
- Archiving
- 3rd party integrations
- Pain points
- Data privacy

## **LRS Standards SIG**

The Learning Records Store (LRS) Special Interest Group (SIG) assembles use cases for an LRS, creates an LRS reference architecture, and develops implementation/engineering best practices. The SIG promotes open standards that enable data from a variety of teaching and learning tools to be included in the LRS.

This group is chaired by the University of Washington and meets monthly on the fourth Wednesday of the month. For more information or to join this group, please reach out to Matthew Buss ([mbuss@internet2.edu](mailto:mbuss@internet2.edu)). Thank you.

### **Most Recent LRS SIG Meeting Agenda - 2/24/2021**

- On Wednesday, February 24th, Andy Beecham and Vince Kellen from UCSD on:
- Promise, Challenge and Fulfillment in Next Generation Analytics: Tales from the Field

### **Future Meeting Agendas**

#### **3/24/2021**

- Our colleagues from Brown will lead a discussion of practice/policy for course tools data retention and access (and more)