

Cloud Scorecard Survey

Internet2 is considering launching a cloud services scorecard to help our members assess cloud services for compliance with higher education standards. While this program is intended to leverage the standards that have been developed and utilized in the NET+ program, we anticipate the scorecard will be a self-assessment completed by a vendor. This will allow Internet2 members and other research and education institutions to leverage the scorecard standards in RFPs and also to benchmark or evaluate services against key criteria. These scorecards are primarily intended to help in evaluating services that are of common interest to higher education but are not full NET+ offerings.

To evaluate this effort, we've formed a working group to assist in the evaluation of the idea. The group is conducting a survey to test community interest and seek alignment on key service attributes and scorecarding criteria.

The survey has three parts:

- 1) Questions related to scoping and value
- 2) Questions related to standards for assessment and badging
- 3) Additional questions and opportunities to participate

* Required

1. Email address *

Part One: Scoping and Value

2. Institution Name

3. Your name

4. Your role or title

5. Is your institution an Internet2 member?

Mark only one oval.

- Yes
- No
- I don't know

6. Would your institution make use of an Internet2 Cloud Scorecard for evaluating cloud services?

Mark only one oval.

- Yes, we would definitely make use of this.
- No, we are unlikely to use such a service
- Maybe

7. How important are each of these areas to be included as part of a scorecard process? *

Mark only one oval per row.

	Unimportant	Somewhat important	Fairly important	Critically important
Accessibility	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Identity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Network connectivity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Privacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services integration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Compliance and regulatory	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Part Two:
Standards for
Assessment

Which of the following documents, certifications or standards would meet your institutions needs for assessment in each of the following areas?

8. Accessibility Standards

Mark only one oval per row.

	Unimportant	Somewhat important	Fairly important	Critically important
WCAG (including version and level)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Completed VPAT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

9. Are there other accessibility standards or documents that should be completed for assessment or any other details you'd like to add?

10. Identity Standards

Mark only one oval per row.

	Unimportant	Somewhat important	Fairly important	Critically important
SSO authentication through common federation standards (SAML, ADFS)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Participates in the InCommon Federation and adheres to InCommon participant practices for trust and interoperability (Baseline Expectations)?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Are there other identity standards or documents that should be completed for assessmer or any other details you'd like to add?

12. Network connectivity

Mark only one oval per row.

	Unimportant	Somewhat important	Fairly important	Critically important
Available on Internet2 network	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supports IPv6	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supplier does not charge for data egress or removal of customer data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provider does not engage in artificial Bandwidth throttling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

13. Security

Mark only one oval per row.

	Unimportant	Somewhat important	Fairly important	Critically important
SOC 2 or 3 report available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Completed HECVAT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Audit logging available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Penetration test results available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Incident response plan available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. Are there other security standards or documents that should be completed for assessment or any other details you'd like to add?

15. Privacy

Mark only one oval per row.

	Unimportant	Somewhat important	Fairly important	Critically important
Privacy policy publicly available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ISO 27018 Compliance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Return and/or destruction of data at contract end	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Not disclosing university IP or data to third parties	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

16. Are there other privacy standards or documents that should be completed for assessmer or any other details you'd like to add?

17. Services Integration

Mark only one oval per row.

	Unimportant	Somewhat important	Fairly important	Critically important
Does the vendor expose functionality via an API standard?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Does the vendor have the ability to integrate with other API's?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Does the vendor maintain API documentation?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supplier has standardized format for consumption and analysis of data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Supplier uses common programming language and/or has open source code	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

18. Are there other integration standards or documents that should be completed for assessment or any other details you'd like to add?

19. Compliance and regulatory

Mark only one oval per row.

	Unimportant	Somewhat important	Fairly important	Critically important
ISO 27017 compliant	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
NIST 800-171	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
FERPA compliance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local venue for legal jurisdiction	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University control of name, marks, publicity, endorsement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Termination for lack of funding, if required	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Will comply with public records requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Distinguishes between students and employees for liability	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Willing to look at university specific contracts or addenda	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Data remains institution's Intellectual Property	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<hr/>				
US Hosting and Data Segregation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<hr/>				
Will execute a Business Associates Agreement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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Willing to "look at" a university's standard BAA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<hr/>				
Willing to commit to scorecard attestations as part of customer agreement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
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20. Are there other regulatory or compliance issues that should be completed for assessment or any other details you'd like to add?

Additional Optional Questions

21. How would you use cloud service assessments at your institution?

22. Do you have any general feedback on the opportunities for badging or assessment program?

23. Are you interested in participating in the development of the criteria?

Mark only one oval.

Yes

No

24. Are you interested in participating in a pilot?

Mark only one oval.

Yes

No

Maybe

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