

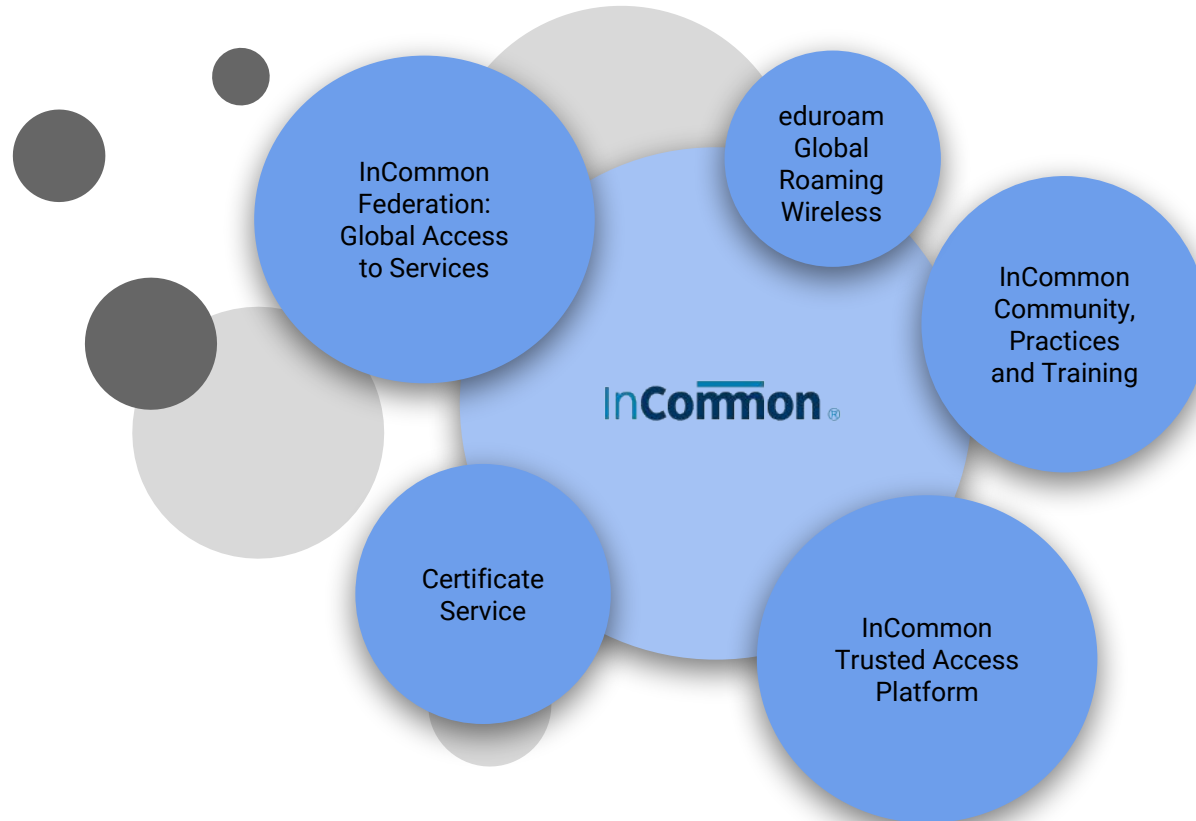
# InCommon

## Learning and Support Opportunities

2019 - 2020



# InCommon Software and Services



# Get Going with InCommon: Questions

What's this all about?  
Will it work for me?

How can I  
learn the  
details?

How can I get  
started?

How can I get  
support?

What are  
others doing?

How can I  
influence the  
work?

# Get Going with InCommon: Answers

What's this all about?  
Will it work for me?

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How can I get  
started?

How can I get  
support?

What are  
others doing?

How can I  
influence the  
work?

Learn the basics  
of Federation and  
related software.

Get one-on-one  
expert answers to  
your questions.

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**BaseCAMP**

Learn each of the  
InCommon  
Trusted Access  
Platform  
components  
(Shibboleth,  
Grouper,  
COmanage,  
midPoint).

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**Component  
Training**

Refine your plan  
with help from  
experts and peers.

Get help to get it  
done.

Finish with  
education credit.

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**CSP**

Ask community  
experts questions  
through traditional  
methods.

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**Open Multi-Channel  
Support Model**

Find out how you  
can build on your  
work by sharing and  
comparing notes  
with others.

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**Subscribe to  
newsletters**

**Join a webinar**

**Participate in a  
working group  
CAMP**

Work with your  
peers to guide  
direction of the  
services and  
software.

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**Advance CAMP**

# In a Nutshell: A la Carte



# Attend a CAMP



# Getting Started or in Production?

- BaseCAMP - Get Started
  - **Learn basics** of identity management, InCommon Federation and Trusted Access Platform from software and service experts from the community.
  - Get Crash Course, Hands-on. Minds-on sessions.
  - **Leave with next steps of how to learn more and how to get help.**
- CAMP - Make Your Work Easier, Better
  - Discover how your **production access management system** can better work for you by engaging with peers and experts from the community.
  - Find out about **functionality and operations changes** slated for the next year.
  - **Meet peers** with similar IAM challenges. Learn how they are solving them and share your ideas.

# Engage in Training





# Training Opportunities: Learn More About InCommon Services



# Start with the Basics

- **InCommon 101: Federation Overview**
  - Policies and responsibilities you need to know about when operating an InCommon Identity Provider or Service Provider
  - Operating in the InCommon Federation
    - Metadata and the Federation Manager
    - Attributes, attribute release
    - Specifications and recommended practices (Baseline Expectations, SIRTFI, R&S)
- **InCommon 201: Adding an Identity Provider to the Federation**
  - Using the Federation Manager portal and dashboard
  - Submitting metadata

# Start with the Basics

- InCommon Certificate Service
  - Learn how to best utilize the Certificate Service
  - Self-paced tutorials hosted by our partner, Sectigo
  - Training to be rolled out in 2019
- eduroam
  - Interested? Let us know.

# Training Opportunities: InCommon Trusted Access Platform & Components



# Learning Paths

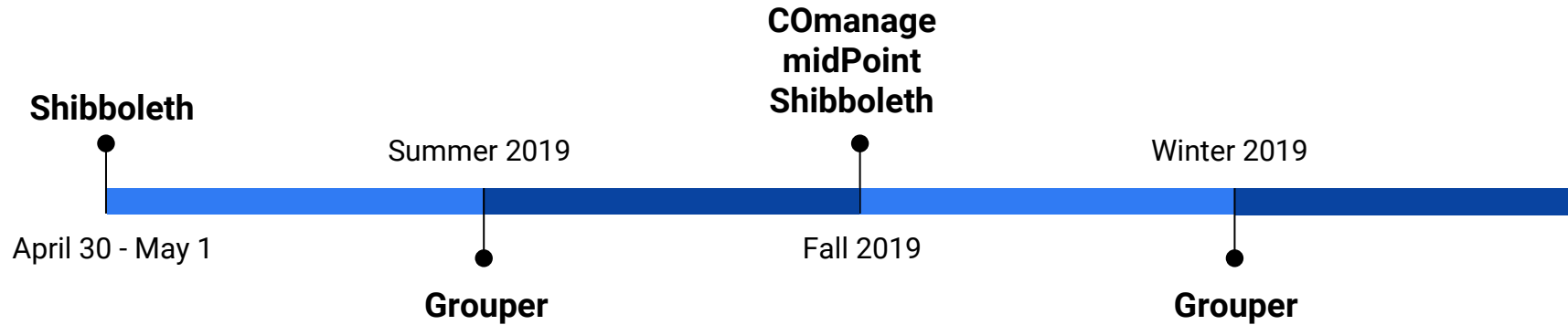
Each of the four InCommon Trusted Access Platform components incorporate a phased learning path:



# Training Delivery Options

- Selected Online Courses
  - Engage in self-paced learning
  - Eliminate travel expenses associated with in-person training
  - Choose the courses and modules to meet your learning objectives
- In-Residence Courses
  - Meet with our instructors in a collaborative face-to-face setting
  - Engage in hands-on labs
  - Collaborate with your peers
  - Get solutions for your challenges
  - Leverage learning management system-delivered content for improved experience

# In-Residence Training Offerings Roadmap



# Join the Collaboration Success Program

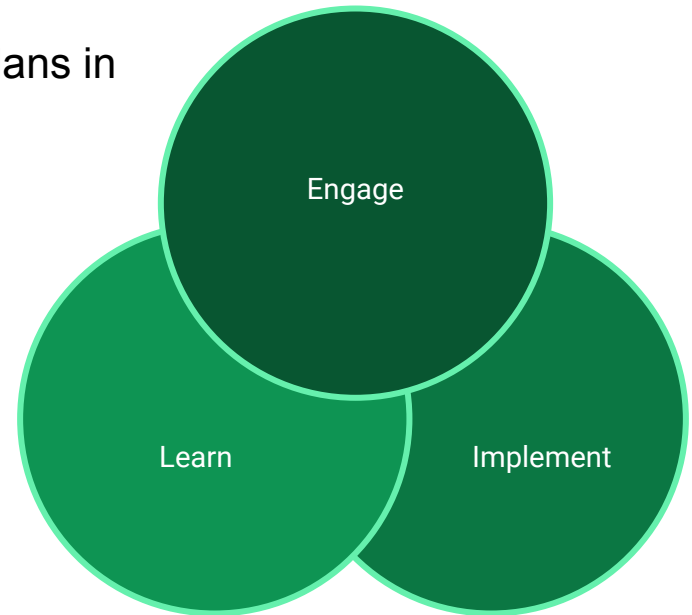




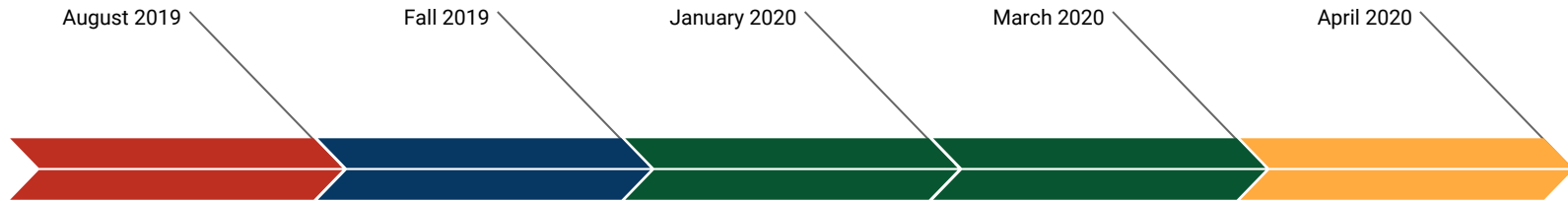
# CSP: Strength in Numbers

## Why Join the Collaboration Success Program?

- Collaborate with a like-minded peer cohort
- Leverage dedicated program staff to keep project plans in motion while removing blockers
- Get support from those in-the-know
- Complete 300 level component training courses
- Implement components of the InCommon Trusted Access Platform



# Path Forward: Introduction to Production



## Explore

1. Learn about potential solutions at **BaseCAMP**
2. Discover if they are right for you

## Learn

3. Participate in **training** sessions on relevant components
4. **Collaborate with CSP** staff, alumnae, and Subject Matter Experts (SME) to develop and finalize project plans

## Get Started

5. Attend remote program kick-off session with your **CSP cohort and SMEs**

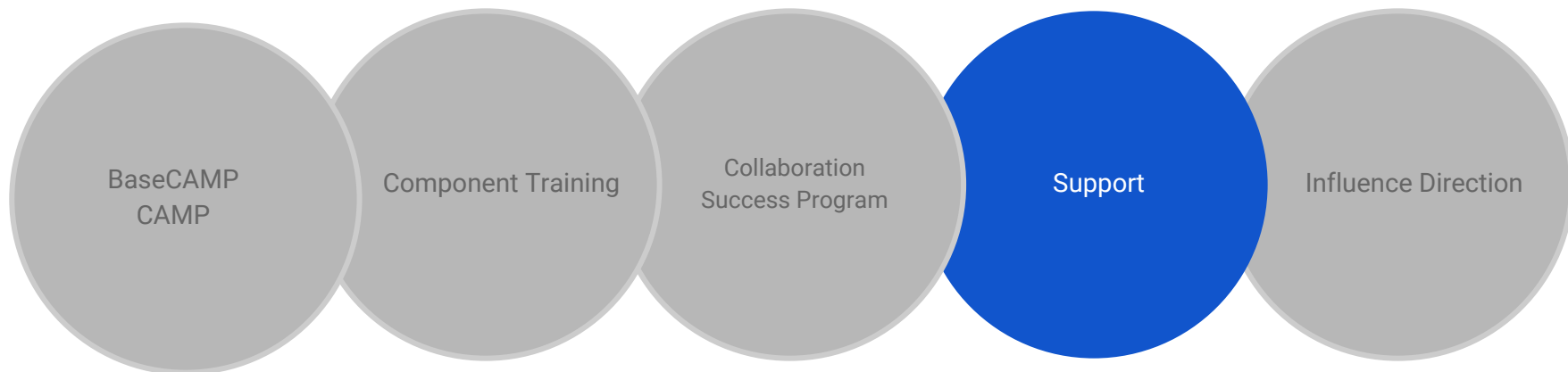
## Collaborate & Implement

6. **Implement your project plans** with support from SMEs, InCommon staff, and program alumnae
7. Leave with a completing 301-level content

## Share

8. Document **lessons learned** to share with peers
9. **Share** your experience through blogs, a case study and at community events

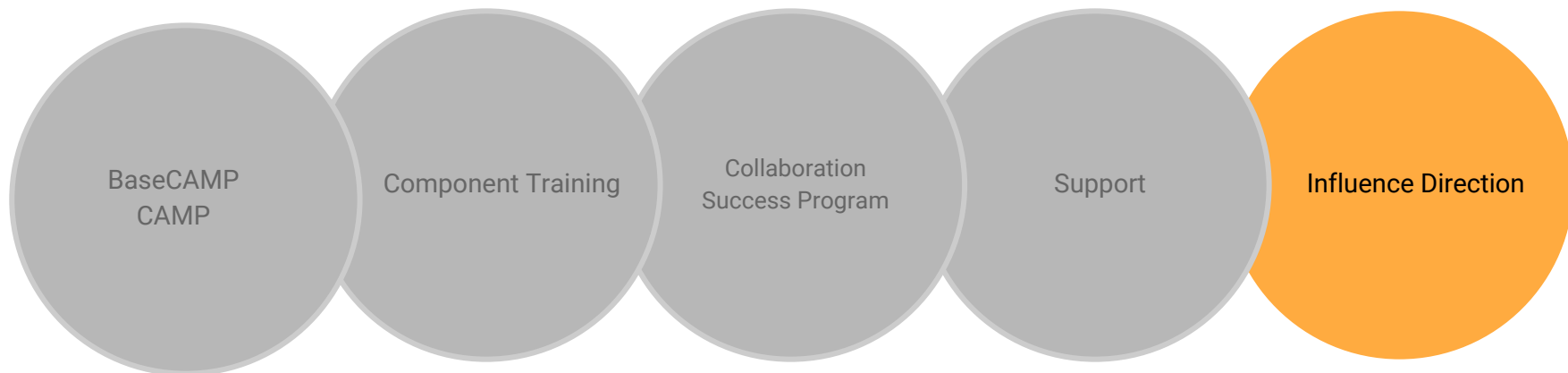
# Get Support



# Support Options

- Explore online resources at <https://www.incommon.org>
  - Component guides
  - FAQs
- Use the open-support email lists with questions about any of the components
- Synchronous near real-time support with experts for participating CSP organizations and program alumni
- Email [admin@incommon.org](mailto:admin@incommon.org) for help

# Give Back to Help Others



# Influence Direction

- Advance CAMP - Request and Discuss New Features
  - Meet with peers and Subject Matter Experts to explore emerging identity-related trends and discuss topics associated with the **future of access management for Research and Education**.
  - **Influence** the direction of the InCommon Federation and Trusted Access Platform.
- What you can do:
  - Join a working group to help identify requirements or develop specifications
  - Share your work at one one of the three annual meetings
  - Help a peer
  - Join the Developer or User lists for our software
  - Join an Advisory Group

# Jump in where it's right for you.

## Implement.

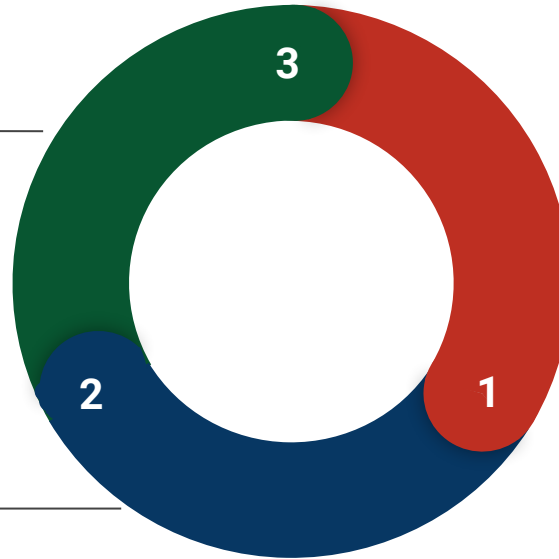
January - April 2020

Get implementation support from Subject Matter Experts, program alumnae, and your peers in the **Collaboration Success Program**, a fee-based three-month program.

## Prepare.

Fall 2019

Ready to learn more? Enroll in **training** for Shibboleth, midPoint, COmanage, or Grouper. Courses will be offered in-person (locations TBA) and will also be rolled out within our LMS (dates TBA)



## Learn More.

August 2019

Chances are that you aren't alone with your identity and access management challenges. Join us at **BaseCAMP** to network with your peers, learn more about operating in the InCommon Federation, take advantage of hands-on workshops, learn more about the CSP, and start to engage with your new cohort.