

GROUPER DEPROVISIONING

PRESENTED BY: Chris Hyzer, Penn

Agenda

- Explain deprovisioning strategy and issues
- Current situation at Penn
- Problem statement
- Making deprovisioning easier with Grouper legacy features
- Improvements at Penn
- Grouper deprovisioning



Deprovisioning strategy and issues



Deprovisioning

- Removing access for the following reasons
 - No longer Penn affiliated
 - No longer employee
 - No longer IT department related
 - Switches positions in the IT department
 - Not working on a project anymore

Current deprovisioning procedure

- Email to a listserv from IT dept HR
- Deprovision this stuff for this person
- Box
- Listserv
- Phone
- Voicemail
- LAN
- Data Warehouse
- Mainframe
- Email/O365 Acct
- Databases
- Applications and Servers

- Flash
- FAST Apps
- Atlassian
- Remedy
- Org Chart
- Building Access
- PlanView
- LVS
- ISC Web Site
- CVS

Issues with current procedure

- Is that the full list?
 - How many services do we have? (hundreds)
- What if someone misses the email?
- What if no email sent?
- What if IdM status is not right
 - (e.g. still getting vacation pay after leaving, out for disability)

Issues with procedure (continued)

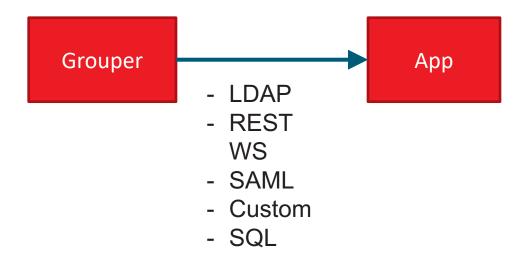
- I get an email I don't recognize the person
- I assume they don't have access, I don't check, but wait the situation worsens
- One example is our framework
 - Each of the 100 apps has 3+ envs (dev/prod/test)
 - Each app has local security
 - Need to log in to each to see
- Tedious to check, turnover from contractors...



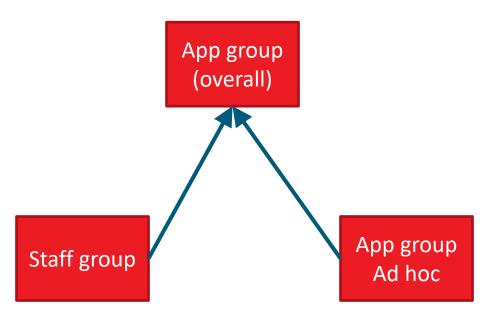
Deprovisioning current options



- App automatically deprovisions
- via Grouper or IdM or entitlement

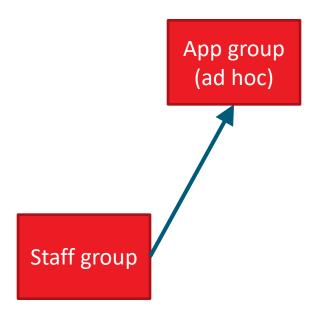


Composite group



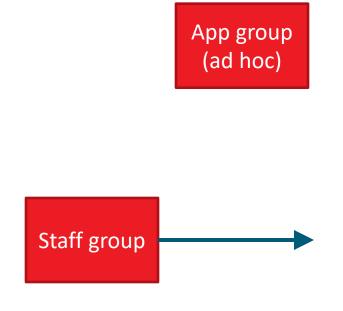
- If someone in the ad hoc group
- Is not in the staff group
- They will not be in the overall group
- Composite intersection

Rule unassigning



- If someone is removed from the staff group
- And they are in the ad hoc group
- They will be removed from the ad hoc group

Rule to notify me



- If someone is removed from the staff group
- And they are in the ad hoc group
- Send an email to the admins of the ad hoc group to review

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Grouper (not automatically)

App group (ad hoc)

- When I get a email about deprovisioning
- I try to look in Grouper and do all the unassigning

Grouper (automatically)

App group community

- "Loaded group"
- Faculty,Students, or AllStaff
- Or an org like ISC staff

Attestation

App group Ad hoc

- Configure at Group or Folder level
- Email reminders to review group, don't ignore
- Admins review memberships
- Mark the group as reviewed

- Combine some of those
 - Auto remove
 - Notify admins
 - Attest periodically

The problem

- Why not drive all access from Grouper and rules?
- App not compatible
- Existed before Grouper implementation
- Too much effort or perceived effort to integrate
- Prefer to assign privileges with the app's UI



Improving deprovisioning with current Grouper features



Making deprovisioning easier

- Auto-feed entitlements to Grouper read only
- Grouper can notify you to remove access
 - When the email goes around
 - When someone's org changes
- You can take advantage of other features
 - Attestation
 - Reports against active employees at in org
 - View your apps privilege history
 - More accurate picture of what someone has access to
 - More easily clone access onboarding someone new

Analyze memberships in Grouper

- Composite <minus> the group of app users with active community members
- Shows users suggested to be removed

Custom web application example

- Make a SQL view of memberships from framework
- Load that into Grouper (read only)
- When someone is deprovisioned email the admin of that application
- Send monthly reports or on demand
- Attest the access periodically

Step 1: make the view

```
CREATE OR REPLACE FORCE VIEW FAST USER GROUP V
  PENNID.
  GROUP_NAME_SYSTEM,
  PENNKEY.
  EMAIL_ADDRESS,
  NAME
  BEQUEATH DEFINER
AS.
  SELECT pennid,
          group_name_system,
          pennkey.
          email_address,
          name
     FROM fast_user fu, fast_group fg, fast_user_group fug
              FU.USER_ID = FUG.USER_ID
    WHERE
          AND FG.GROUP_ID = FUG.GROUP_ID
          AND (FUG.DISABLED_DATE IS NULL OR FUG.DISABLED_DATE > SYSDATE)
          AND (FG.DISABLED_DATE IS NULL OR FG.DISABLED_DATE > SYSDATE)
          AND (FU.DISABLED DATE IS NULL OR FU.DISABLED DATE > SYSDATE);
```

Step 2: grant the view to Grouper for loader

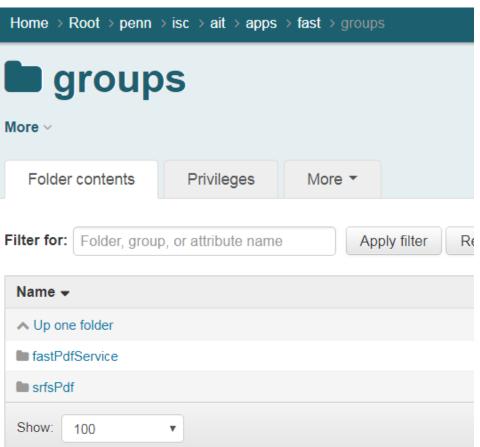
GRANT SELECT ON FAST_USER_GROUP_V TO AUTHZADM WITH GRANT OPTION;

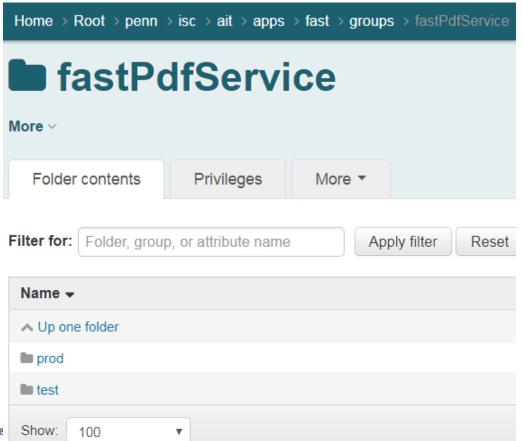
Step 3: see the groups

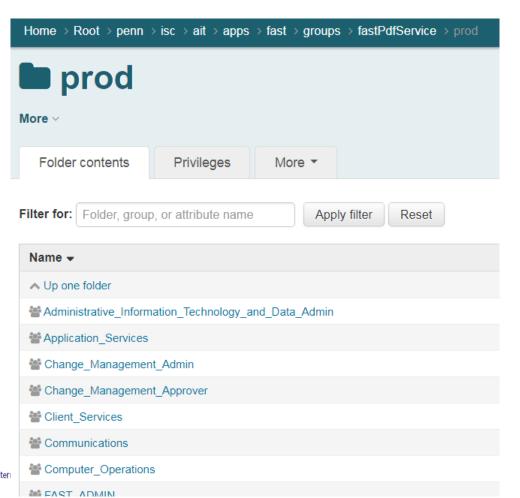
PENNID	GROUP_NAME_SYSTEM
10012528	FAST_AUTHENTICATED
10021368	FAST_ADMIN
10021368	eraAdmin
10064187	FAST_ADMIN
10198457	FAST_ADMIN
69795056	FAST_ADMIN
10754302	Change Management Admin
10754302	FAST_ADMIN
10120893	eraAdmin
10021294	eraAdmin

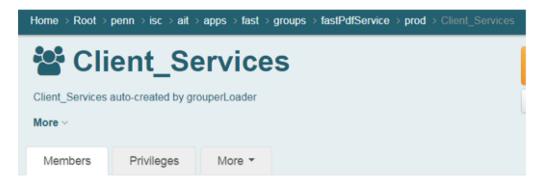
Step 4: see the grouper view

SUBJECT_ID	SUBJECT_SOURCE_ID	GROUP_NAME
10009265	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:FAST_ADMIN
10011435	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:Change_Management_Admin
10013603	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:eraAdmin
10015227	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:Communications
10015227	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:Change_Management_Approver
10018011	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:Client_Services
10018011	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:Technology_Support_Services
10018011	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:Change_Management_Approver
10019545	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:FAST_ADMIN
10019545	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:eraAdmin
10019545	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:Change_Management_Approver
10019545	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:Application_Services
10020464	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:Client_Services
10020464	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:Technology_Support_Services
10020464	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:Change_Management_Approver
10021368	pennperson	penn:isc:ait:apps:fast:groups:fastPdfService:prod:FAST_ADMIN

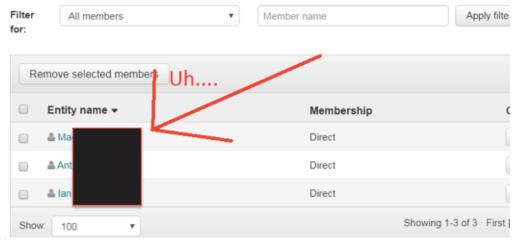




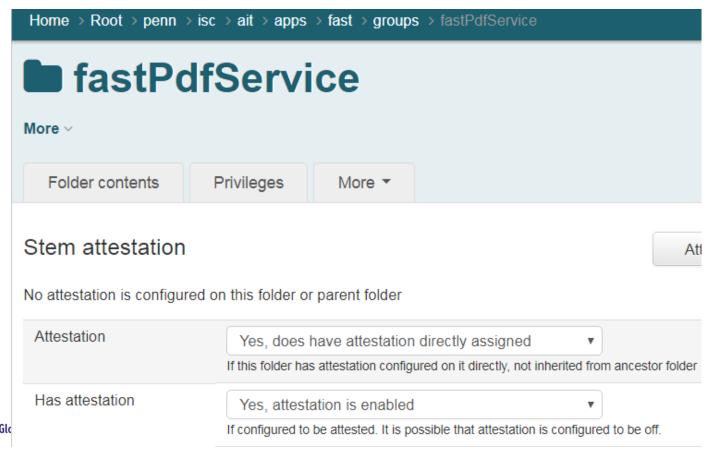




The following table lists all entities which are members of this group.

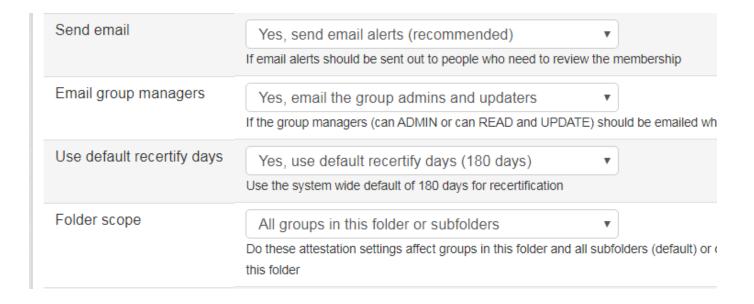


Step 6: Attestation

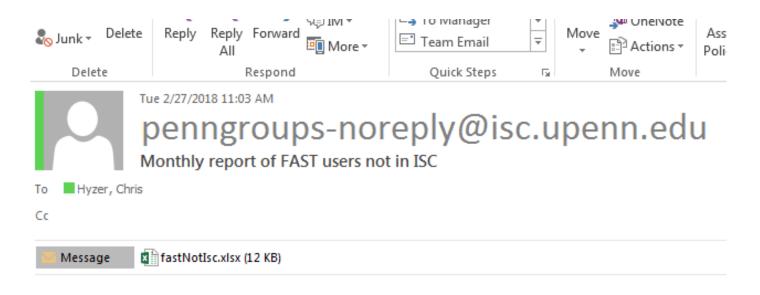


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Step 6: Attestation



Step 7: Monthly report



Attached is your monthly report of FAST users not in ISC.

Please review and mark the groups as attested in penngroups.

Thanks

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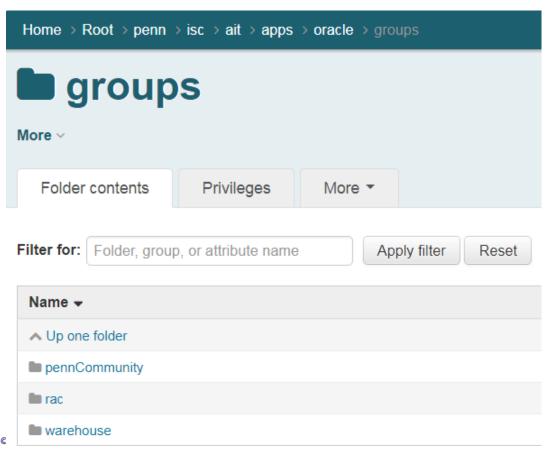
Step 8: LOTS OF WORK TO DO

В	С
	DESCRIPTION
ffService:test:eraAdmin	Mo
ffService:prod:Change_Management_Ap	Ma
ff:test:FAST_ADMIN	Ric
ffService:prod:eraAdmin	Hea
ffService:prod:eraAdmin	Par
ffService:prod:eraAdmin	Car
ffService:test:eraAdmin	Toc
ffService:prod:eraAdmin	Rot
ffService:prod:eraAdmin	Ste
ffService:test:dbPasswordAdmin	Juli
ffService:prod:FAST_ADMIN	Juli
lfService:test:eraAdmin	Ani
ffService:prod:Change_Management_Ap	Ma
ffService:prod:FAST_ADMIN	Cra
fService:prod:Network_Engineering_and	Ma
lfService:test:eraAdmin	Jan et al. 1997 et
ffService:prod:Computer_Operations	Ma
ffService:test:FAST_ADMIN	Cra
ff:dev:FAST_ADMIN	Ric
ffService:test:dbPasswordAdmin	Tuli
IO : LEAGT ADMINI	n ri

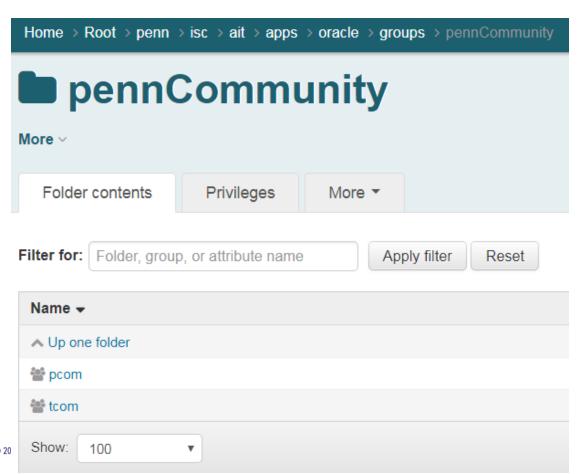
Oracle schema accounts

- Add all the schemas
- Make sure not already disabled
- Make sure they are a person and not an application

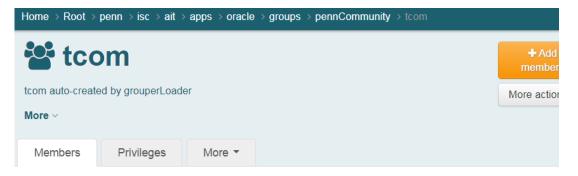
Oracle schema accounts



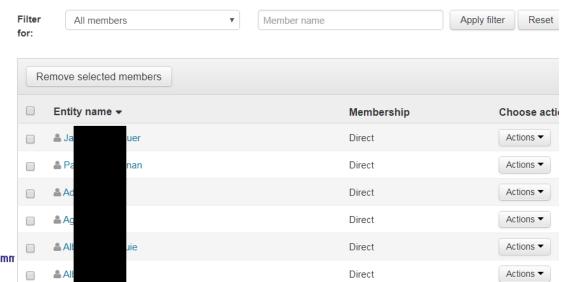
Oracle schema accounts



Oracle schema accounts POC



The following table lists all entities which are members of this group.



109 accounts in test idm database non-staff!!!!!!!



The following table lists all entities which are members of this group.

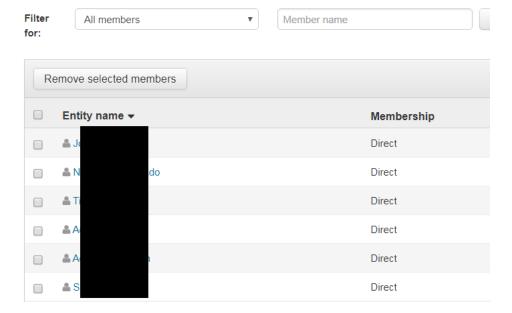
ilter or:	All members	•	Member name		Apply filter Reset
Rer	move selected members				
	Entity name ▼			Membership	Choose action
	≜ Ag			Indirect	Actions ▼
	≜ Alb			Indirect	Actions ▼
	≜ Dr			Indirect	Actions ▼
	♣ Alta			Indirect	Actions ▼

Astions -

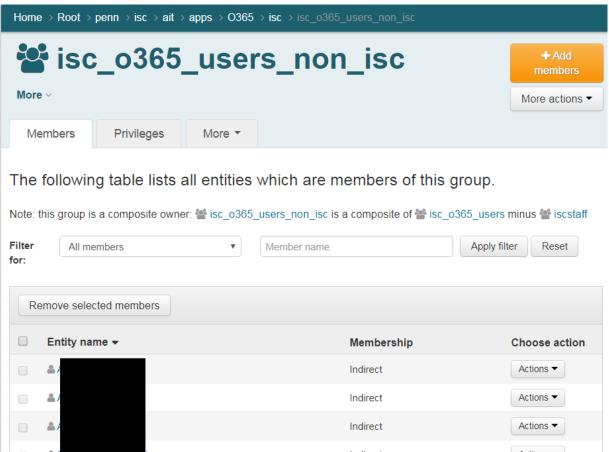
O365



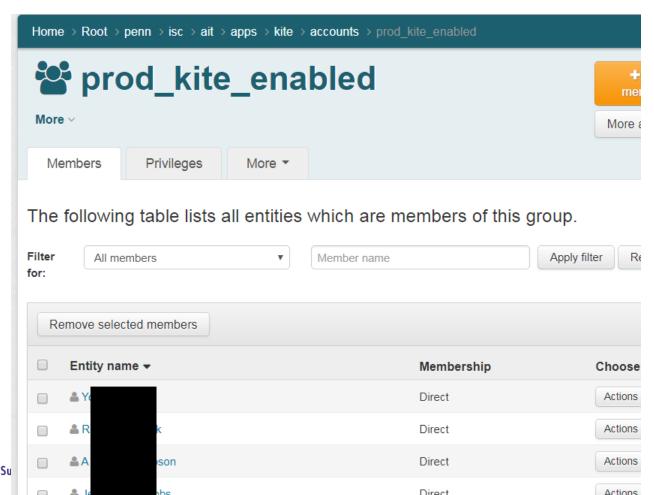
The following table lists all entities which are members of this gro



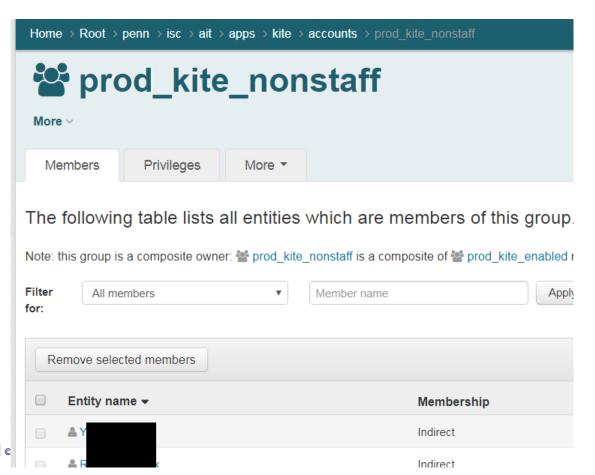
O365



LDAP



LDAP



Will do in future

- Unix accounts (via script and WS)
- Sudo entries (via script and WS)
- Door access (feed into database and SQL loader)
- All other deprovisioning applications



Grouper deprovisioning



Grouper deprovisioning

- Soon to be released in 2.3 patch and 2.4
- https://spaces.internet2.edu/display/Grouper/Grouper+deprovisioning
- Allow deprovisioning administrators to deprovision access
 - Could be HR
 - For "red button"

Grouper deprovisioning enabled

- This feature is enabled by default
- You can disable it if you like in grouper.properties

Grouper deprovisioning realms

Identify affiliations, depts, cohorts, to deprovision

```
# comma separated realms for deprovisioning e.g. employee, student, etc
# these need to be alphanumeric suitable for properties keys for further codeprovisioning.realms =
```

Grouper deprovisioning act as admin

- If the deprovisioning admin is an inherited admin in a folder, then you don't need this
- If you have an HR person deprovisioning employees, this might be useful

```
# users in this group who are admins of a realm but who are not Grouper SysAdmins, will be
# able to deprovision from all grouper groups/objects, not just groups they have access to UPDATE/ADMIN
deprovisioning.admin.group = $$deprovisioning.systemFolder$$:deprovisioningAdmins
```

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Grouper deprovisioning built-in groups

Managers who can deprovision each realm

Deprovisioning managers

Identify the deprovisioning managers and add them to the managers group. e.g. "employee", then the group would be:

etc:deprovisioning:managersWhoCanDeprovision_employee

Grouper deprovisioning built-in groups

- Deprovisioned users
- etc:deprovisioning:usersWhoHaveBeenDeprovisioned_employee
- Internal group that Grouper uses to add users who have been deprovisioned
- Sets an end date according to grouper.properties
- Defaults to 2 weeks

```
# number of days in deproivisioning group. Should be the amount of time for
# systems of record to catch up and
# for people to change external systems of record in manual processes
deprovisioning.defaultNumberOfDaysInDeprovisioningGroup = 14
```

Configure folders and groups to be deprovisioned

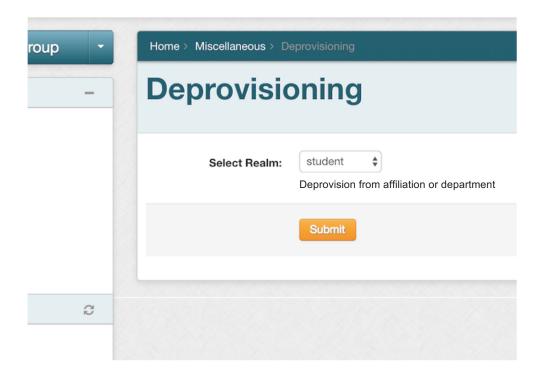
- Identify a folder or group to have deprovisioning configuration
- Do this in the UI as the deprovisioning realm admin
- This configuration is realm specific

Once deprovisioning and realms are configured, start deprovisioning

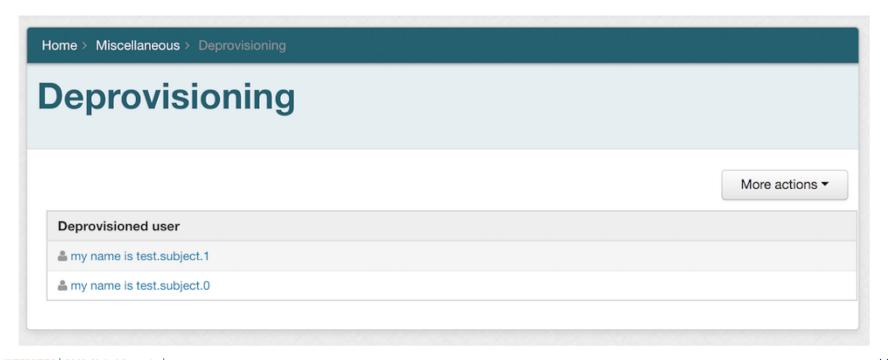


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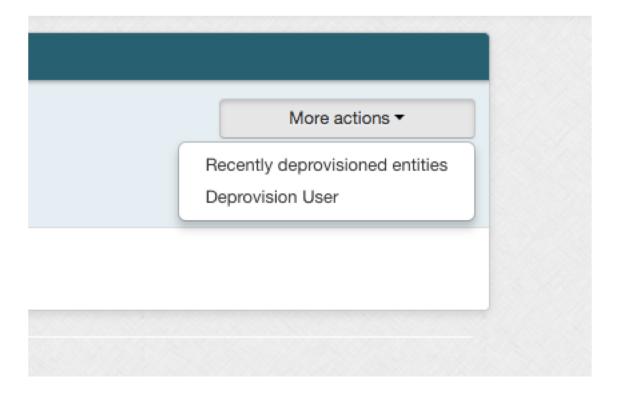
Select realm to be deprovisioned



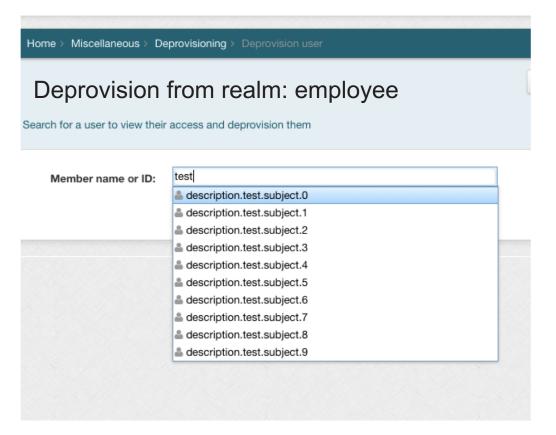
- See recently deprovisioned users
 - check up on access removal



Deprovisioning menu



Deprovision a user in a realm



See access, remove it

Member name or ID:

description.test.subject.0

Enter an entity name or ID, or search for an entity.

View user access to deprovision

Below are the directly assigned memberships and privileges. Objects which are restricted from deprovisioning are not shown by default.

Rea	Reason:								
D	Deprovision user and remove access								
	Folder	Object	Object type	Group Member?	Privileges				
✓	etc : grouperUi	grouperUiUserData	Group	true					
	testC		Group	true					
<u>~</u>	testD	📽 groupD	Group	true					
	testA	📽 groupA	Group	false	Admin, Read, Update				
	testB	📽 groupB	Group	false	Admin				
✓	testC		Group	false	Admin, Optout				
✓	testD	📽 groupD	Group	false	Attribute read, Attribute update				
✓	testE		Group	false	Admin				
✓	Root	■ testA	Folder	NA	Create, Attribute read				
✓	testA	■ stemA	Folder	NA	Admin				
V	testA	testAttributeDef	Attribute	NA	Attribute read, Update, View				

Configure deprovisioning enabled

- true|false,
 - true to deprovision (default to true)
 - false to not deprovision
- Note, if this is set on a daemon job, then it will not deprovision any group in the loader job
- If you do/don't want people deprovisioned
- If it is (un)related to the deprovisioning realm
- Do not show a checkbox on the deprovisioning screen
- Do not restrict assignments during the 2-week deprovisioning period

Deprovisioning folder scope

- Sub (Default)
 - Applies to objects in this folder and subfolders
- One
 - Only applies to this folder

Deprovisioning configuration: email

- Send? true|false, default to false
 - Set this to true for objects where the system of record is outside of grouper or where manual removal is preferred
- Default email template in grouper.properties
- Custom email template configured on folder or group
 - Includes email, subject, email list to send to, or to admins of group
 - Similar to

Configuration: allow adds while deprovisioned

- False (default)
 - If a user tries to add this user to a group while in the 2-week deprovisioned window, give an error. But allow the user to override it
- True
 - If you want users added to the group or folder while deprovisioned in this realm

Configuration: auto change loader

- Default in the grouper.properties
 - Depends on your overall strategy
 - Useful when the systems of record do not update real-time when the red button is pressed
 - Useful if you don't have have a red button group excluded from your policy groups
- True (default)
 - If this is a loader job, if being in a deprovisioned group means the user should not be in the loaded group.
- False
 - Let the external SQL / LDAP be the system of record

Configuration: auto select for removal

- True (default): if the checkbox should be checked by default on the deprovisioning screen for a group/folder
- False: if the checkbox should not be checked. Allow the deprovisioning admin to check the checkbox based on circumstance

Configuration: show for removal

- True (default)
 - if the checkbox should be shown on the deprovisioning screen for a group/folder
- False: if the checkbox should not be shown.
 - If the group isn't related to the deprovisioning realm or if the system of record is not in grouper, then do not allow the deprovisioning administrator to remove the user

Configuration: realm group

- Might have conflicting realms
- Example: VPN used by employees and students
- Deprovisionable by both employees and students
- In grouper.properties

```
# Group name of the group that identifies generally if an entity is
# in this realm. So if a group is deprovisioned
# by various realms, then only deprovision if the entity in the group
# is not in any realm eligible group.
# e.g. VPN is deprovisioned by realms employee and student. If the person
# is no longer an employee, but is still
# a student, then dont deprovision.
# deprovisioning.realm_<realmName>.groupNameMeansInRealm = a:b:c
# deprovisioning.realm employee.groupNameMeansInRealm = community:employee
```

Conflicting realms

- If a group has conflicting realms (e.g. apps:vpn:vpnUser_includes)
 - Deprovisionable by employee and student
- If an employee is deprovisioned, and not a student, check the checkbox
- If a student is deprovisioned, and not an employee, check the checkbox
- If has both realms, and one is removed, do not check the checkbox

UI effects

- Do not allow assignments of deprovisioned users to deprovisionable groups by realm
 - Screen will prompt if user wants to override

Loader effects

- Do not allow assignments of deprovisioned users to deprovisionable groups by realm
 - Useful if your system of record is not immediately up to date
 - Can remove all loader jobs from deprovisioning users in grouper.properties
 - Can remove each individual loader job from deprovisioning by realm
 - If there are issues, then everything will sync up after 14 days

WS effects

- Do not allow assignments of deprovisioned users to deprovisionable groups by realm
 - Can allow this in grouper.properties
- Allow an override param
 - allowAssignDeprovisionedUser=true

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How to set this up

- See which departments / affiliations want to participate
- Create your realms
 - Start with employee?
- Carefully deprovision at first
 - Note which groups shouldn't be deprovisioned
 - Configure this realm and / or other realms
 - See which loader jobs are not real time if not all
- Get more applications to use Grouper as system of record
- Get more applications to send entitlements to Grouper read-only
- Use attestation / reports



Thanks

Grouper deprovisioning

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