



# Baseline Expectations: The Business Value Explained

InCommon Baseline Expectations  
Part 3 of 3

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InCommon Community Trust & Assurance Board



## Three-Part Series

Baseline Expectations Impact – Wednesday, January 24, 2018

Metadata Health Checks – Wednesday, February 21, 2018

Policy Aspects & Legal Changes – Wednesday, March 7, 2018



# Agenda

- Why is this important? – *CIO Perspective*
- What has changed?
- Community Consensus and Dispute Resolution
- Timeline/Roadmap

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# Why is this important?

*A CIO Perspective*



## What Matters About Baseline Expectations

- Provide consistent user experience
- Ensure up-to-date contacts so we can troubleshoot
- Trust each other to follow through
- Present the full privacy picture to users
- Eat our own “credential” dogfood so others can trust it too

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**What has changed?**



# What has changed?

Goodbye Participant Operational Practices!

Dispute Resolution Formalized

Community

InCommon Ops

Finally Teeth

Changing How It Works

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# Community Supported Processes





# Community Trust & Assurance Board

The Community Trust & Assurance Board contains members from our Community, nominated by our community, chartered to serve and support aspects of Trust and Assurance within InCommon.

Two new areas that CTAB will shepherd:

- Community Consensus Process

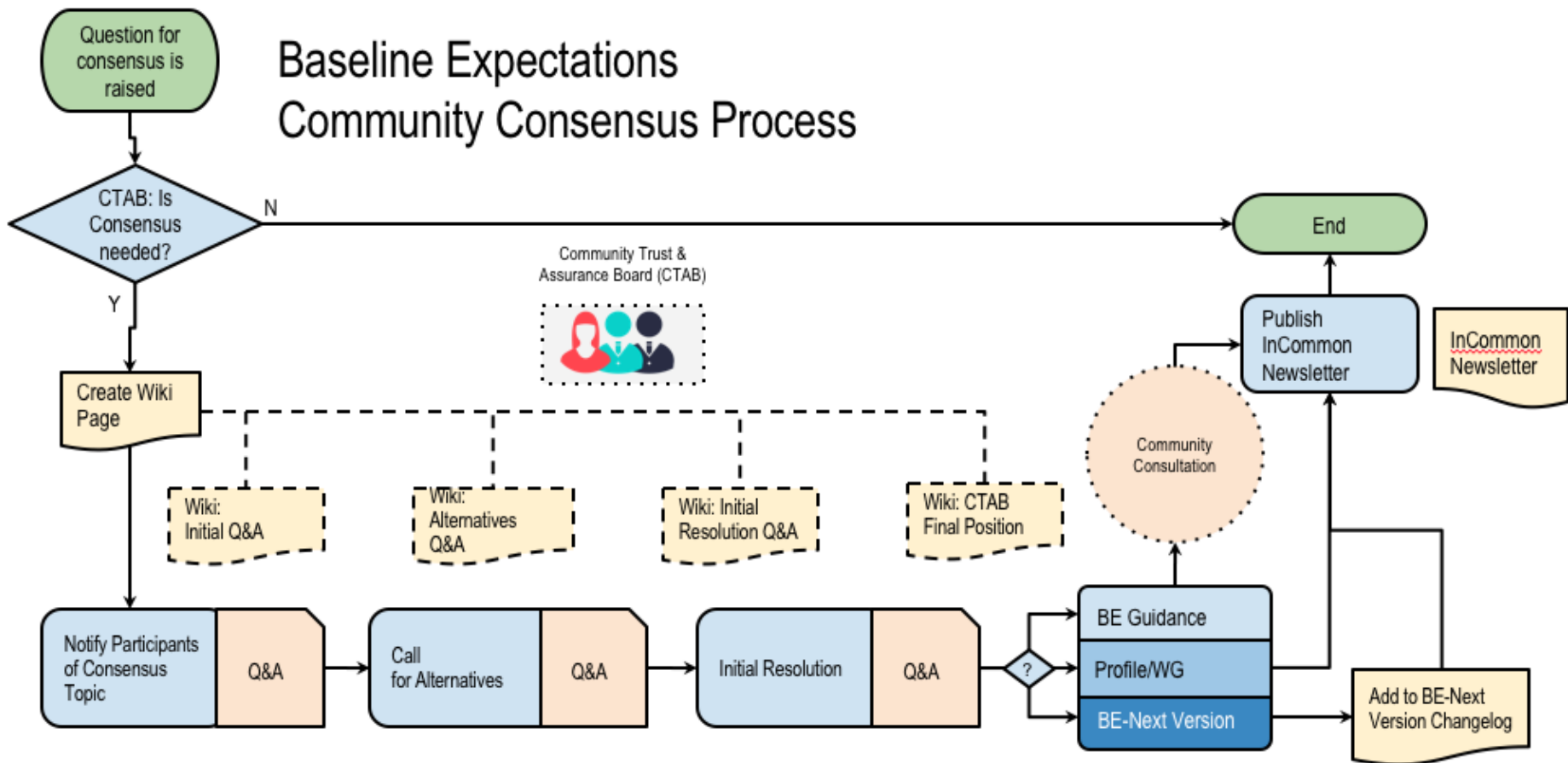
- Community Dispute Resolution Process



## Community Consensus

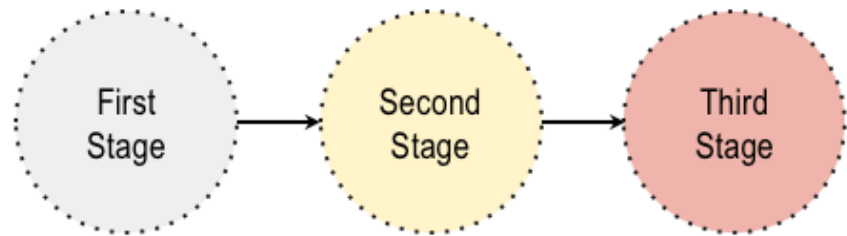
1. Raise an issue
2. CTAB facilitates discussion, calling in subject matter experts
3. Achieve consensus towards one of the following
  - a. Provide provisional guidance, facilitate consultation, publish recommendations
  - b. Spin off a profile WG
  - c. Suggest changes to Baseline Expectations for the next revision

# Baseline Expectations Community Consensus Process



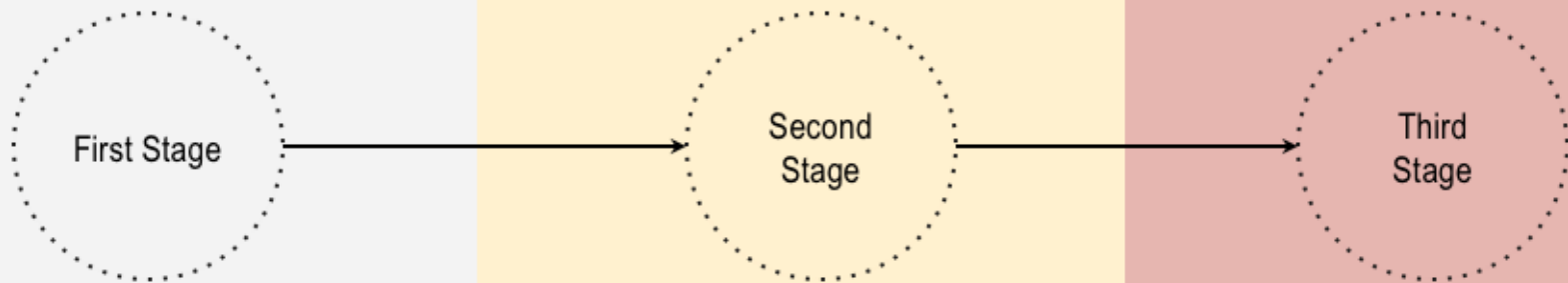


# Community Dispute



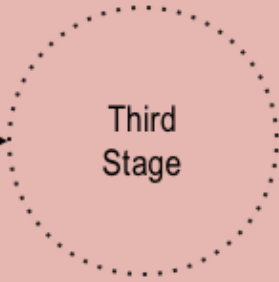
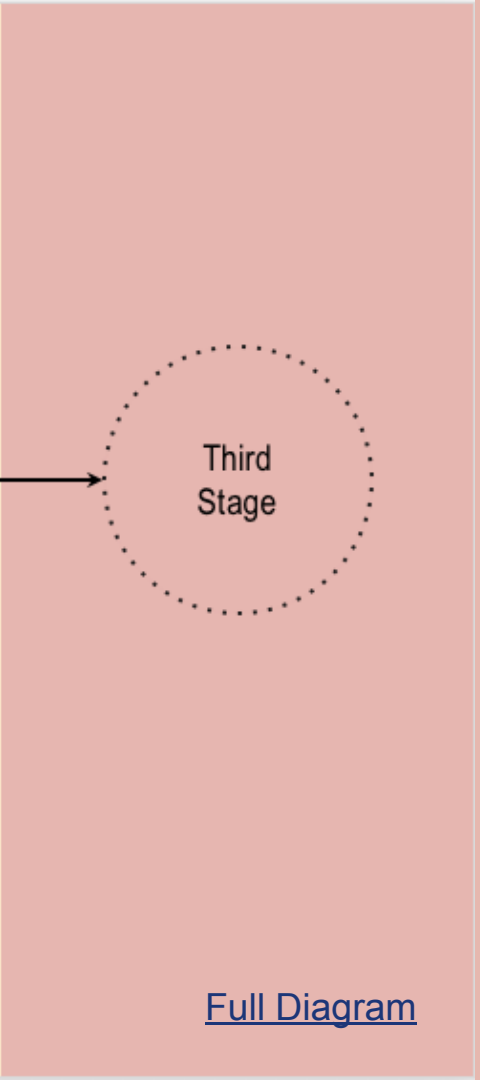
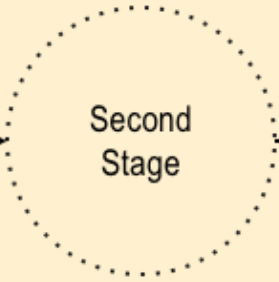
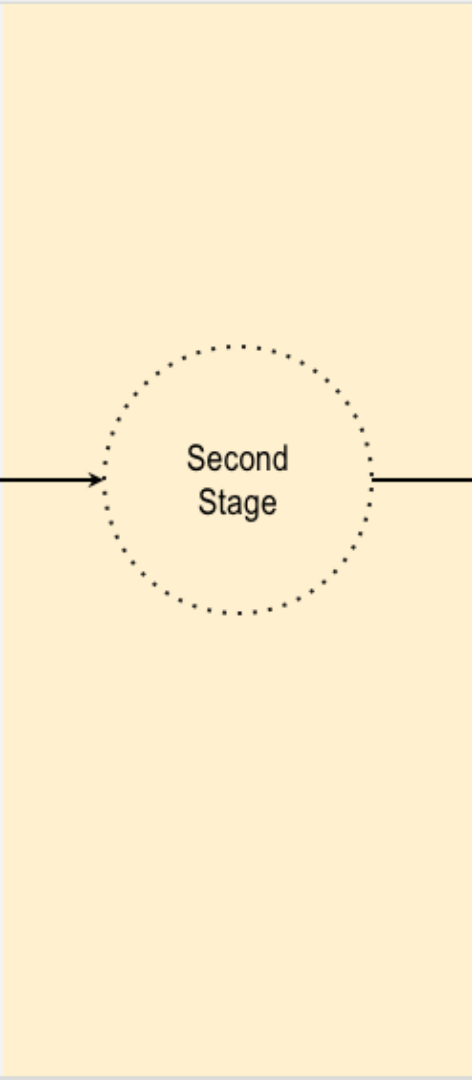
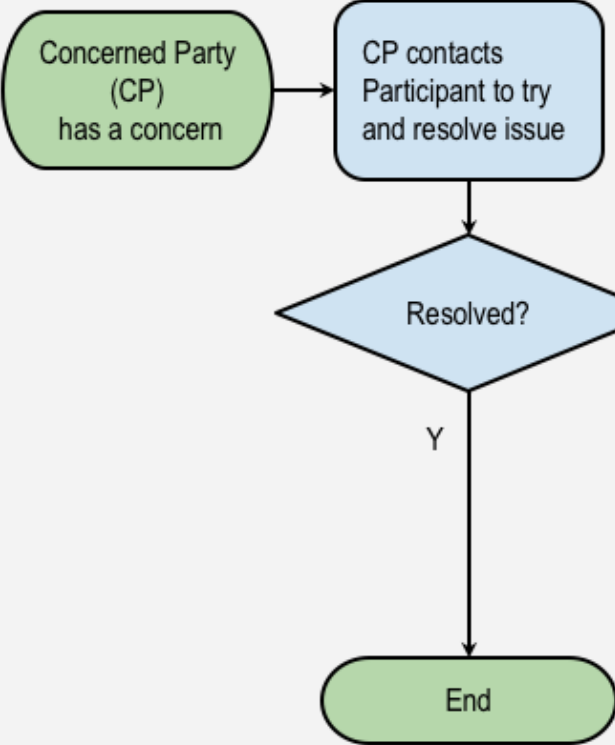
Three stage process to resolve disputes or concerns between a Concerned Party and Participant

1. Peer-to-Peer
2. InCommon Operations Assisted
3. CTAB Formal Review Process
  - a. Public Docket Review
  - b. Recommendation to InCommon Steering
  - c. Alter Metadata



[Full Diagram](#)

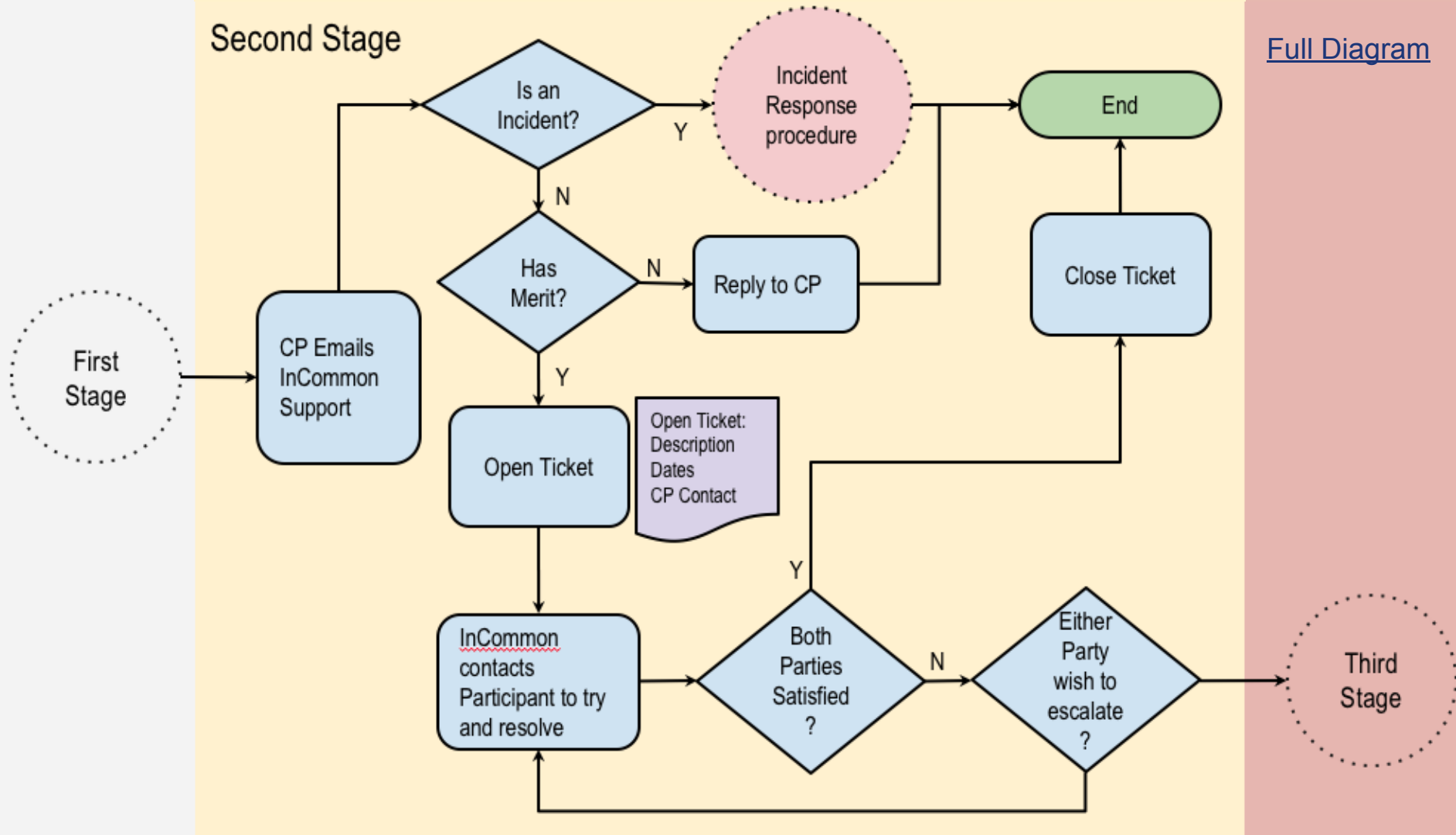
# First Stage



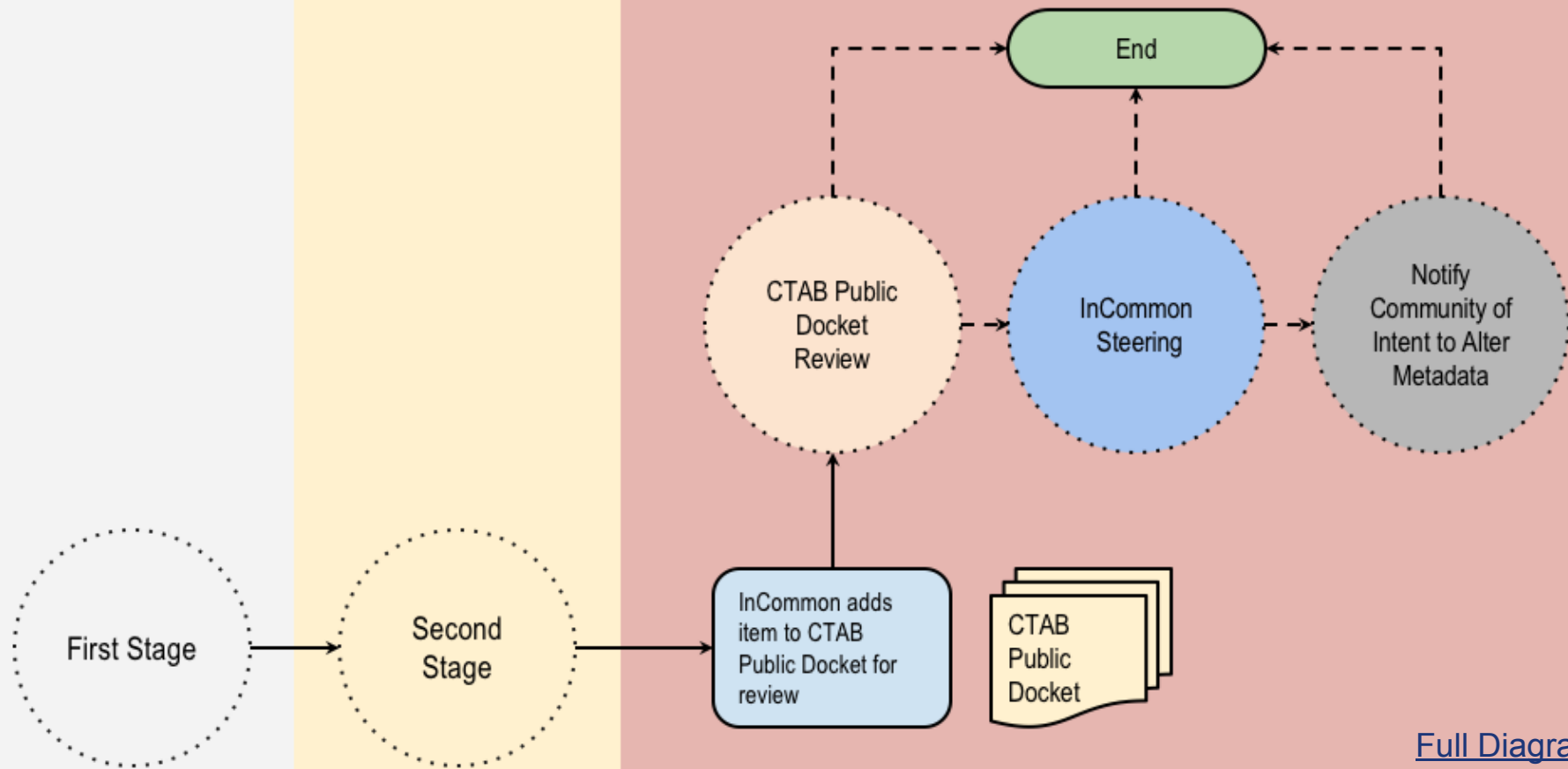
[Full Diagram](#)

## Second Stage

[Full Diagram](#)



### Third Stage

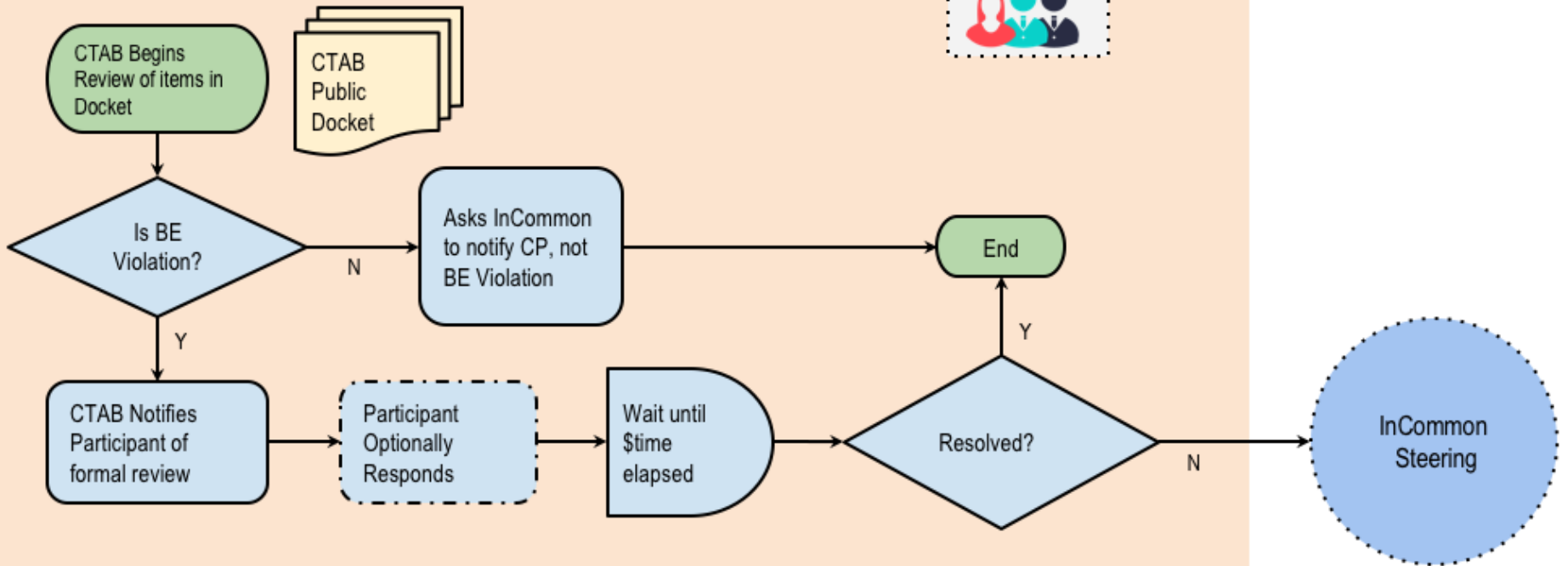


[Full Diagram](#)



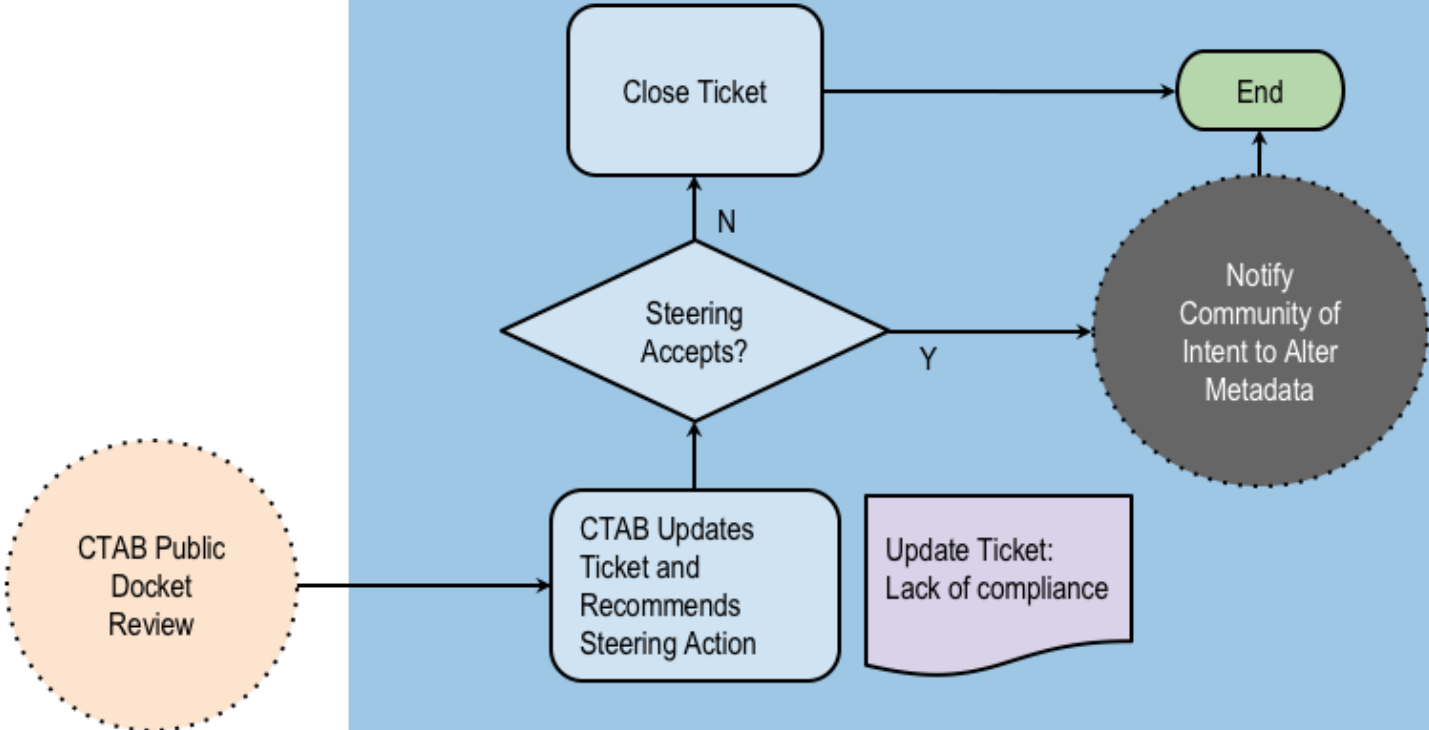
# CTAB Public Docket Review

Community Trust &  
Assurance Board (CTAB)

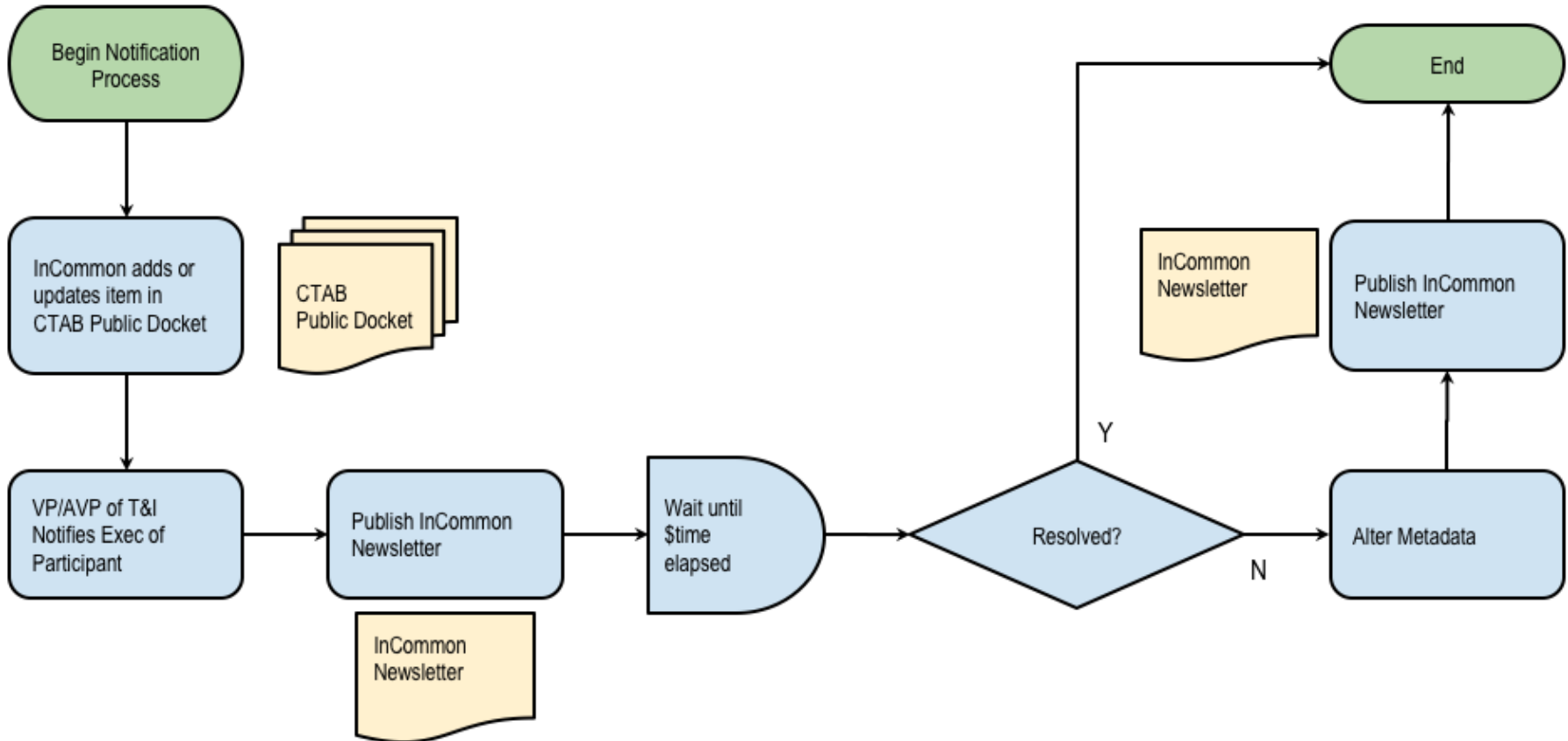


[Full Diagram](#)

# InCommon Steering



# Notify Community of Intent to Alter Metadata



[Full Diagram](#)



# Community Examples

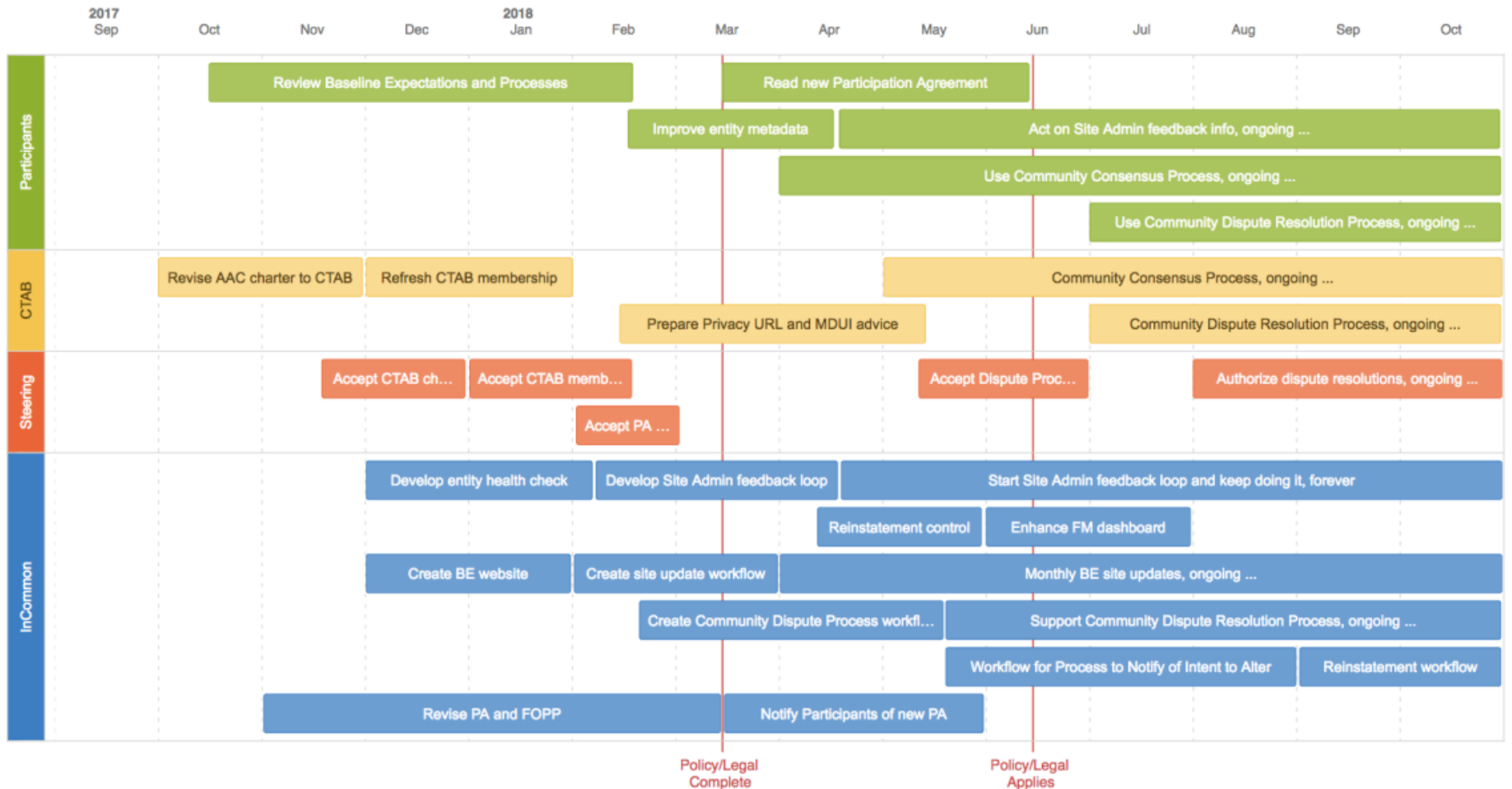
What should be in a “Good” Privacy Policy?

Does X mean “Generally accepted security practices” ?

Who should show up for those discussions?



# Timeline & Next Steps



Roadmap: <https://spaces.internet2.edu/display/BE/Baseline+Processes+Roadmap>

# Key Changes

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*Baseline Expectations will raise the InCommon Federation from a metadata repository into the most trusted resource for identities and collaborative services in academia.*



## **Three-Part Series Complete!**

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For more information: <https://www.incommon.org/federation/baseline/>