CE-PAG Notes - Public
Tuesday - 12/14/2021

Agenda

- **Brief Updates**
  - Review of last meeting's notes
- **Update on CE PAG member recruitment (Mike)**
  - Public call for nominations has not gone out yet - will soon
  - Current PAG members have shared 6 nominations
  - Review of current CE PAG Demographics spreadsheet
    - Jack and Deborah are not listed since they will be rolling off
    - Will be looking beyond solely community members we often rely on to provide opportunities for and benefit from new voices
      - Spearfish someone from other types of universities
        - We can directly recruit, they don't have to be nominations
        - Note that some regions of the country may be under-represented.
        - Would be helpful to see a list of institutions that are involved with Internet2
          - All members are listed on Internet2's website
          - We can aggregate by region, institution size, etc
- **Simeon has agreed to serve as Vice Chair, looking forward to having him in a leadership role**
- **Efforts with the Minority Serving Cyberinfrastructure Consortium (MS-CC) - Update (Ana)**
  - Happy to share more details on the proposal if anyone is interested. Identified a number of priorities at the in-person kick off meeting in Denver, some of them include:
    - Utilizing resources funded via the grant (including the hiring of dedicated resources)
      - Director position was posted shortly after Thanksgiving and will stay posted at least through Christmas. Starting to get good resumes, goal is to make an offer by February
      - Director will eventually be joined by a Facilitator & Engineer
      - Director will be hired by Internet2, and will report to me (Ana, VP for Community Engagement)
    - Goal is the emergence of MS-CC as its own organization
    - Just launched a pulse survey to identify most pressing needs; it will help prioritize areas where we can provide technical assistance and resources
      - The survey is targeted for Minority Serving Institutions, anyone in any position on campus can fill it out to gather a wide variety of voices.

- If you'd like to participate to see what kind of questions we're asking, please write "test" in the notes so your results can be separated out from MSIs
  - Members from AIHEC are also participating
  - NSF is very interested in the effort
  - We have a great community that we can leverage, many are interested in collaboration with the MS-CC. Beginning of year we'll be reaching out to those who have expressed interest
- **Upcoming Stakeholder Alignment work (Ana)**
  - Hired [Waymark Analytics](#) for Stakeholder Alignment survey across all Internet2 stakeholders
    - Have previously used them for engagement with MSIs
    - They specialize in stakeholder analysis (which is distinct from customer satisfaction or engagement)
    - Have worked with them in the past
  - Goal is to get a better and current understanding of our diverse stakeholders' alignment around Internet2's current services / solutions
  - Will launch a cadence of multiple surveys over time to help cover multiple issues, and create momentum to keep engagement for input. The first survey will go out early 2022.
  - Reach out to Ana & Mike if you want to know more. Would like to invite Waymark to present results to the CE PAG so you can help us determine action plans based on information obtained.
- **Convening Strategy for 2022 - Update (Glenn)**
  - Last CE PAG meeting we discussed a small to mid-sized community event in the Spring. The plan has been updated:
    - Considering a series (1-3) of leadership-only events with our membership. Live streaming of content, recorded sessions shared with the larger community. Social networking/peer-related time. ~80-120 person event
    - A "Hold the Date" communication will go out before the holiday break
    - Event will be designed to be able to pivot to virtual experience if needed
  - Feedback
    - Will this be something like Exec Track at Global Summit that focused on CIOs?
      - Yes that type of engagement and discussion
    - Keeping the group small provides the opportunity to have strategic conversations
      - Open to hearing CIO/leadership input regarding connecting to one another in smaller groups
    - Trying to keep a mirthful element in zoom is challenging. Others have utilized a person whose main goal is to keep the mirth present
    - Regarding the risk of social contact, it might be safer to stay in a conference setting (controlled environment) rather than be loose in the city (for meals, ad-hoc evening gatherings, etc)

- At Internet2, we have not returned to F2F office operations as many campuses have. May bring potential biases around individual comfort levels.
    - 85% of my staff are still remote. Communications on how to interact with people face to face at in-person events were appreciated
    - 80% of my staff will be mostly remote (1 day/week on-campus at most) forever. Great demand for remote work options by IT employees here on the west coast. I think this is staying.
    - Only 0.5 FTE of KanREN's 9.5 FTE work in the office on a regular schedule. That individual is 50% in the office. The rest of us are "as needed", which is probably 1-2 days a month…. This is our new normal and permanent.
    - Approx 80% of staff working remote at least one day a week.
- **Meetings in 2022**
    - Can we have these CE PAG meetings be 60 mins instead of 90 mins?
        - Group agrees
        - Consider keeping the 90 hour time block scheduled on the calendar but only use 60 minutes, otherwise another meeting will just take up that free time
    - Haven't formally indicated when Jack and Deb will roll off
        - If they are willing, would like them to remain until they have been replaced with new members